Veeva Network 25R2.0 Release Notes

July 2025

Contents

About these Release Notes

These Release Notes describe all features that will be included in Veeva Network 25R2.0.

Release Dates

- **Sandbox release** (version 25R2.0) - Friday, July 25
- **Production release** (version 25R2.0.1) - Friday, August 8

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Software releases and maintenance

- Veeva Trust Site

  At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network component.

Release Notes and Data Governance documents

The documents are posted in the following locations:

- Veeva Connect - Join the Network Community.

  To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.

- Veeva Network Online Help

For more release information, see About Network Releases in the *Veeva Network Online Help*.

Browser requirements

Veeva Network is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network is not supported on mobile devices.

Release Note updates

The following changes have been made since the Early Release Notes were published.

Added

The following enhancement has been added to this release:

- **Transformation rules** – Administrators and Data Managers now have the flexibility to apply a transformation rule to any target subscription, even if it's not associated with the rule's defined system.
- **Concurrent source subscriptions** - Source subscription jobs can now run at the same time to more efficiently support data updates for multiple data domains.
- **Vault CRM Bridge** – Bridge configurations will be validated automatically on a monthly schedule.

Removed

The following enhancement has been removed from this release:

- **Match** - Data groups with name fields can now be configured to find similar names, improving matching flexibility.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

What's new

The following key enhancements comprise the Veeva Network 25R2.0 major release.

			ST	DS	DM	AD
Hierarchy Explorer Widget						
Hide Export to Excel option	Administrators can hide the Export to Excel option to prevent users from exporting HCP and HCO accounts.	25R2.0	●	●	●	●
Open HCOs directly in Hierarchy Explorer from your web app	Web developers can use a new property to allow users to open HCOs in the widget directly from their external application.	25R2.0		Developers		
Profiles						
Additions to affiliation summary cards	Key Networks and Network hashtags now display on affiliation summary cards.	25R2.0	●	●	●	●
Updates to affiliation summary cards	The Hierarchy Type is removed from Parent and Child Affiliation summary cards.	25R1.1	●	●	●	●

			ST	DS	DM	AD
Network Explorer						
Filters	Custom keys now display in a table on record profiles so you can easily view and find specific keys.	25R1.1	●	●	●	●
Reports						
Job Impact Dashboard	Use the new dashboard to view records that have been added or changed through jobs.	25R2.0	●	●	●	●
Data change requests						
Multi-level DCR approval rules	Define rules to ensure that specific field changes are approved only by experienced Data Stewards.	25R2.0	●	●	●	●
Data Model						
4-byte characters	4-byte characters are supported for data loading, data change requests, and Network search.	25R1.1	●	●	●	●
Match						
Add Request Match Configuration	The default match rules are updated to reduce the potential for over matching for HCPs.	25R1.1			●	●
Transformation rules						
Target subscriptions	Transformation rules can be applied to any target, even if it's not associated with the rule's defined system.	25R2.0			●	●
Subscriptions						
Job error log folder	Administrators can customize the folder for job error logs for source subscriptions and data maintenance subscriptions.	25R2.0			●	●
Source subscriptions						
Concurrent jobs	Source subscription jobs can now run at the same time to more efficiently support data updates for multiple data domains.	25R2.0			●	●
Configuration Management						
Deploy configurations to any target environment	Administrators can create export packages to download as a file and upload to any target Network instance.	25R2.0				●

			ST	DS	DM	AD
Workflow settings						
Auto-approve change requests for sub-objects	Sub-objects can now be auto-approved for change requests.	25R2.0				●
Vault CRM integration						
Bridge validation schedule	Bridge configurations will be validated automatically on a monthly schedule.	25R2.0			●	●
MCSR Licenses	To support the updated Massachusetts guidance, the Network - CRM integration will add an HCP's MCSR license to their Massachusetts addresses that do not have a license.	25R1.1.2			●	●
Data Launch Accelerator	A new wizard that helps you to deploy the initial Network Bridge setup so you can quickly begin using OpenData in your Vault CRM org.	25R1.1			●	●
Vault CRM Bridge record limit	The number of account records that can be upserted in each job has been increased.	25R1.1			●	●
Security						
IP Access Control	For added security, Administrators can define the allowed IP range for access to Network.	25R1.1				●
API						
Version update	The Network API is updated to v36.0.	25R2.0		Developers		

Data Governance - Specific updates for fields and reference data are provided in the *Veeva Network Data Governance* release notes for every minor and major Network release.

Hierarchy Explorer widget

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

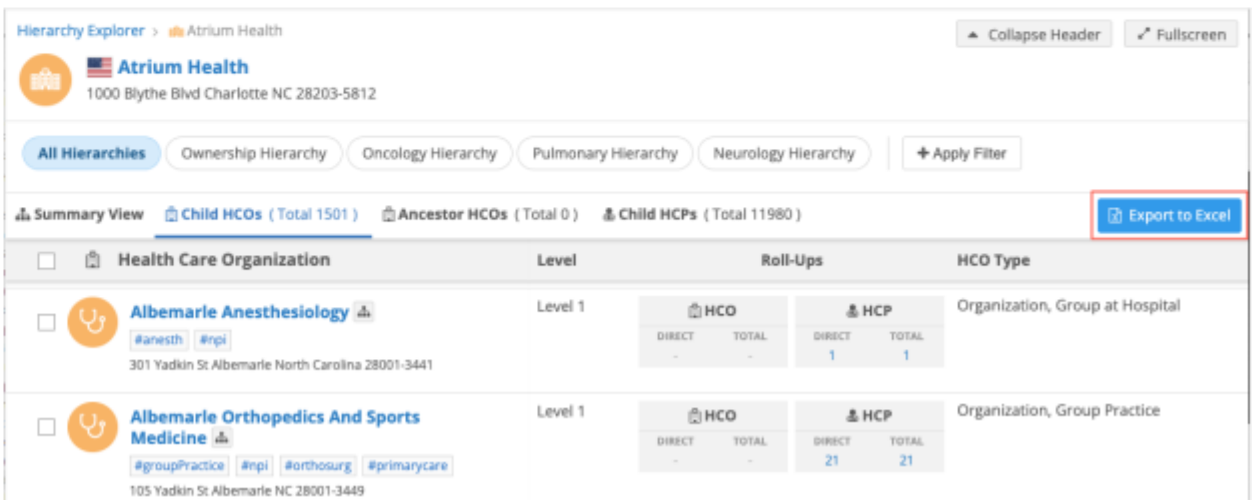
To enable Hierarchy Explorer in your Network instance, contact Veeva Support.

The following enhancements have been added for the Hierarchy Explorer widget in this release.

Hide Export option

25R2

For compliance, it might be necessary to prevent users from exporting HCP and HCO details from the widget. To support this requirement, the **Export to Excel** button can be removed from the **Child HCPs** and **Child HCOs** tabs.



This enhancement is available by default. It can be enabled through the Network Portal or through a property in the widget code for external applications.

Widget property

Web developers can add the following property to the widget code to hide the **Export to Excel** button.

```
hide-export-button="true"
```

By default, the property is false.

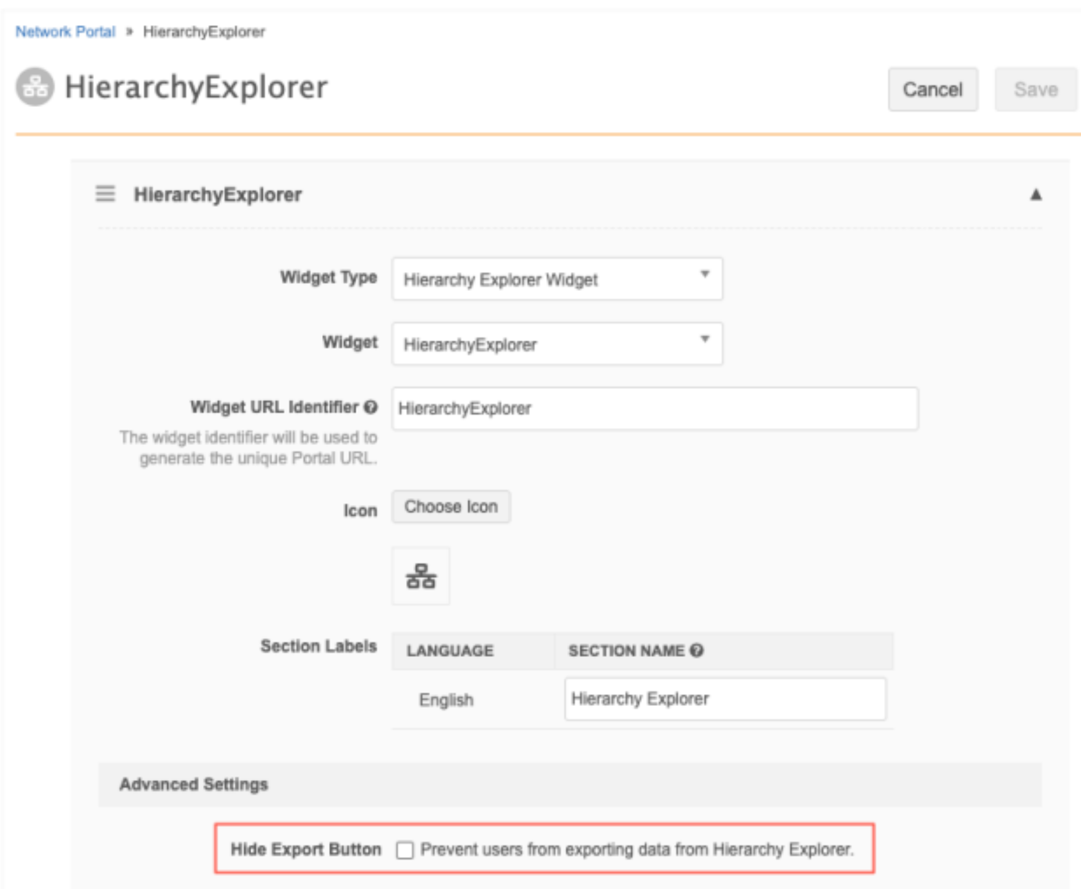
```
<veeva-network-hierarchy-explorer-widget
    widget-name="MyHierarchyExplorer"
    auth-domain="verteo.veevanetwork.com"
    widget-id="MzAxPzs7cGhdgb1hY3luZXR3b3Jrc19fYw=="
    hide-export-button="true">
</veeva-network-hierarchy-explorer-widget>
```

When the property is added, the **Export to Excel** button will not display on the Child HCP and Child HCO views in the widget.

Network Portal

Administrators can enable the behavior in the HEW configuration for the Network Portal.

1. In the Admin console, click **Widgets & Portal > Network Portal**.
2. Select a Hierarchy Explorer configuration.
3. In the Widget Configuration section, select the **Hide Export Button** setting.



When the **Export to Excel** option is hidden, the checkboxes beside the accounts are removed from the **Child HCOs** and **Child HCPs** tabs.

Open HCO using IDs

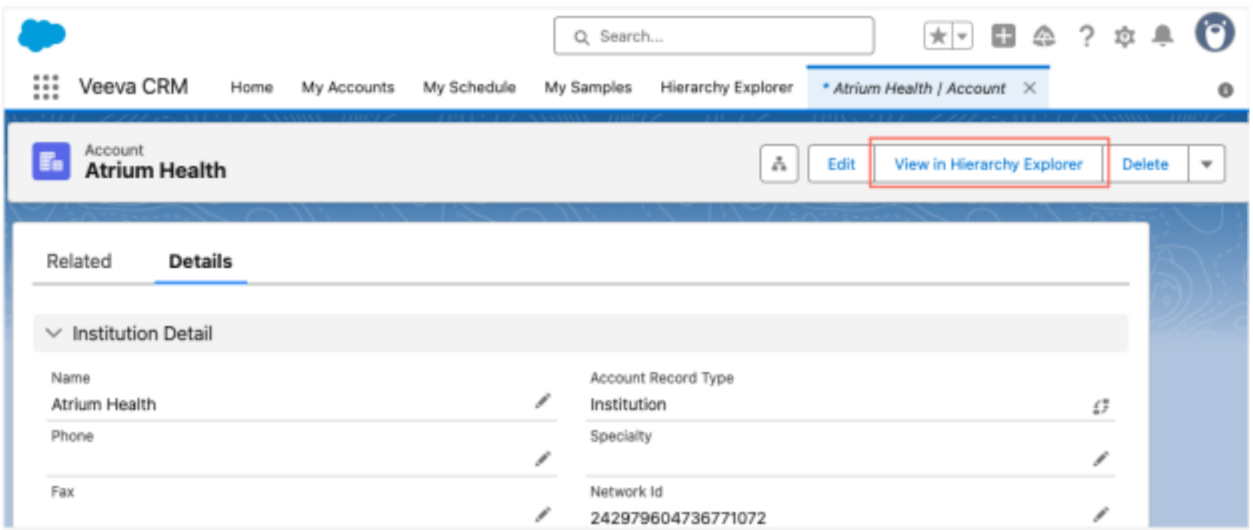
25R2

Widget developers can configure a button in their web application to open an HCO account directly in Hierarchy Explorer. Previously, the widget homepage could be opened and then users could search for the HCO.

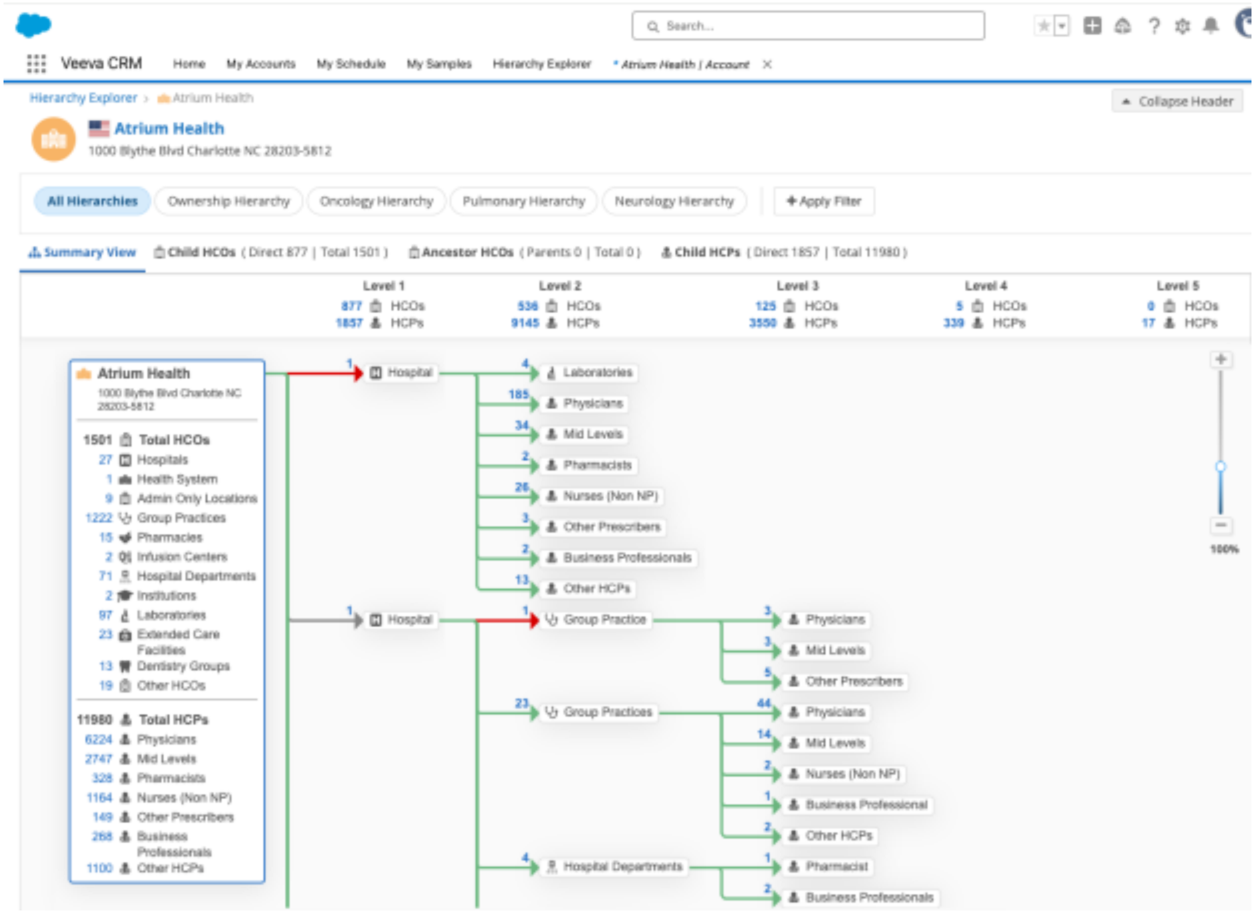
This enhancement is supported for widgets embedded in external applications only. It is not supported for the Network Portal.

Example

Create a button in your external application that displays on HCO accounts.



When users click the button, the Hierarchy Explorer widget opens directly to the HCO and bypasses the homepage.



Enable this enhancement

Widget developers can add the following property to the Hierarchy Explorer widget code:

```
identifier=<VID/CustomKey/Alternate Key>
```

```
<veeva-network-hierarchy-explorer-widget
    widget-name="MyHierarchyExplorer"
    auth-domain="verteo.veevanetwork.com"
    widget-id="MzAxPzs7cGhdgb1hY3luZXR3b3Jrc19fYw=="
    identifier="242934774091468456">
</veeva-network-hierarchy-explorer-widget>
```

Supported accounts

- HCOs

Supported identifiers

- VIDs
- alternate keys
- custom keys

Supported records

- Active
- Valid
- Under Review

Considerations

- **Merged records** - If a merge loser identifier is used, the merge winner will open in Hierarchy Explorer.

- **Deleted or invalid records** - The Hierarchy Explorer homepage displays the following message:

```
Unable to open the requested account <identifier>. Use the search to
find the account you are looking for.
```

Configuring external applications

Web developers determine how to access the widget from their external application.

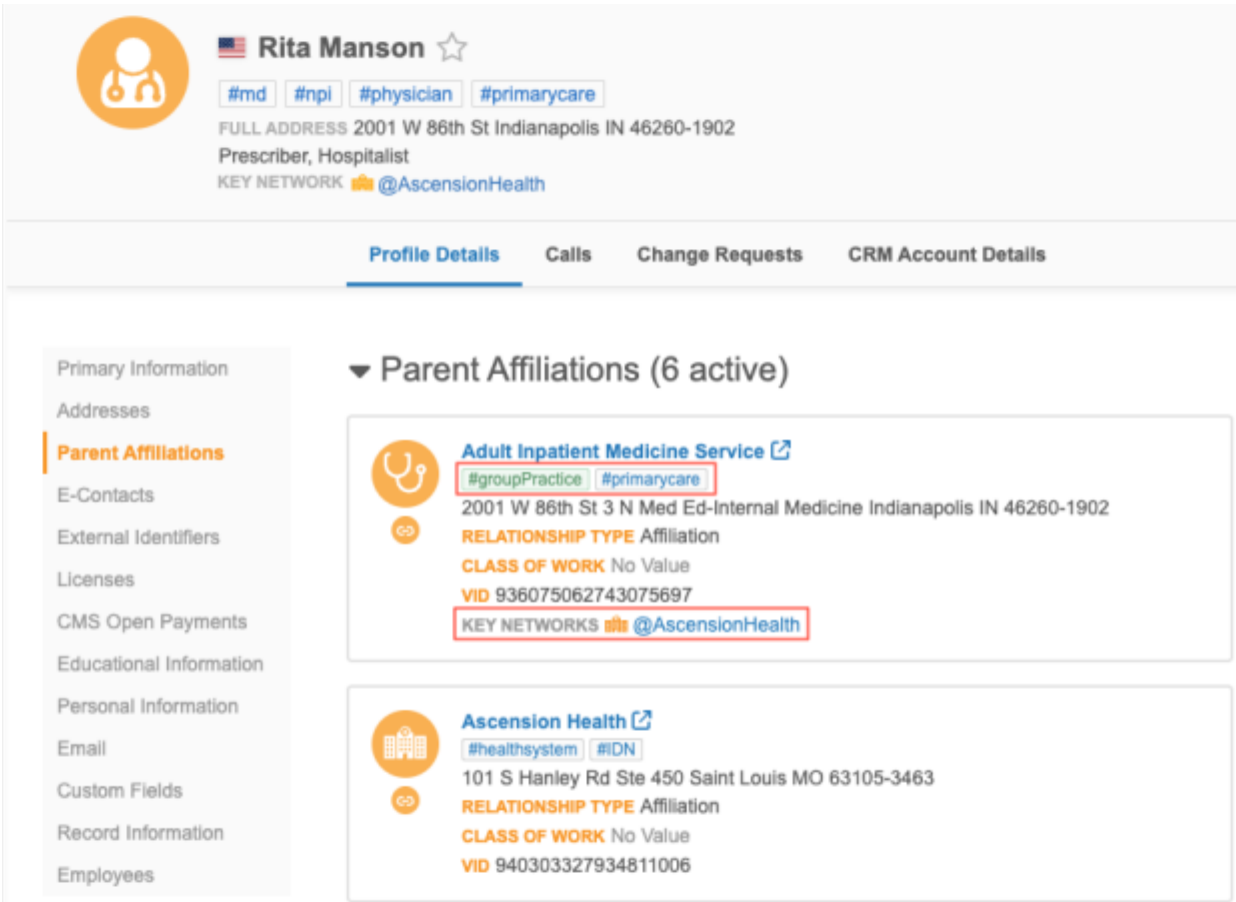
For an example, see the Profile widget documentation in the *Veeva Network Developer Help*.

Profiles

Affiliation updates

25R2

Key Networks and Network hashtags now display on affiliations. Use these details to easily identify key information about the records and why they might be important.



This enhancement is enabled by default in your Network instance.

Key Networks

The updates are included for the following:

- Parent Affiliation summary cards
- Child Affiliations (HCO) summary cards
- Additional OpenData HCOs

Network hashtags

The updates are included on the following:

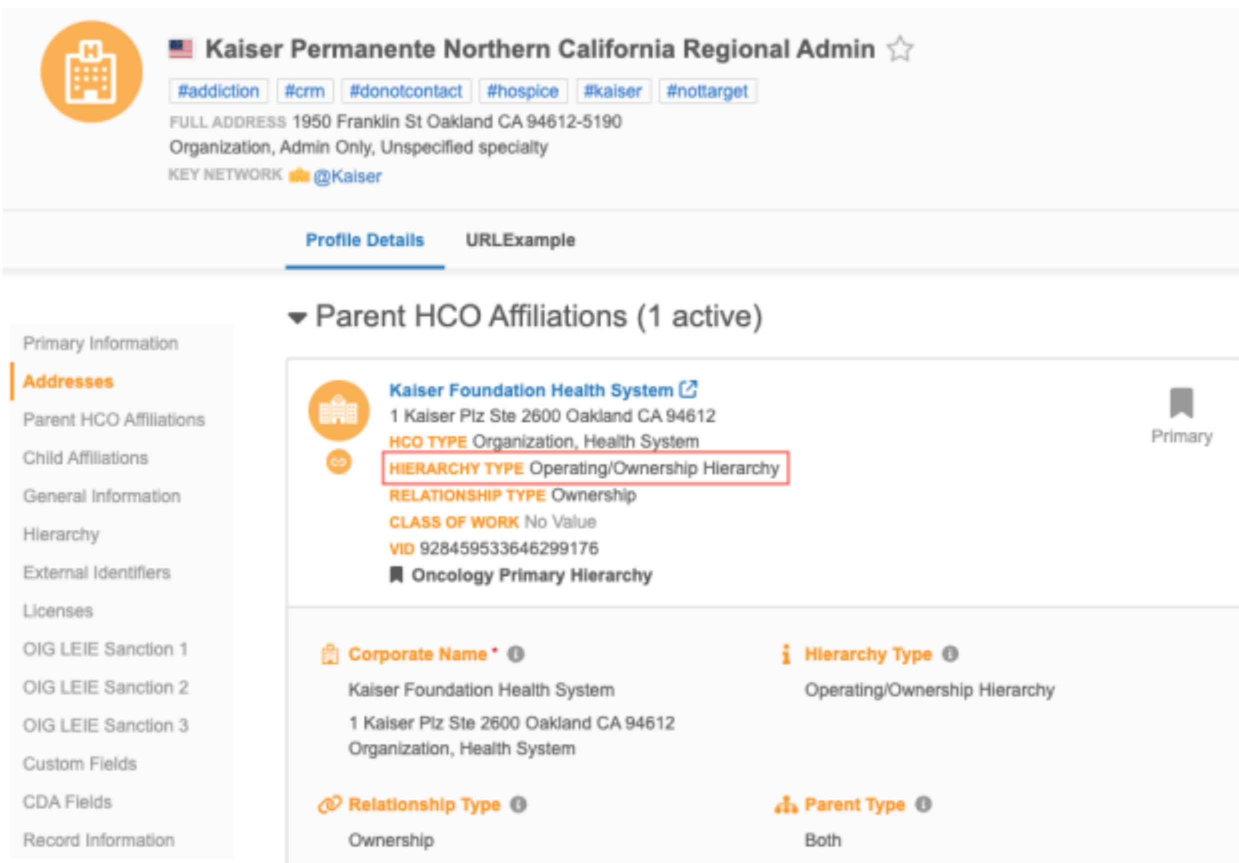
- Parent Affiliations
- Child Affiliations (HCO)
- Additional OpenData HCOs
- Custom Parent Relationship records
- Custom Child Relationship records

AFFILIATION SUMMARY CARDS

25R1.1

To streamline the summary cards, the **Hierarchy Type** is removed from Parent and Child Affiliation cards.

This information remains easily accessible in the expanded details when you click on the summary card.



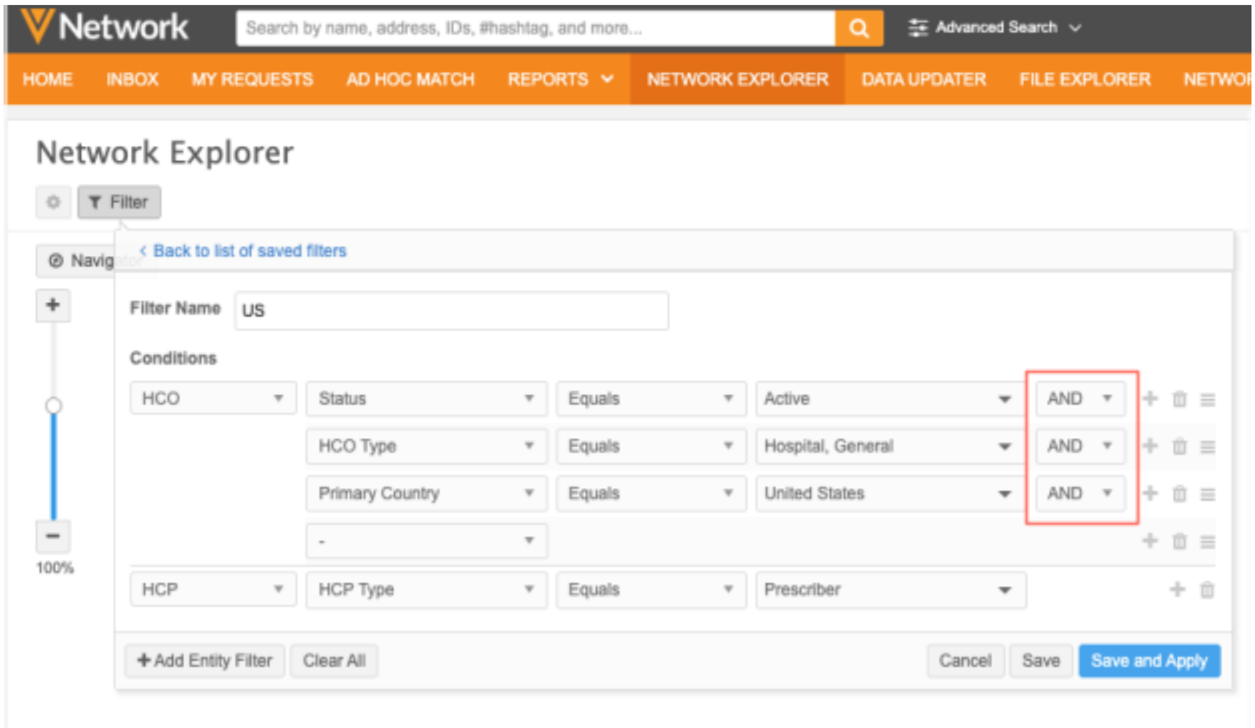
This change is enabled by default in your Network instance. The **Hierarchy Type** is removed for all records regardless of the profile layout that is used.

Network Explorer

CHANGES TO FILTERS

25R1.1

Filters created for Network Explorer now support one type of operator only. Filter groups can use the AND operator or the OR operator. Previously, entity filter groups could use both operators.

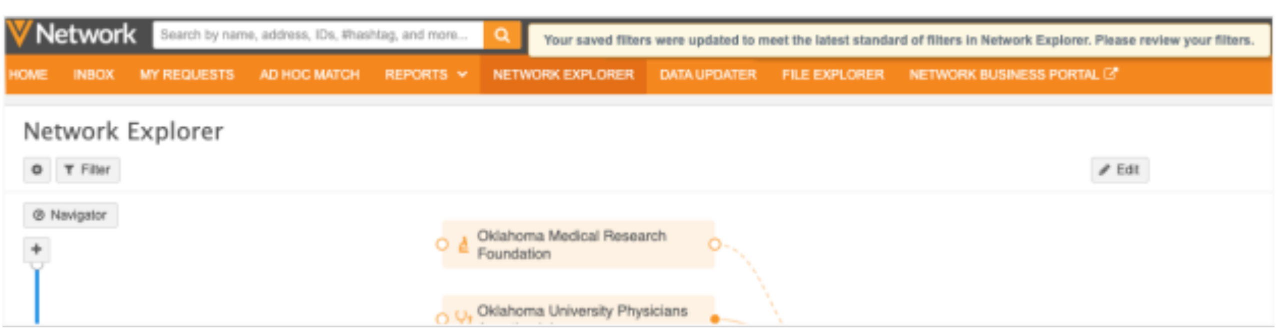


This change is enabled by default in your Network instance.

Existing filters

Saved filters that contain both operators are updated by default to use the first operator in the filter group. For example, if the first operator in the condition uses an AND operator, any OR operators in the group will be changed to AND.

If you have saved filters that contain both operators, a message displays the first time you access Network Explore to advise you that the filters have been updated. Review the filters and make any required changes.



Reports

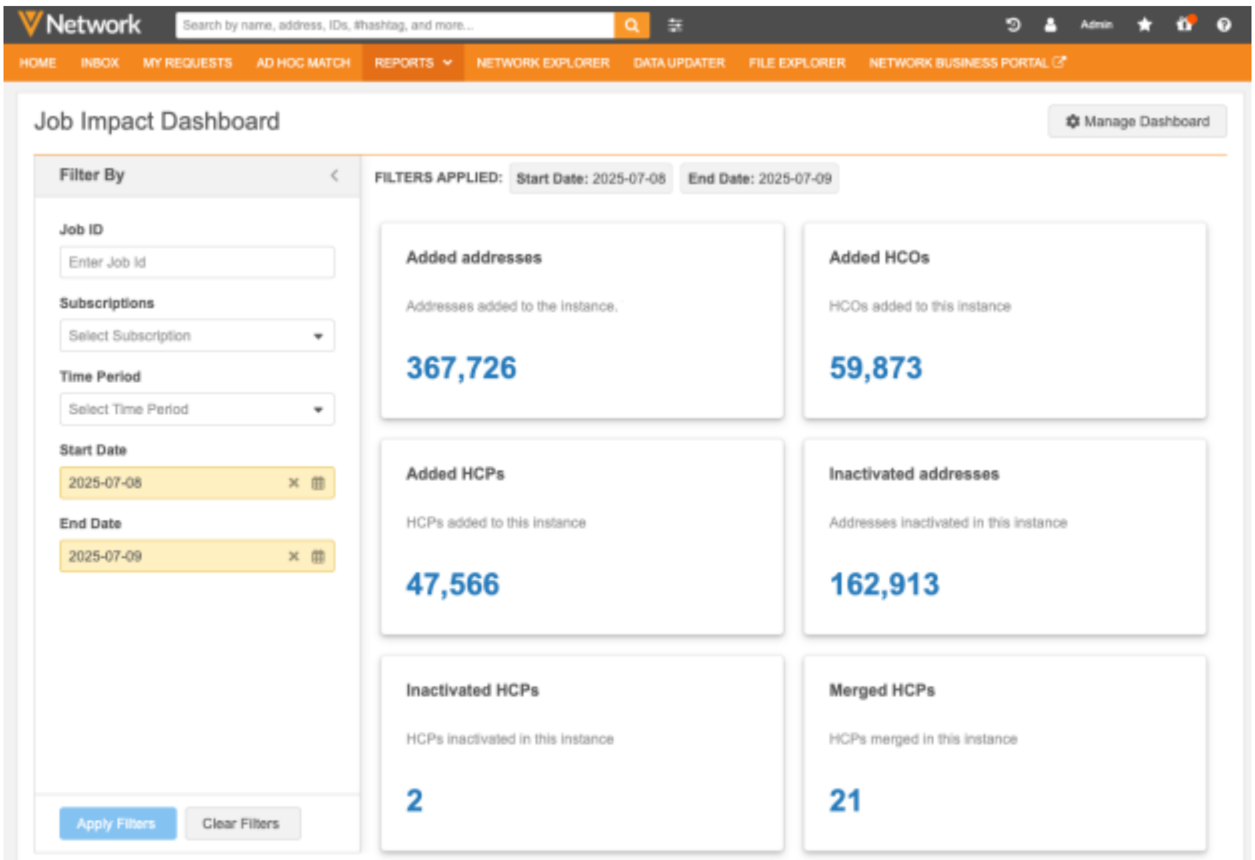
Job Impact Dashboard

25R2

A new dashboard can help you understand how jobs that add or change records have impacted your Network instance.

Each tile on the dashboard displays counts of the changes made by the jobs that you want to view. For example, you can view the changes made by a specific job or changes made by all jobs over the past day.

Network provides several predefined tiles and you can create custom tiles to query specific revision data.



This feature is enabled by default in your Network instance.

About the dashboard

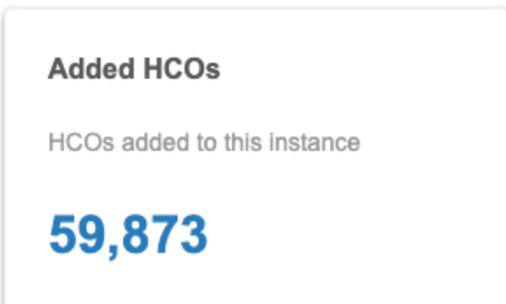
All users with reporting access see the same Job Impact Dashboard. Any changes made to the dashboard apply to all users.

Each dashboard tile is a query that uses revision history reporting tables to provide a record count of the changes.

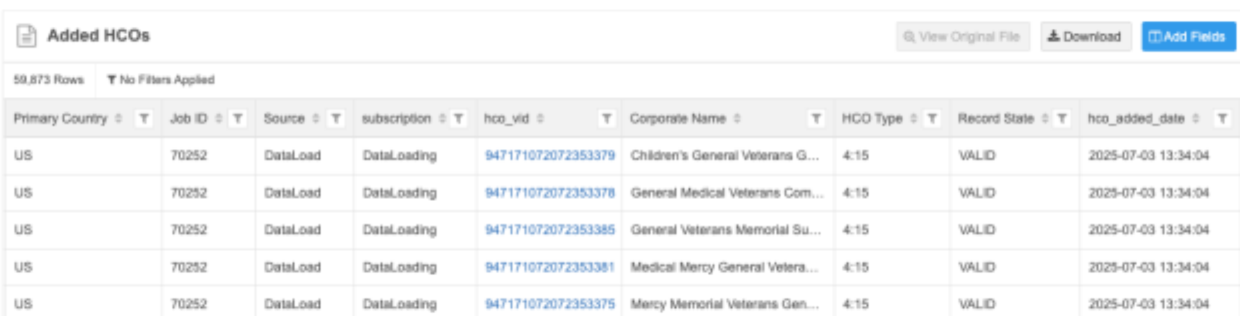
By default, six tiles display on the dashboard. To display additional tiles, click **Manage Dashboard** and enable them on the Job Impact Dashboard Settings page. A maximum of 21 tiles can be enabled.

Tile Details

- Report (query) name
- Description of query
- Count of data changes



Click the count to open a Network table containing the record details.



Added HCOs

View Original File | Download | Add Fields

59,873 Rows | No Filters Applied

Primary Country	Job ID	Source	subscription	hco_vid	Corporate Name	HCO Type	Record State	hco_added_date
US	70252	DataLoad	DataLoading	947171072072353379	Children's General Veterans G...	4:15	VALID	2025-07-03 13:34:04
US	70252	DataLoad	DataLoading	947171072072353378	General Medical Veterans Com...	4:15	VALID	2025-07-03 13:34:04
US	70252	DataLoad	DataLoading	947171072072353385	General Veterans Memorial Su...	4:15	VALID	2025-07-03 13:34:04
US	70252	DataLoad	DataLoading	947171072072353381	Medical Mercy General Vetera...	4:15	VALID	2025-07-03 13:34:04
US	70252	DataLoad	DataLoading	947171072072353375	Mercy Memorial Veterans Gen...	4:15	VALID	2025-07-03 13:34:04

All Network table actions are available. For details see the Network tables topic in the *Veeva Network Online Help*.

Each VID is a link that opens the record profile in a new browser tab.

Supported objects

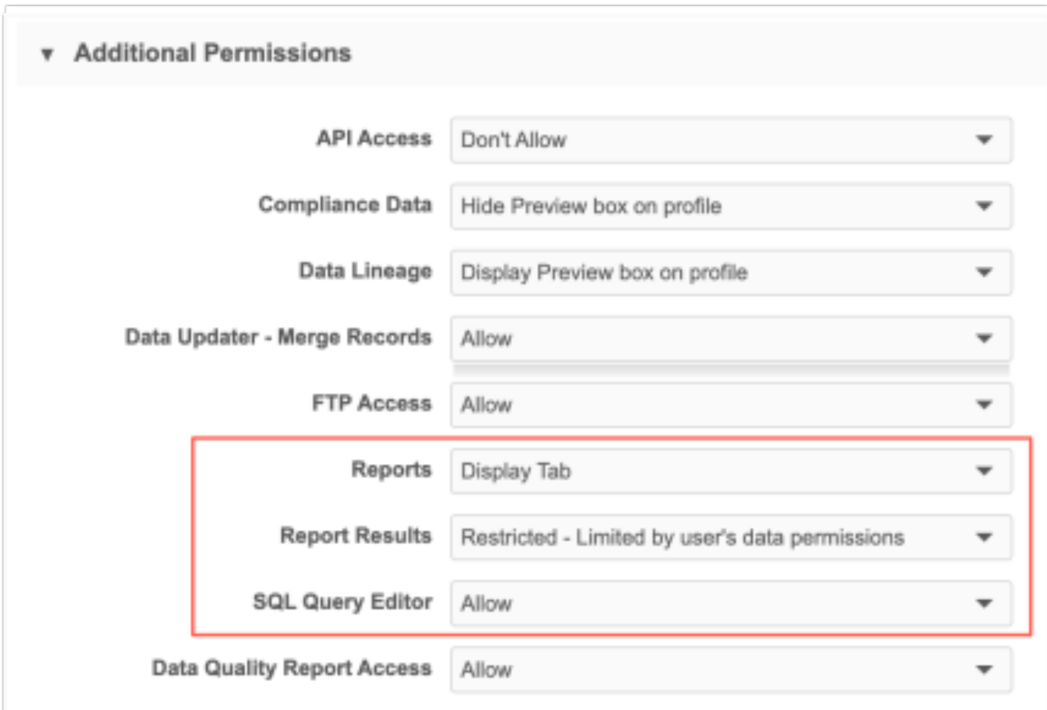
The dashboard can show changes for any enabled object in your Network instance by leveraging the related revision table.

- Veeva standard objects (HCP, HCO, Address, License, Parent HCO, Custom Keys)
- custom objects

Supported users

The Job Impact Dashboard uses Network's reporting feature to query the data and provide record counts. The dashboard is available for any user that has access to the **Reports** feature in the Network UI.

The ability to explore the results and manage the dashboard tiles depends on the permissions assigned to each user account.



Dashboard Activity	Permission Required	User Types
View dashboard	Set the **Reports** option to **Display Tab**. Otherwise, the user cannot see the dashboard.	All user types
View report results	The **Report Results** setting determines the data that you can access in the dashboard results. • Restricted - Limited by user's data permissions. • Unrestricted - Access to all data.	All user types
Create and edit dashboard tiles using SQL queries	Set the **SQL Query Editor** option to **Allow**.	This applies to Data Stewards, Standard Users, System and Data Admin users. Access for System Administrators or Data Managers is controlled by the **Reports** option (see first row above).

Access the dashboard

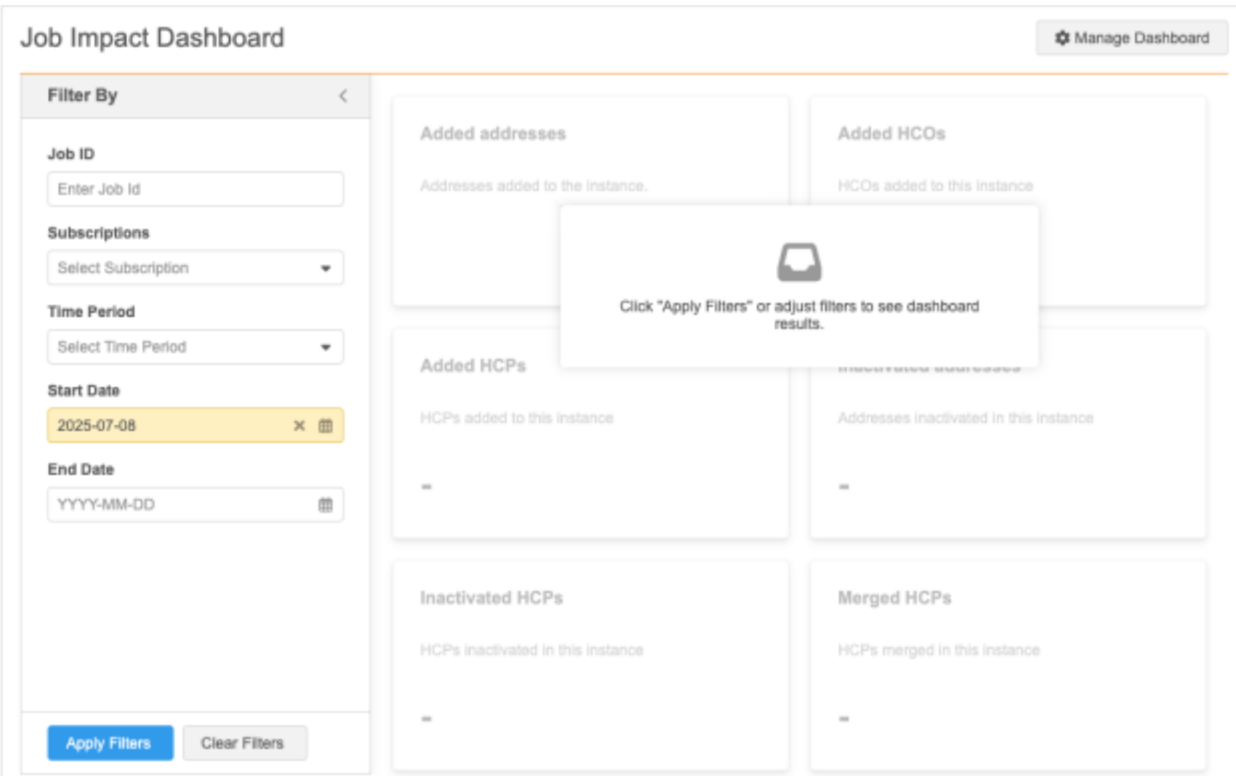
The Job Impact Dashboard can be accessed from the **Reports** menu or from any source system or subscription that adds or changes data in your Network instance.

Network menu bar

- Click **Reports > Job Impact Dashboard**.

When you open the dashboard, no filters are applied. Use the **Filter By** panel to choose the job data that you want to view.

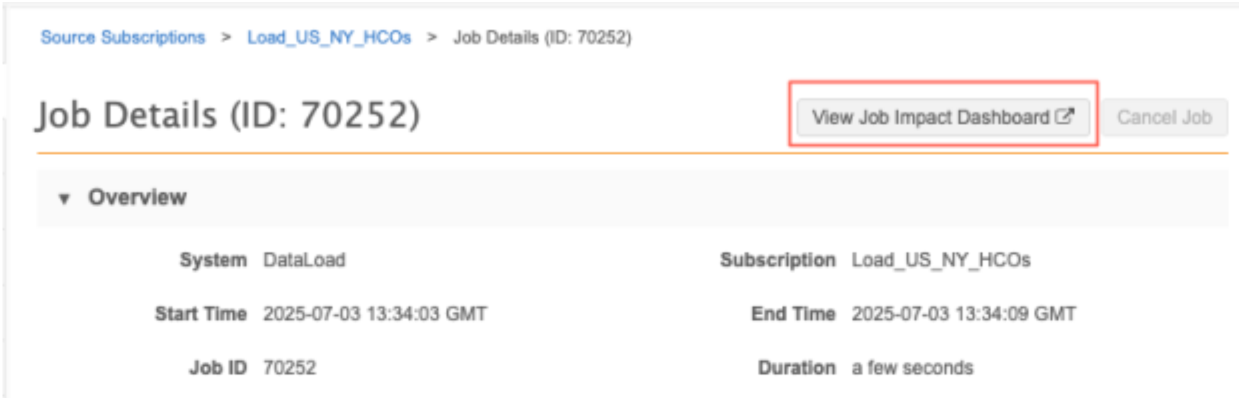
By default, the **Start Date** filter is set to yesterday's date.



Access the dashboard from a system or subscription

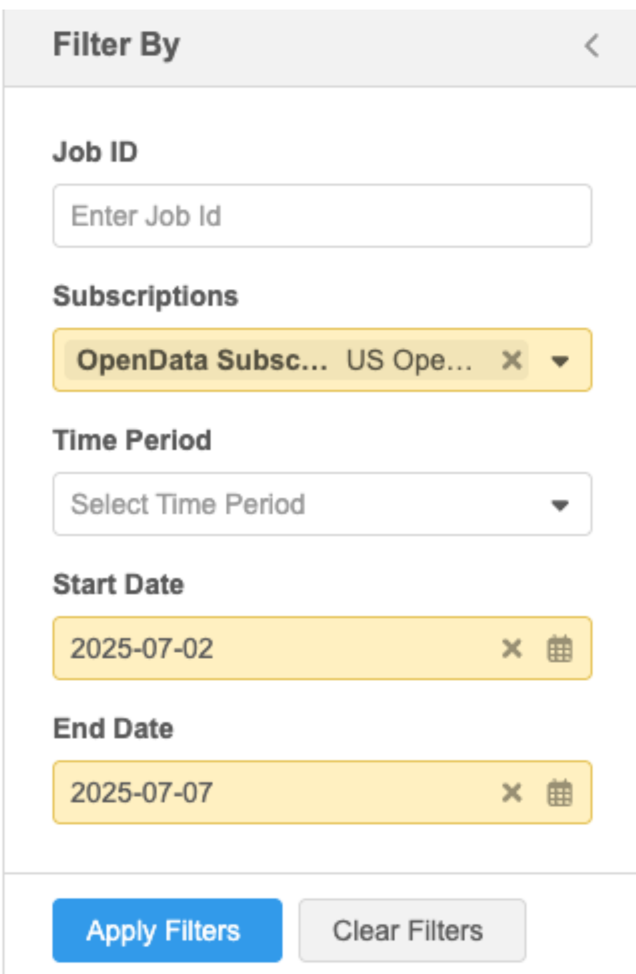
Systems and subscriptions contain a **View Job Impact Dashboard** button in the **Job History** section or on Job Details page. When you navigate to the dashboard from a specific subscription or job, the dashboard is automatically filtered to show you the relevant details.

Example



Filter the dashboard

Use the **Filter By** panel to choose the job data that you want to view.



Filter options

- **Job ID** - Type a specific job ID.

  Job ID filters ignore all other defined filters because it's for a specific job.

- **Subscriptions** - Displays all subscriptions that add or change data in your Network instance.
- **Time Period** - Specify a duration.
  - Last day
  - Last 7 days
  - Last month
  - Last 3 months
- **Start Date** - Specify the first day to query data changes.

  If a **Time Period** or **Start Date** is not defined, the default value is yesterday.

- **End Date** - Specify the last day to query the data.

  If you select a **Time Period**, the **Start Date** and **End Date** are automatically filled.

Important: The dashboard can return results for a maximum three month period. If the **Start Date** and **End Date** duration is longer than three months an error displays.

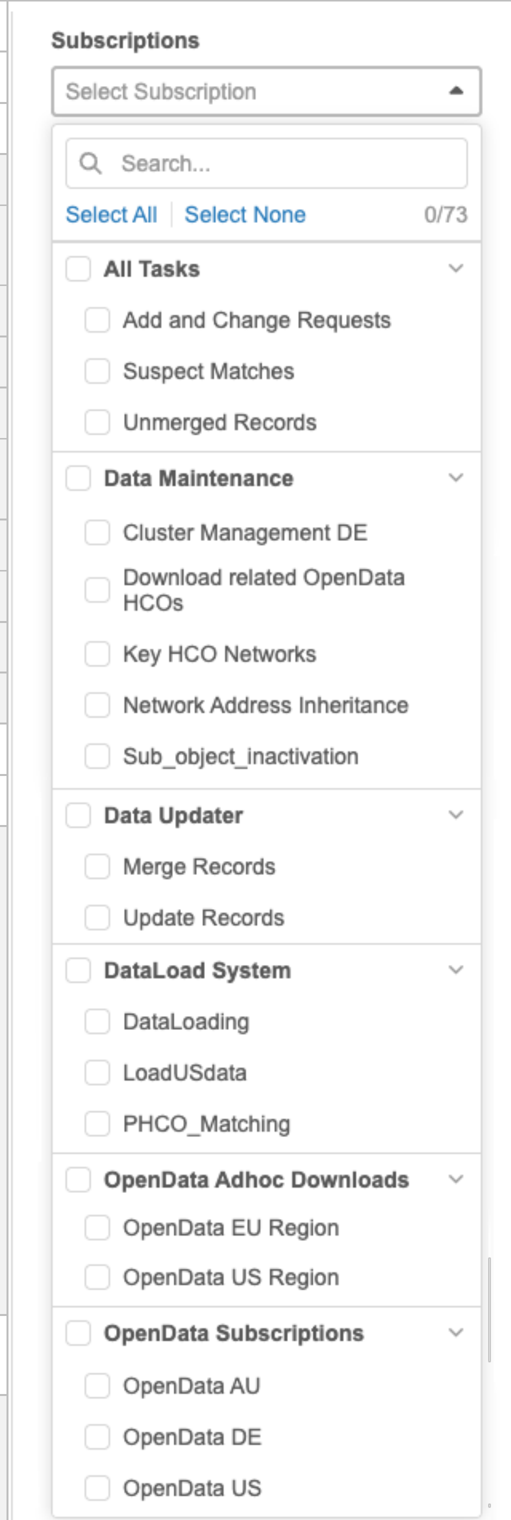
Filter by subscription

The **Subscriptions** filter contains all subscriptions that add or change data in your Network instance.

Choosing a job type (for example, **OpenData Subscriptions**) will return results for all subscriptions listed in that section. Alternatively, you can choose one or a few subscriptions under one or multiple job types.

Supported subscriptions

Subscription jobs are organized into categories and listed alphabetically.

Job Type	**Subscription**	**Example Expanded Filter**
Tasks	Add and Change Requests	
	Suspect Matches	
	Unmerged Records	
Data Maintenance Includes Data Maintenance subscription jobs and other related jobs.	Anonymize Deleted HCP Records	
	Cluster Management (listed by country using the 2-letter country code)	
	Data Deduplication	
	Delete Custom Object Records	
	Delete Locally Managed Records	
	Download related OpenData HCOs (OpenData subscription setting)	
	Key HCO Networks	
	Network Address Inheritance	
	Sub-object Inactivation	
	Unsubscribe from OpenData Records	
Data Updater	Merge Records	
	Update Records	
OpenData Ad Hoc Downloads	One-time download or update using the following ad hoc jobs: • Ad Hoc Download (OpenData country subscription) • Download from OpenData (search results, record profiles) • Sync with OpenData (search results, data lineage) For details about ad hoc jobs, see Downloading records from Veeva OpenData in the *Veeva Network Online Help*. Jobs are organized by OpenData regions (example, OpenData EU Region) For details, see OpenData countries in the *Veeva Network Online Help*.	
OpenData Subscriptions	Enabled individual country subscriptions are listed using the 2-letter country code.	
Source Subscriptions	Categorized system name. Each subscription associated to the system is listed alphabetically.	

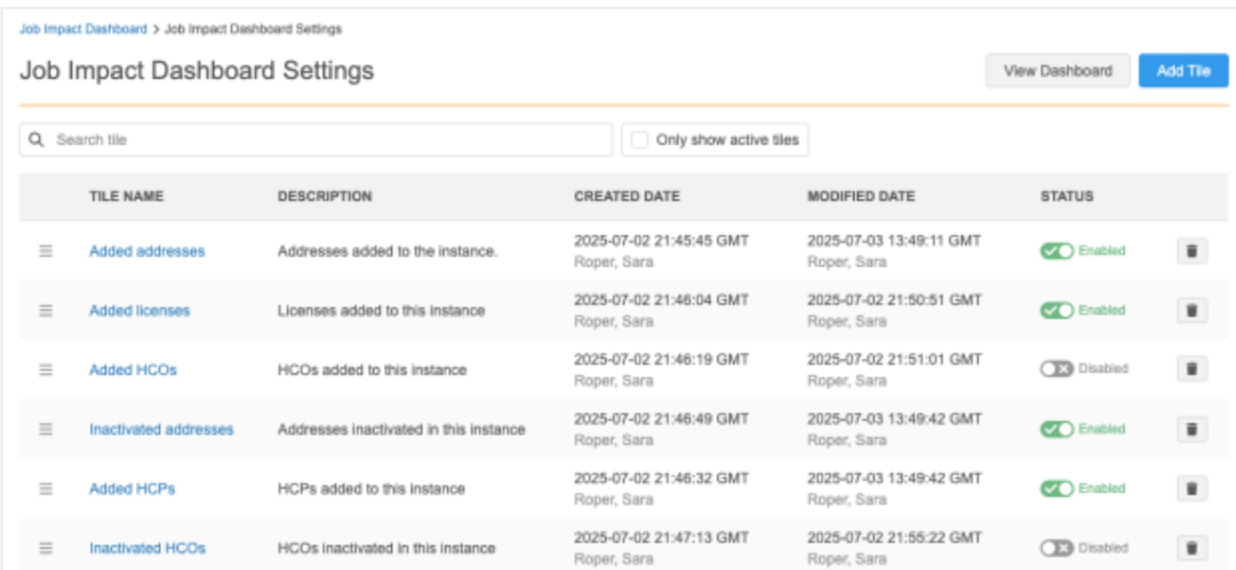
Data maintenance

In the **Data maintenance** filter category, the following data maintenance jobs are listed by their user-defined subscription name in ascending alphabetical order:

- Anonymize Deleted HCP Records
- Data Deduplication
- Delete Custom Object Records
- Delete Locally Managed Records
- Hard Delete Custom Object Records
- Sub-Object Inactivation
- Unsubscribe from OpenData Records

Manage your dashboard

Click **Manage Dashboard** to manage the available tiles and to create new tiles.



Available actions

- **Search** - Find a tile by keyword in the **Name** or **Description**.
- **Enable** - Display a tile on the dashboard.
- **Disable** - Remove a tile from the dashboard.
- **Re-Order** - Use the **Handle**☰ icon to move a tile to a different position on the dashboard.
- **View tiles** – By default, all tiles display. To view enabled tiles only, select **Only show active tiles.**
- **Delete** - Remove a tile from your Network instance. (*Admin and System and Data Admin users only*)
- **Edit tiles** - Update the existing tiles. Click the name of the tile to open the details page.
- **Create tiles** - Click **Add Tile** to define a custom query.

Available tiles

Network provides the set of predefined tiles (queries).

Tile Name	Description
Added addresses	Addresses added to this instance.
Added custom keys	Custom keys added to this instance.
Added licenses	Licenses added to this instance.
Added HCOs	HCOs added to this instance.
Added HCPs	HCPs added to this instance.
Added Parent HCOs	Parent HCOs added to this instance.
Inactivated addresses	Addresses that have been inactivated. Results include addresses with any record state that have their address_status__v field changed to "I".
Inactivated custom keys	Custom keys that have been inactivated. Results include custom keys that have their custom_key_status__v field changed to "I".
Inactivated HCOs	HCOs that have been inactivated. Results include HCOs with any record state that have their hco_status__v field changed to "I".
Inactivated HCPs	HCPs that have been inactivated. Results include HCPs with any record state that have their hcp_status__v field changed to "I".
Inactivated licenses	Licenses that have been inactivated. Results include licenses with any record state that have their license_status__v field changed to "I".
Inactivated Parent HCOs	Parent HCOs that have been inactivated. This query returns Parent HCOs with any record state that have their parent_hco_status__v changed to "I".
Invalidated addresses	Addresses that have been invalidated. Results include addresses with any record state that have their record_state__v changed to "INVALID".
Invalidated custom keys	Custom keys that have been invalidated. Results include custom keys with any record state that have their record_state__v changed to "SD" (Source Deactivated).
Invalidated licenses	Licenses that have been invalidated. Results include licenses with any record state that have their record_state__v changed to "INVALID".
Invalidated HCOs	HCOs that have been invalidated. Results include HCOs with any record state that have their record_state__v changed to "INVALID".
Invalidated HCPs	HCPs that have been invalidated. Results include HCPs with any record state that have their record_state__v changed to "INVALID".

Tile Name	Description
Invalidated Parent HCOs	Parent HCOs that have been invalidated. Results include Parent HCOs with any record state that have their record_state__v changed to "INVALID".
Merged addresses	Addresses that have been merged. Results include the merge loser and the VID of the winning address record.
Merged HCOs	HCOs that have been merged. Results includes the merge loser and the VID of the winning record.
Merged HCPs	HCPs that have been merged. Results include the merge loser and the VID of the winning record.

Add a tile

To create a custom tile:

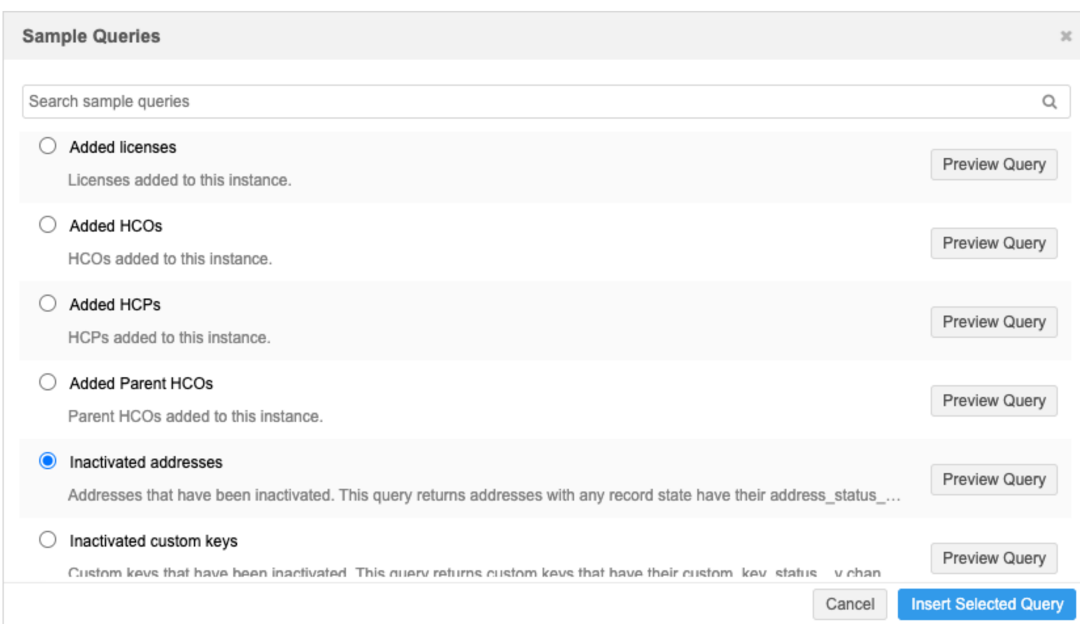
1. On the Job Impact Dashboard page, click **Manage Dashboard**.
2. The Job Impact Dashboard Settings displays the list of tiles. Click **Add Tile**.

   Important: The button is dimmed if there are 21 tiles enabled on the dashboard. Remove a tile from the dashboard by changing its status to **Disabled**. The **Add Tile** button will now be active.

3. On the New Tile page, define a meaningful **Name** and **Description**
4. In the **Query** section, add the SQL query for the tile. You can create a new query or customize any of the sample queries.

   Options

- **Use a sample query** - Use a sample query as a starting point. You can change the query to suit your requirements.



- **Create a query**

  The SQL of a query is validated as you type.

  Tips for creating a SQL query:

  a. Create the query in the **SQL Query Editor** to confirm it returns the desired results. Then, copy and paste the tested query into the New Tile page.

  b. Queries must include revision history tables (for example, **hcp_revision**, **address_revision**) so the dashboard filters can be applied.

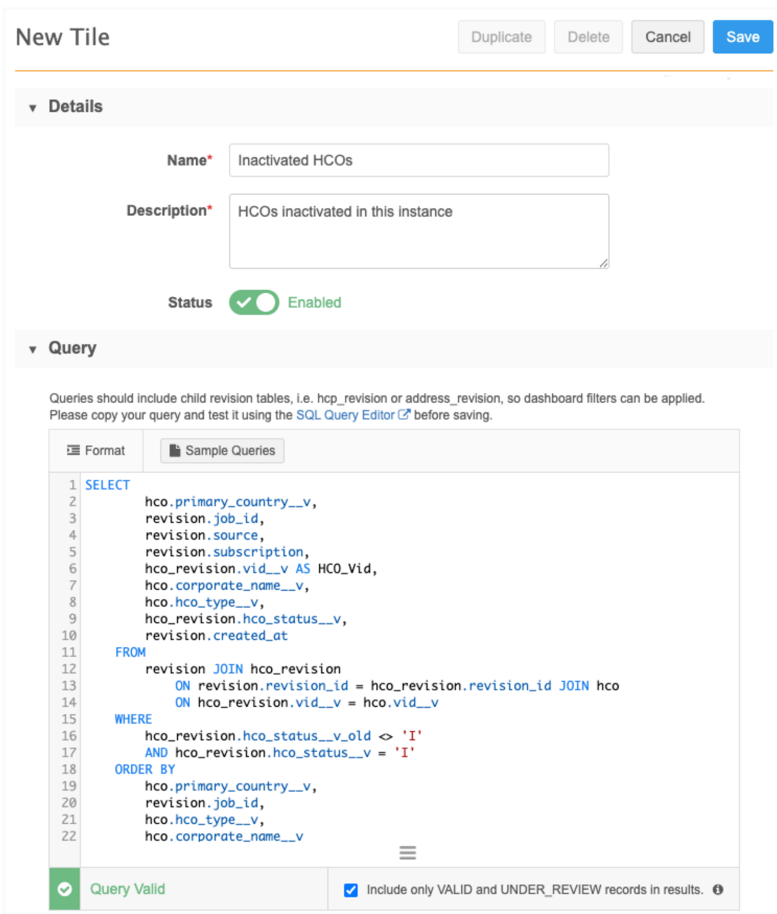
     If a query does not include revision history tables, the query will run and a count will display but it will not use any filter selections.

  c. Tile results count the rows returned by your query.

  d. Results shown in the Network table include fields specified in the `SELECT` section of your query. Include at least the entity `vid__v` field so users can add additional columns in Network tables and they can view individual profiles.

  e. Queries that include the **created_at** revision table field should not use aliases. Time filters cannot be applied if an alias is used. For example, avoid queries that include this and anything similar:

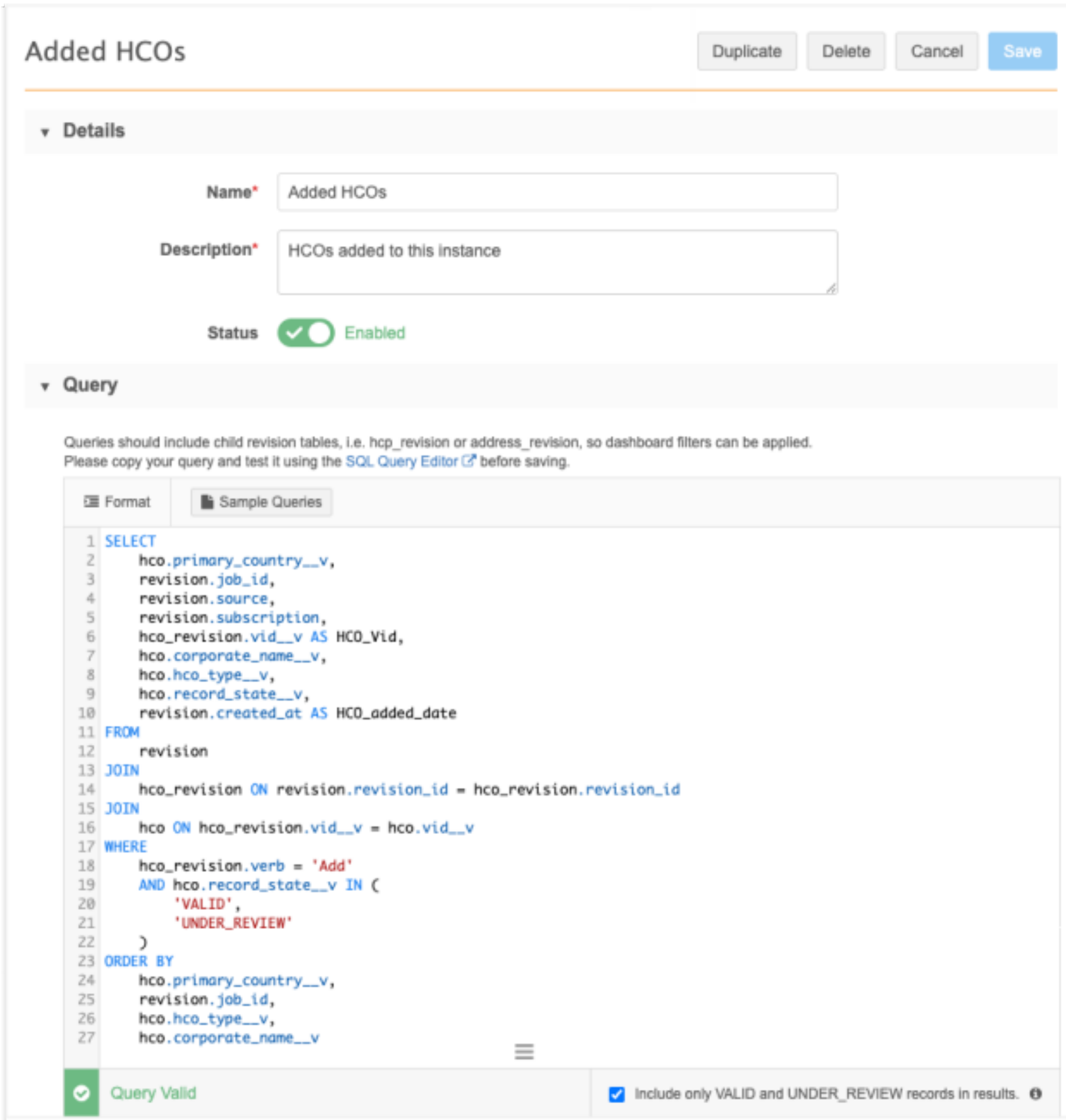
```
select revision.created_at AS Added_date from
```



Edit tiles

On the Job Impact Dashboard Settings page, click a tile name to view the details. You can change any of the existing tiles by updating the name, description, status, or SQL query.

Tip: If you change a query, copy it to the **SQL Query Editor** to confirm it produces the desired results.



Logs

Administrators can track updates to the dashboard using the following logs:

- **System Audit History** - View updates made to the tiles on the dashboard.
- **Reporting Audit History** - Track queries run by the dashboard.

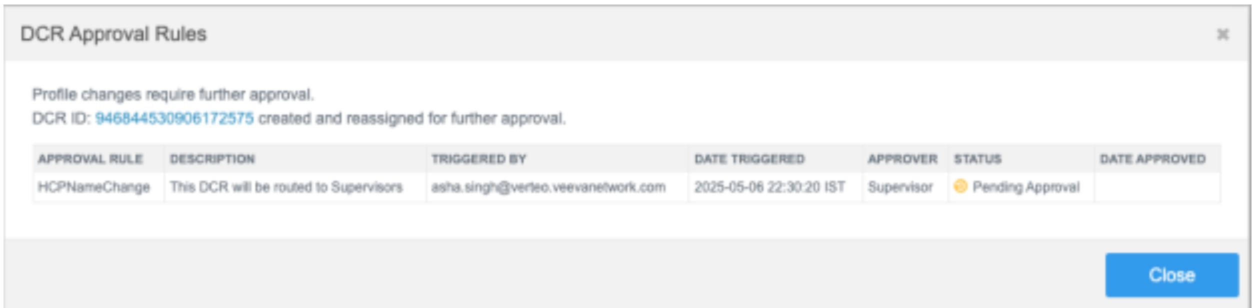
Data change requests

MULTI-LEVEL DCR APPROVAL RULES

25R2

Administrators can define rules to ensure that specific changes require further review by experienced Data Stewards. For example, you can create a rule that only supervisors can approve changes on hospital or administrative HCO profiles because these changes can impact large HCO hierarchies.

Data Stewards can validate the information and accept or reject the changes, then the DCR will be routed automatically to more experienced users for further approval.



This feature is available by default. Administrators must define the approval rules.

Supported tasks

- Add requests
- Change requests (inbox tasks and Profile page updates)

Tasks not supported

- Suspect match tasks in this release

Supported objects

All Veeva standard objects and custom objects that are enabled in your Network instance.

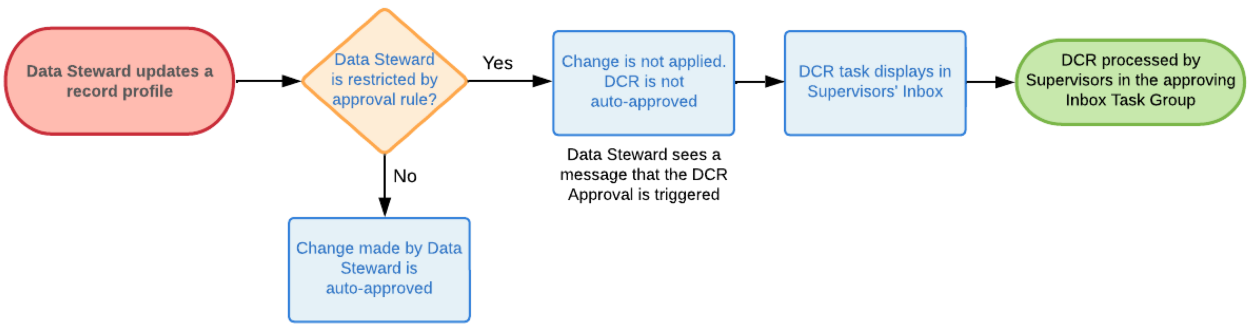
Approval process for data stewardship

Approval process for changes made on a Profile page

The approval rules can be triggered when Data Stewards are processing changes on the profile page and in the inbox or Network API.

When Data Stewards update a field on the Profile page and apply the change, the DCR approval rules are evaluated to see if the changes can be applied.

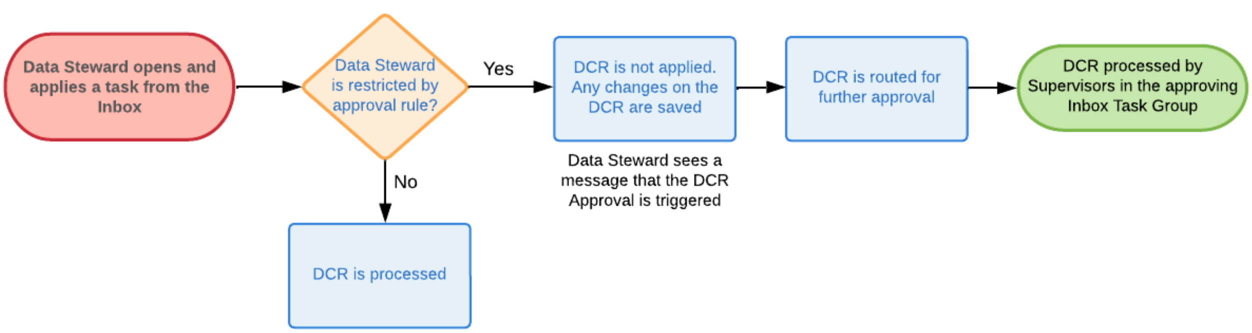
If the Data Steward is not restricted from making the update, the change is automatically approved.



If the change triggers the DCR approval process, the updates are not applied and the DCR is routed for further approval.

Approval process for changes when processing inbox tasks

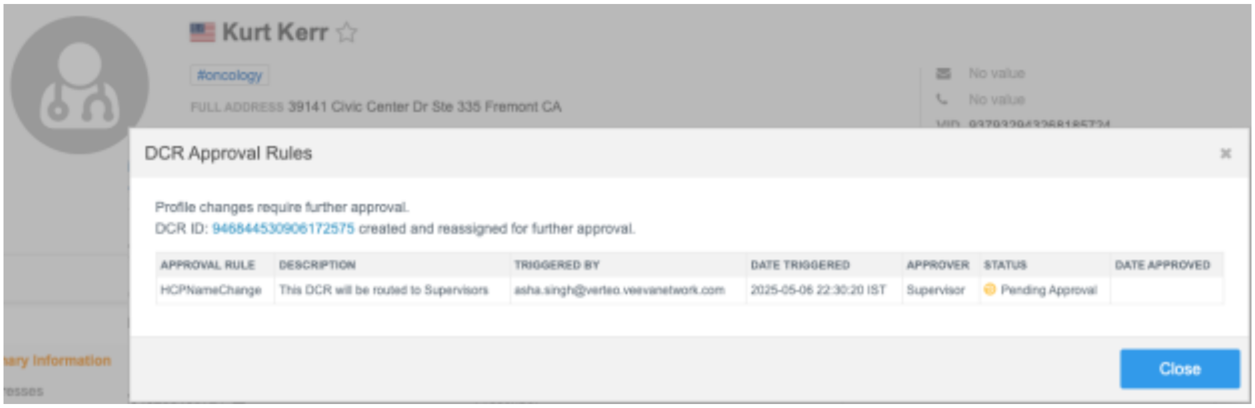
Data Stewards can validate the information and accept or reject changes on add and change requests. If the change triggers a DCR approval rule, the task will be routed to supervisors to process.



When they click **Apply**, they can add a resolution note, as usual.

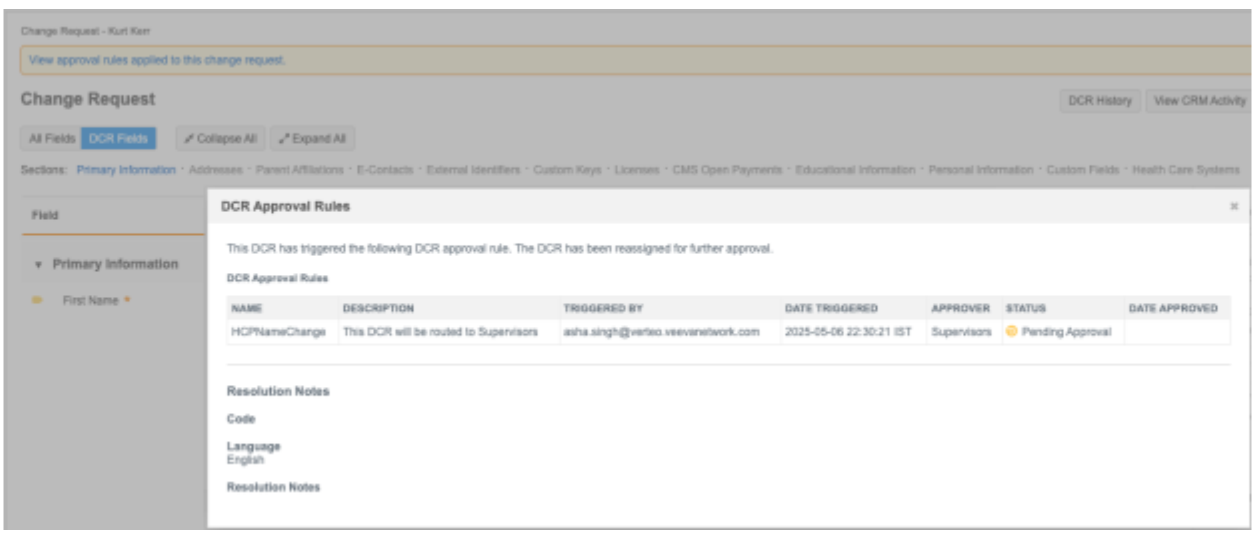
Approving DCRs

When changes trigger a DCR approval rule, Data Stewards will see the **DCR Approval Rules** dialog. It displays details about the rule and the approver.



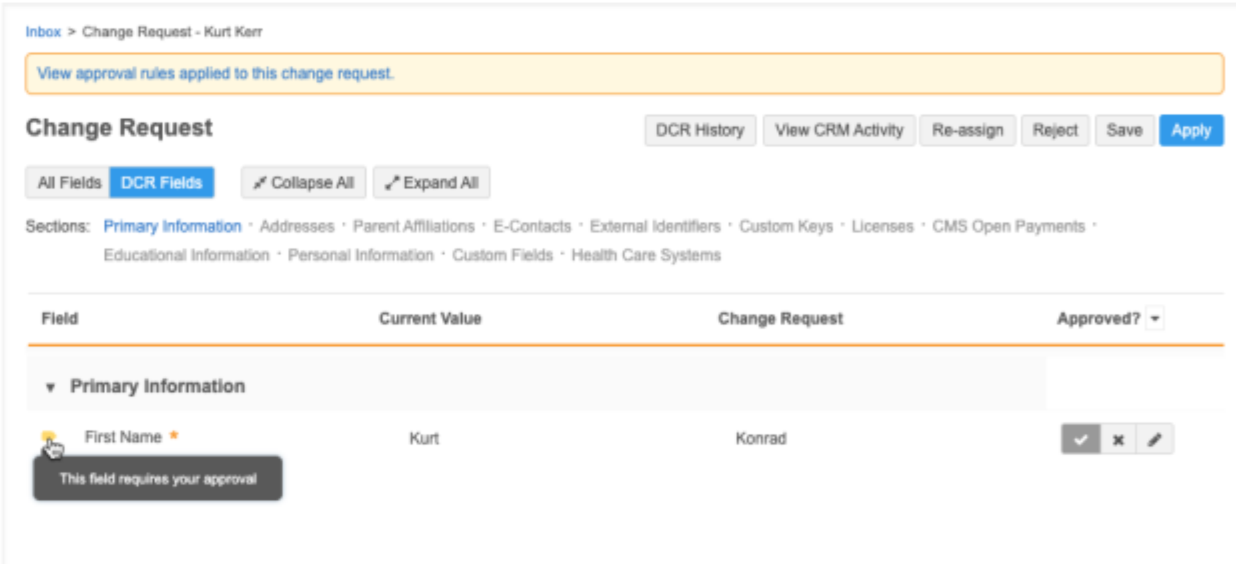
- Click the **DCR ID** link to open the task.

There are no action buttons on the task because it cannot be accepted or rejected by the Data Steward who submitted the change.



When Supervisors open the task from their inbox, they can do the following:

- Identify the fields that require approval because they are highlighted.
- Assign the task to themselves or to another user in the same inbox task group.
- Use the **DCR History** to view all changes that have been made for the task through the approval process.
- View the last updated resolution notes that have been applied by other users to help verify the DCR.
- Accept, reject, or edit the DCR and apply the changes.



Multiple levels of approval

Rules are defined for objects by country. An object can have multiple rules for a country. When there is more than one rule enabled for the object, all rules will run to validate.

Example scenario

The following DCR approval rules are defined for HCPs for the United States.

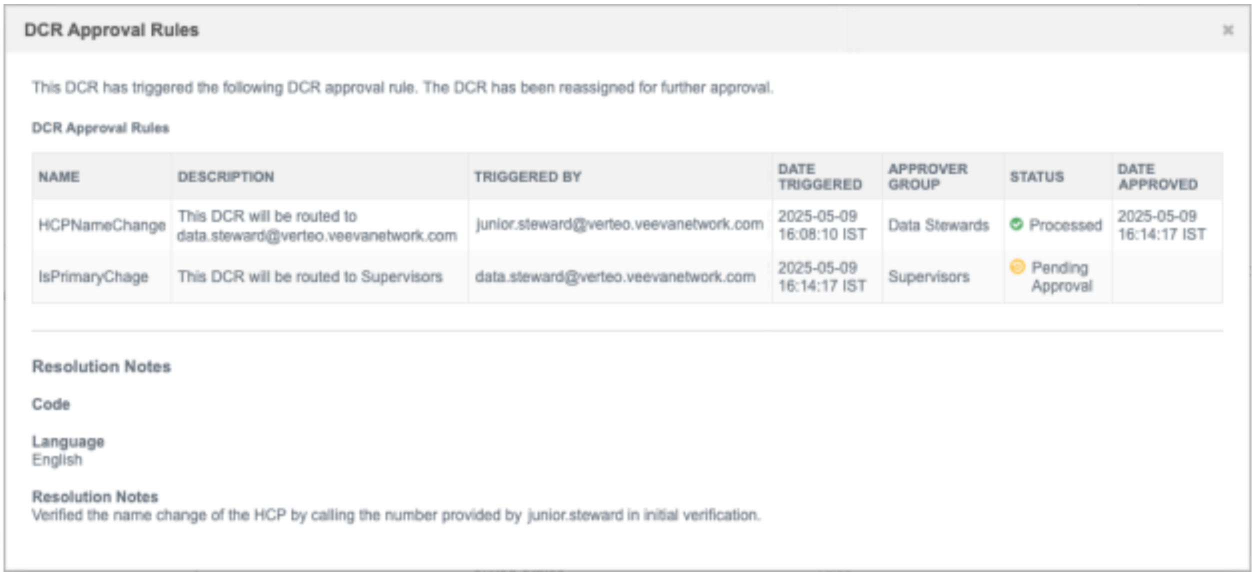
- **HCP Name** (`first_name__v`) - Changes must be approved by experienced Data Stewards.
- **Primary Address** (`primary_address__c`) - Changes must be approved by Supervisors.

If a DCR was submitted with changes to these fields, and it is assigned to a newer Data Steward, it will require multiple levels of approval before the DCR is fully processed.

Rule	Field Approval	Initiator	Assigned to Approver
1	first_name__v primary_address__c	Junior Data Steward	Data Stewards
2	primary_address__c	Data Stewards	Supervisors

The Junior Data Steward can verify the updates and accept or reject changes to fields that do not require further approval. When they apply the changes, the DCR approval rules are triggered.

- **HCP Name** - The DCR is assigned to Data Stewards to approve the `first_name__v` change.
- **Primary Address** - Then, it will be assigned to Supervisors to approve the `primary_address__c` change.



Note: If the Supervisor user assigns the task to themselves after the Junior Data Steward, the Supervisor can process both the changes to the HCP's first name and the primary address. It will simply skip the experienced Data Steward.

Process for defining approval rules

The process uses inbox task groups, user groups, and DCR Approval Rules.

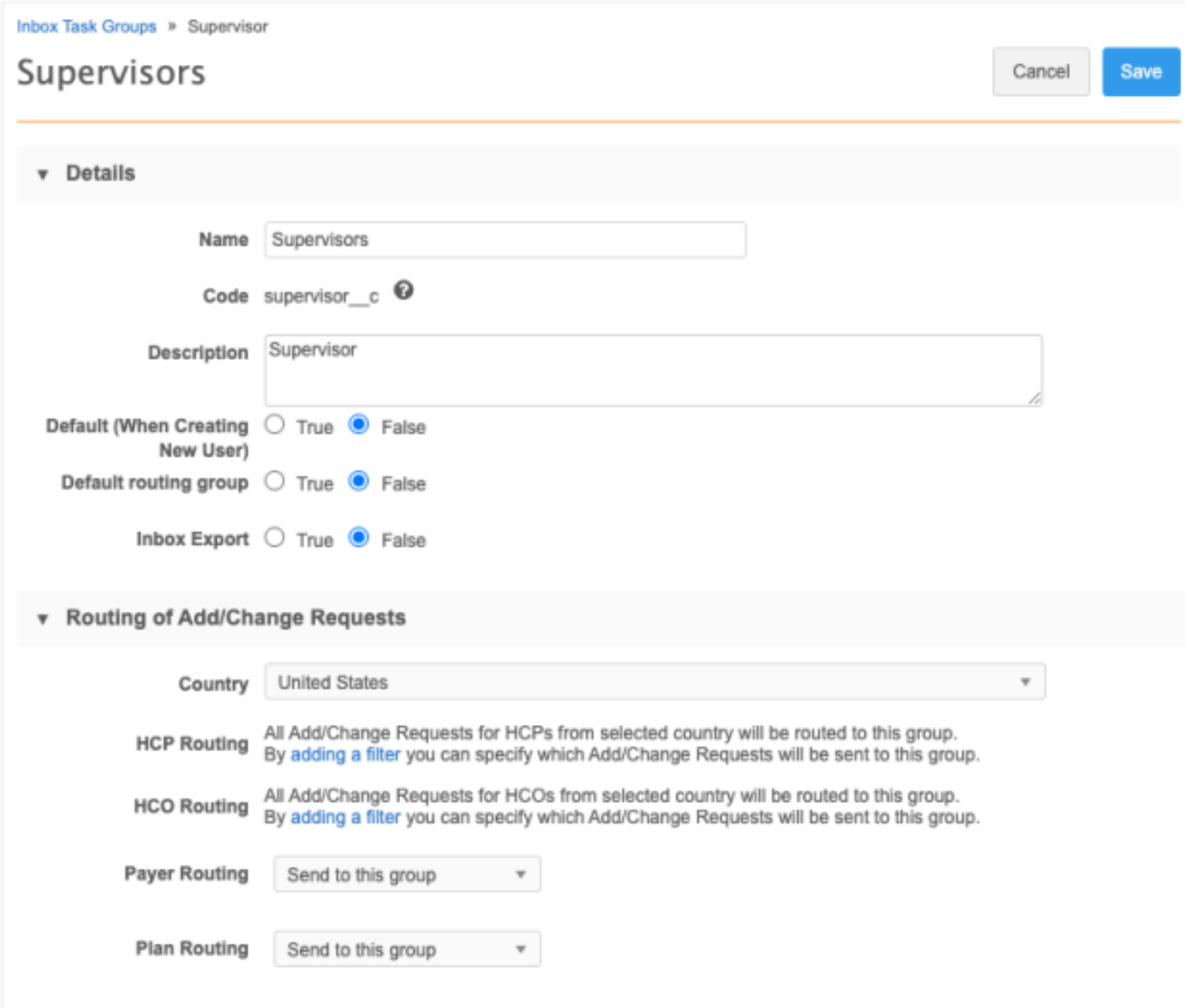
1. **Inbox task group** - Create inbox task groups for experienced Data Stewards or supervisors. These are users that can approve the tasks that triggered the DCR approval rules.
   For rules that apply to multiple countries, an inbox task group must be created for each country's approvers.
2. **User group** – (*optional*) Create a user group or use an existing group for Data Stewards users that will be restricted from approving or rejecting changes on specific records.
   You can also assign specific users to approval rules.
3. **DCR approval rule** - Define the conditions (object, country, fields) that will trigger additional approval.

Create an inbox task group

Administrators can create a group for Supervisors or experienced Data Steward users that can approve all DCR changes.

To create a group:

1. In the Admin console, click **Users & Permissions > Inbox Task Groups**.
2. Click **Add New Group**.
3. Add a meaningful **Name** and **Description**.



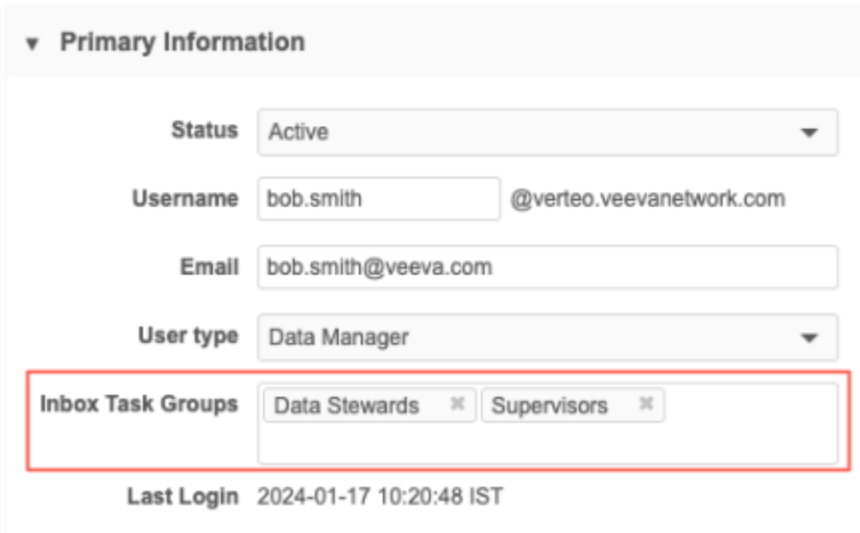
4. Choose the following setting values:
   - **Default (When Creating New User)** - Choose **False**.
   - **Default routing group** - Choose **False**.
   - **Inbox Export** - Choose **False**. (For the Supervisor group, you might choose **True**.)
5. In the **Routing of Add/Change Requests** section, select the country that the group applies to.

   Add **HCP Routing** and **HCO Routing** filters if required.
6. **Save** your changes.

Assign inbox task groups to users

Administrators can add the inbox task group to experienced Data Stewards or supervisors.

1. In the Admin console, click **Users & Permissions > Users**.
2. Open a user profile.
3. In the **Inbox Task Groups** field, add the new group.



4. **Save** your changes.

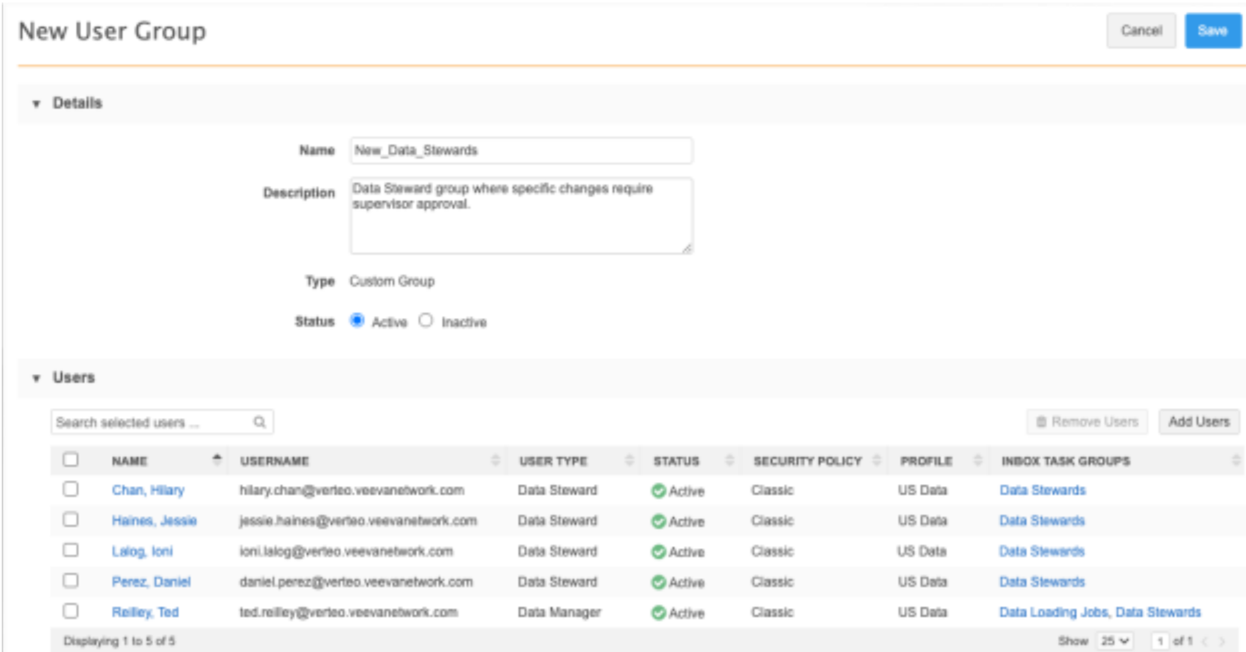
Create a user group

Administrators can create a user group or use an existing user group to contain the Data Steward users that will be restricted from approving or rejecting specific changes on records.

DCR approval rules can also be assigned directly to individual user.

To create a group:

1. In the Admin console, click **Users & Permissions > User Groups**.
2. Click **New User Group**.
3. Type a relevant **Name** and **Description**.
4. In the **Users** section, click **Add Users** and select the Data Stewards that should not have access to process specific changes on records.
5. **Save** your changes.



Create a rule

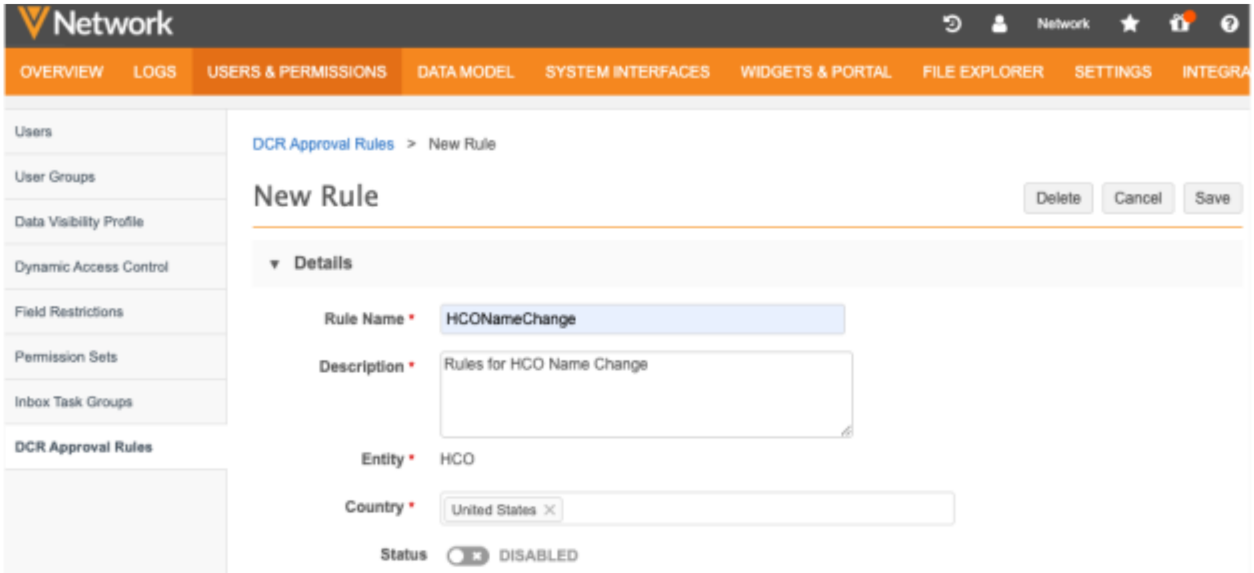
The DCR approval rule contains the fields and values that determine the records and changes that require approval from more experienced Data Stewards.

1. In the Admin console, click **Users & Permissions > DCR Approval Rules**.
2. In the object row, click **Add Rule**.
3. On the new rule page, define the following details:
    - **Rule Name** and **Description** - Type a meaningful name and description.
    - **Entity** - Specify the data model object for this rule.

      HCPs, HCOs, and custom main objects are supported.
    - **Countries** - List the countries affected by this rule.
    - **Status** - By default, the rule is not enabled.

Example

Create a rule that prevents junior Data Stewards from approving changes to HCO names because these changes can impact HCO hierarchies.



4. **DCR Approval Rules** - Define the conditions that will trigger the approval rule.

- **Conditions** - Expand the **Fields** list and select the fields. Choose **All Fields**, or individual fields.

  Click **Add Field** to select multiple fields.

  Any changes to these fields will trigger the rule.

- **Filters** (*optional*) - Define filters to narrow the conditions that will trigger the approval rule.

  - **Field** - Choose the field.

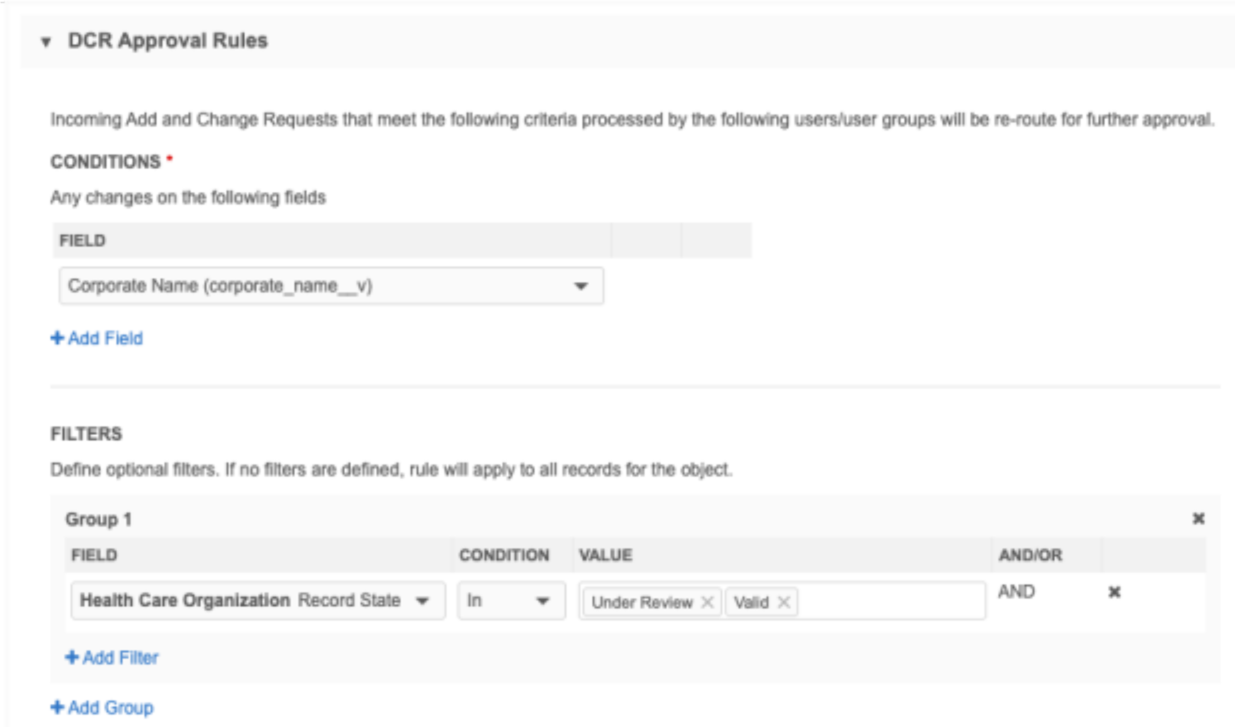
    All fields for the main object and related sub-objects display in the list.

  - **Condition** - Choose the appropriate condition.
  - **Value** - Select the values.

Note: If no filters are defined, the rule will apply to all records for the object.

Example

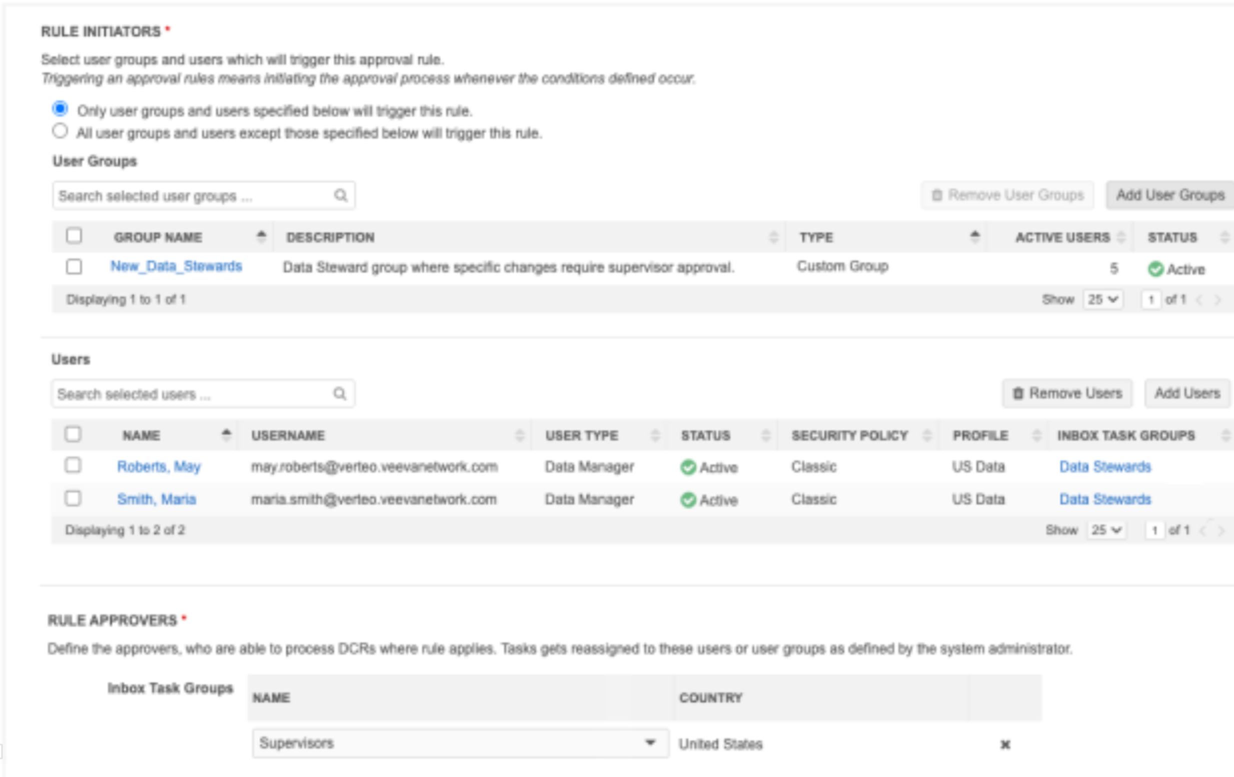
Add a condition that changes to the `corporate_name__v` field will trigger the rule on HCO records. Then, apply a record state filter so the rule is triggered only if the change occurs on a *Valid* or *Under Review* record.



5. **Rule Initiators** - Define the users that will trigger the approval process when the defined conditions occur.
   - **Only user groups and users specified below will trigger this rule** - Include the users that will trigger the rule.
   - **All user groups and users except those specified below will trigger this rule** - Exclude the users that will not trigger the rule.

     For example, you might use this option to ensure that all users except Supervisors are restricted from promoting candidate records.

   Add the applicable user groups and users.



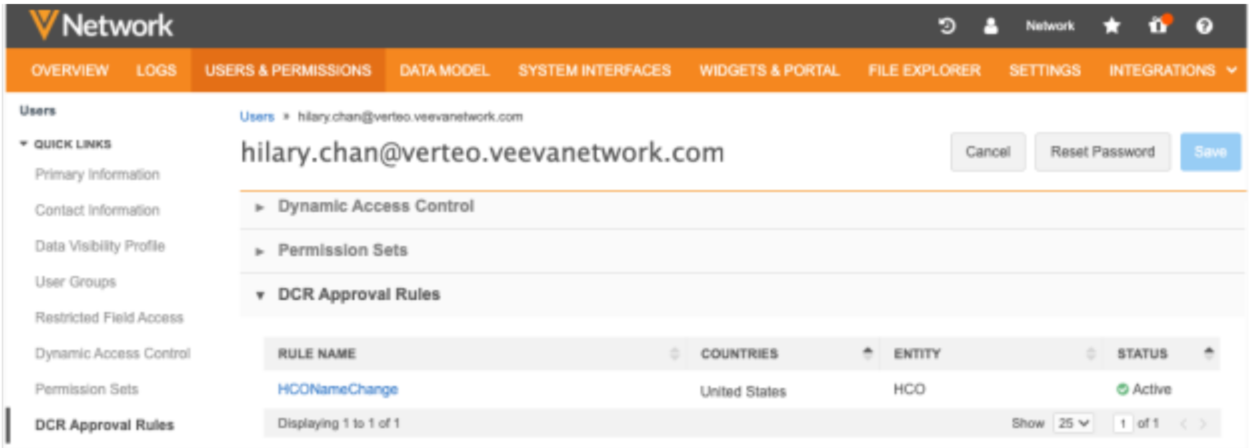
6. **Rule Approvers** - Add the inbox task group for the users that can approve or reject the DCR. The add or change request will be routed to the inbox task group.

> **Important**: Users designated as both a **Rule Initiator** (with approval restrictions) and a **Rule Approver** will always be able to approve the DCR; the approver permission takes precedence.
>
> For rules applying to multiple countries the DCR will be routed to the approver's inbox task group that matches the record's country. If no matching approver is found for a specific country the DCR rules will not apply to that record.

7. **Save** the rule.
8. When you are ready for the DCR approval process to begin, **Enable** the rule.

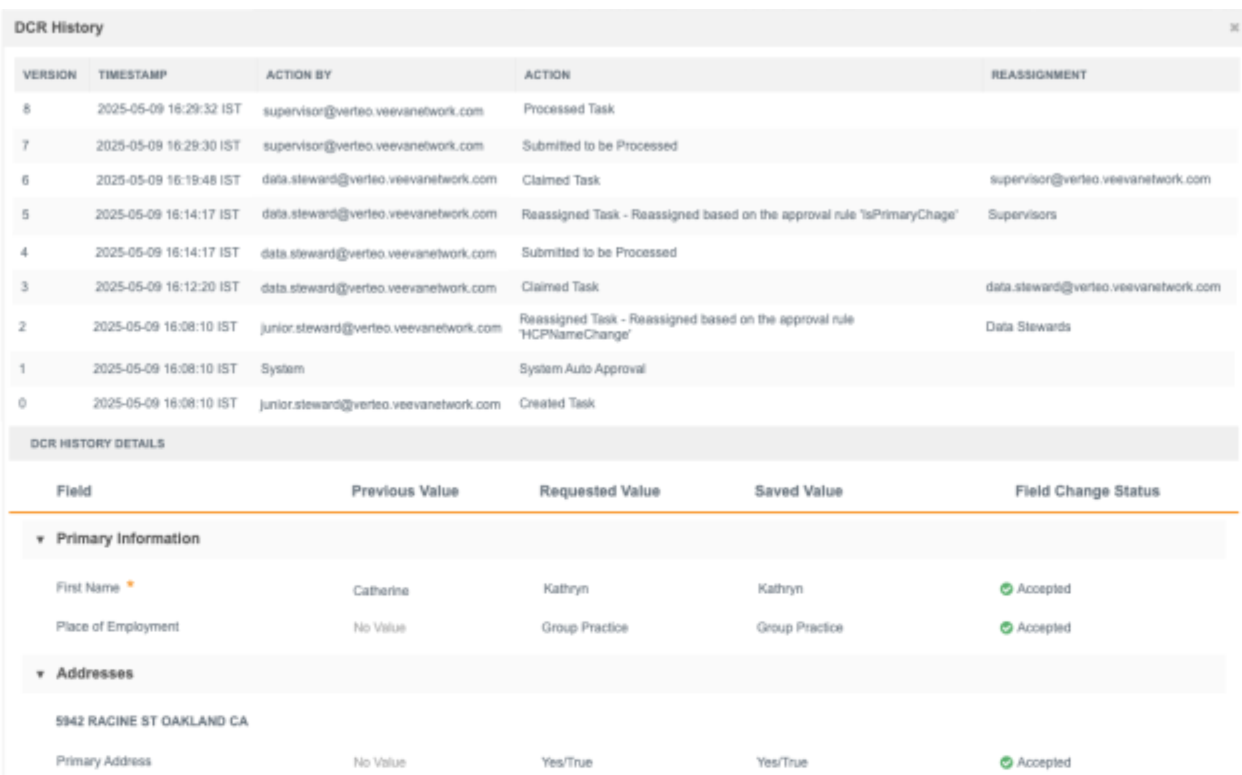
User page updates

On the User page, the **DCR Approval Rules** section displays the rules that can be triggered by the user as a Rule Initiator.



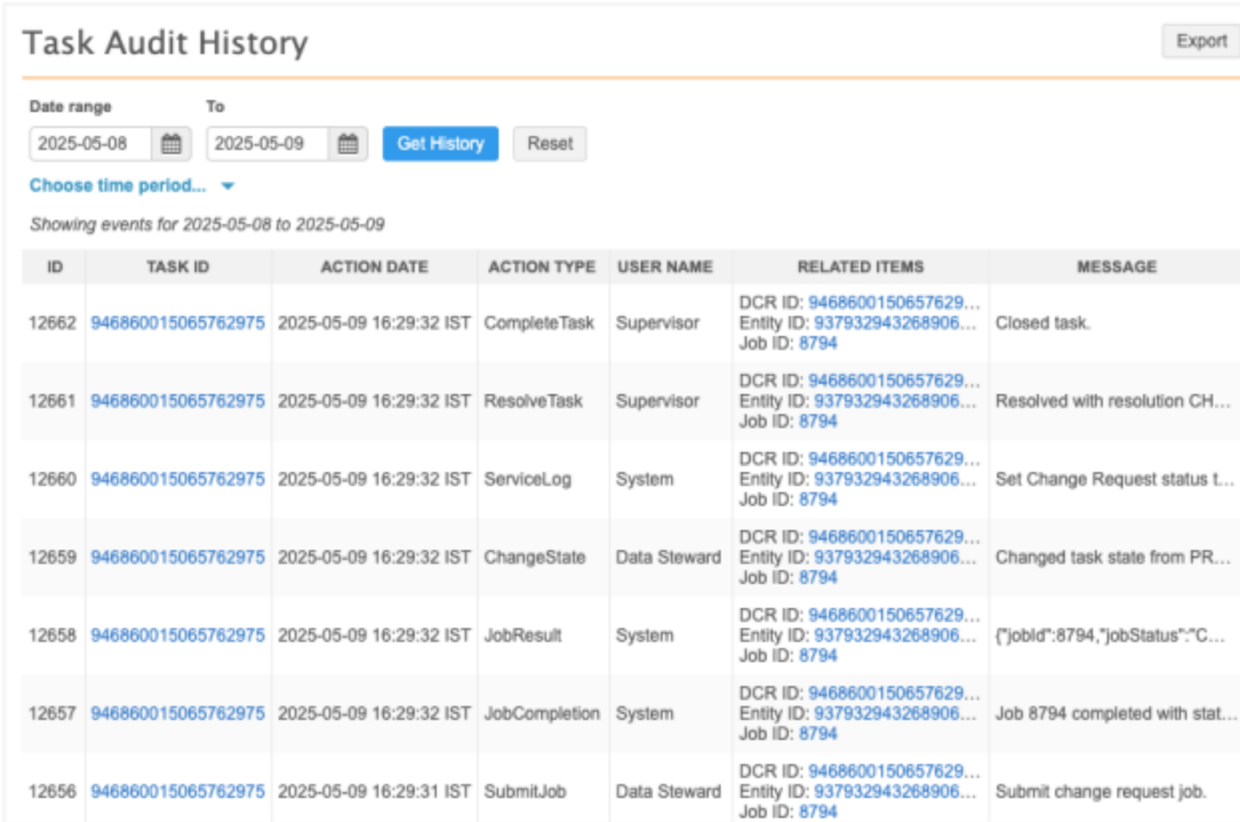
DCR History

Use the **DCR History** to track the approval process as well as all changes and actions taken on a DCR.



Logs

The **Task Audit History** log tracks all actions made by the approval rules.



ID	TASK ID	ACTION DATE	ACTION TYPE	USER NAME	RELATED ITEMS	MESSAGE
12662	946860015065762975	2025-05-09 16:29:32 IST	CompleteTask	Supervisor	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Closed task.
12661	946860015065762975	2025-05-09 16:29:32 IST	ResolveTask	Supervisor	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Resolved with resolution CH…
12660	946860015065762975	2025-05-09 16:29:32 IST	ServiceLog	System	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Set Change Request status t…
12659	946860015065762975	2025-05-09 16:29:32 IST	ChangeState	Data Steward	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Changed task state from PR…
12658	946860015065762975	2025-05-09 16:29:32 IST	JobResult	System	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	{"jobId":8794,"jobStatus":"C…
12657	946860015065762975	2025-05-09 16:29:32 IST	JobCompletion	System	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Job 8794 completed with stat…
12656	946860015065762975	2025-05-09 16:29:31 IST	SubmitJob	Data Steward	DCR ID: 9468600150657629… Entity ID: 937932943268906… Job ID: 8794	Submit change request job.

Exporting configurations

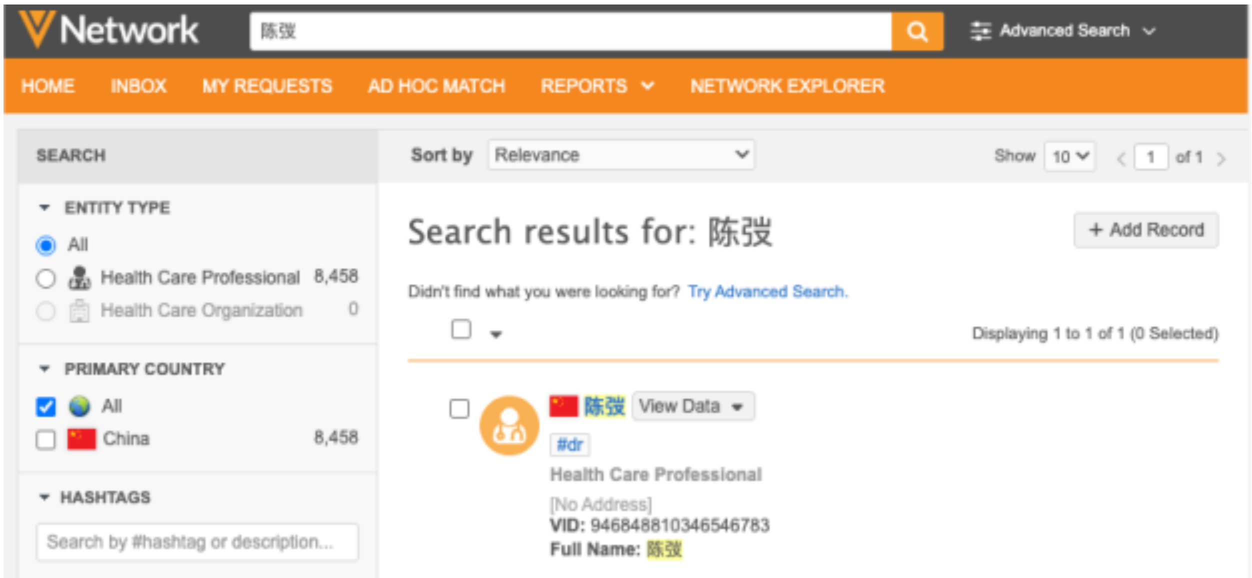
DCR approval rules can be included in export packages to deploy on target environments. Users cannot be included, so the rules will need to be configured with the users from the target environment.

Data model

4-BYTE CHARACTERS

25R1.1

Support is added for 4-byte characters used in Chinese and Japanese languages.



Supported activities

- **Data load** - Loading 4-byte characters into Network through source subscriptions and the Data Updater.
- **DCRs** - Including 4-byte characters on add and change requests.
- **Search** - Using 4-byte characters to search for records.

Enable the feature

This enhancement is not enabled by default in your Network instance. Contact Veeva Support to enable 4-byte character support.

Match

ADD REQUEST MATCH RULES

25R1.1

The default match rules used by add requests and change requests are improved to reduce the potential for over matching.

This enhancement is enabled by default in your Network instance.

Countries

Changes will be made to the following countries:

- EMEA region
- United States

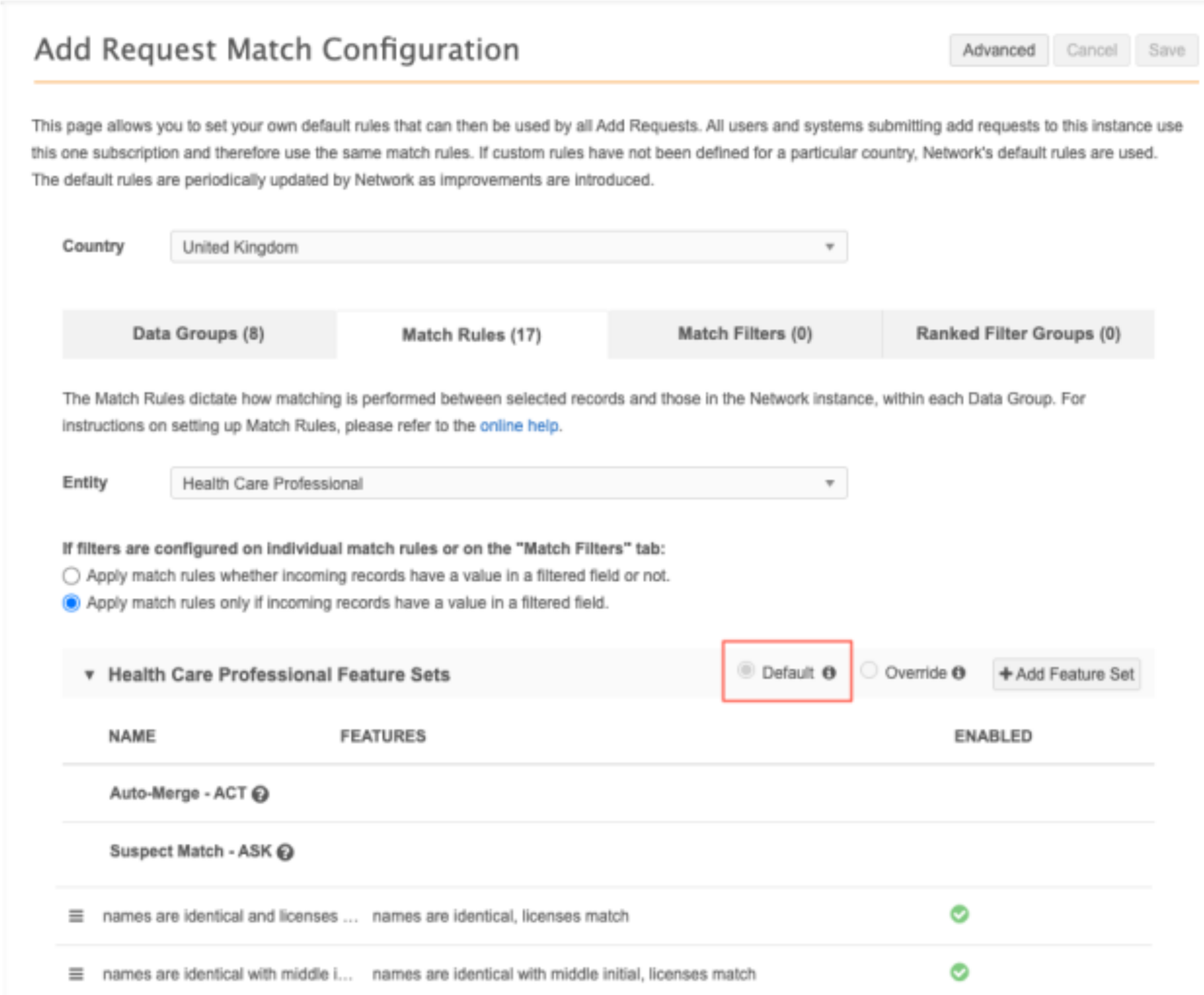
View default match rules

All countries supported by Veeva OpenData have default match rules for add and change requests.

To view the match rules:

1. In the Admin console, click **System Interfaces > Add Request Match Configuration**.
2. Choose a country.

   Data groups, match rules, and filters display for the country and selected entity.
3. If the **Default** is selected, the entity uses the default match rules. If **Override** is selected, the rules have been customized.



Custom match rules

If you have made changes to the default match rules, these updates will not impact your custom rules.

Transformation rules

TARGET SUBSCRIPTIONS

25R2

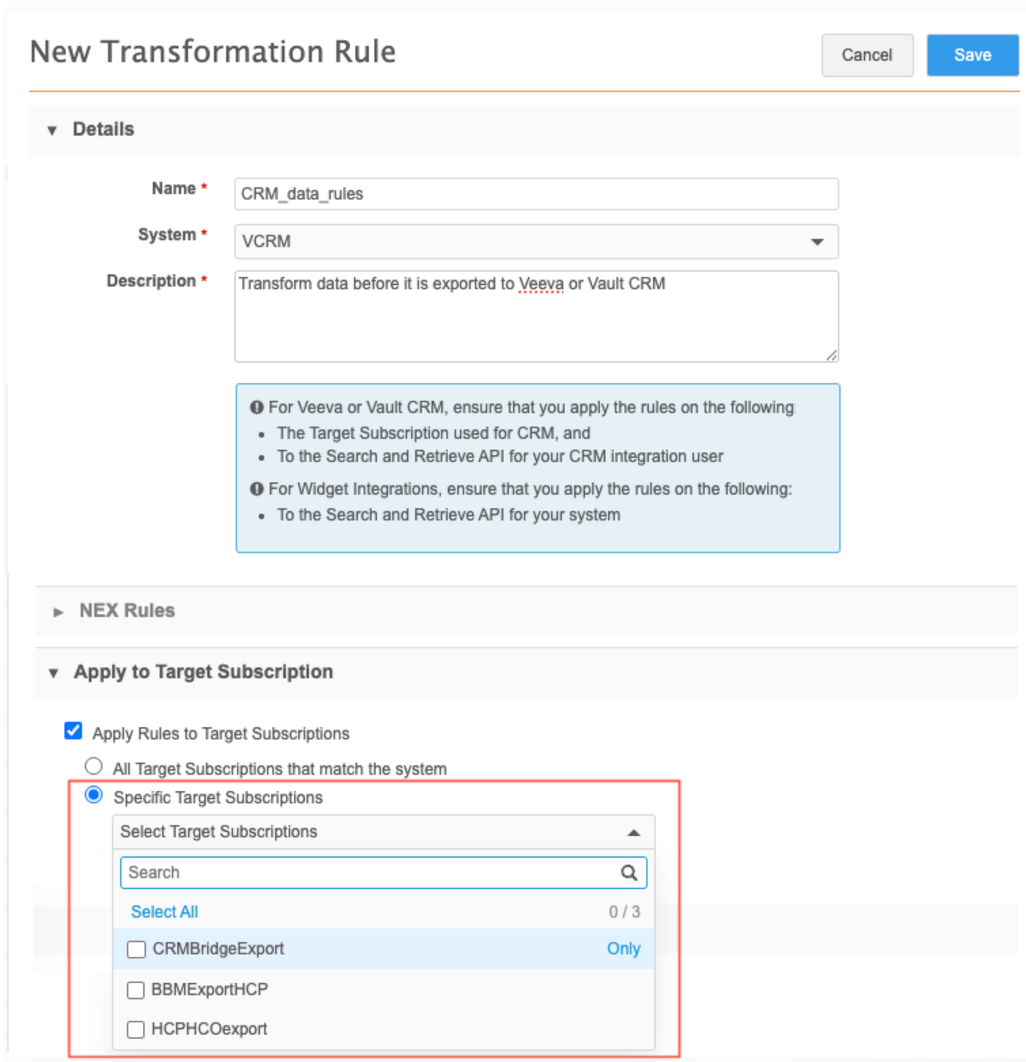
Administrators and Data Managers now have the flexibility to apply a transformation rule to any target subscription, even if it's not associated with the rule's defined system. For example, you can repurpose Vault CRM transformation rules for other target subscriptions with similar requirements.

This enhancement is enabled by default in your Network instance.

New transformation rules

When you create a rule and choose **Apply rules to Target Subscriptions**, the **Specific Target Subscription** option now lists any enabled target subscription in your Network instance.

Previously, the **Specific Target Subscriptions** list was filtered to include only the target subscriptions associated to the **System** defined for the transformation rule.



Existing transformation rules

Existing rules are not impacted. You can choose to edit the transformation rule to apply it to a target subscription from a different system.

Subscriptions

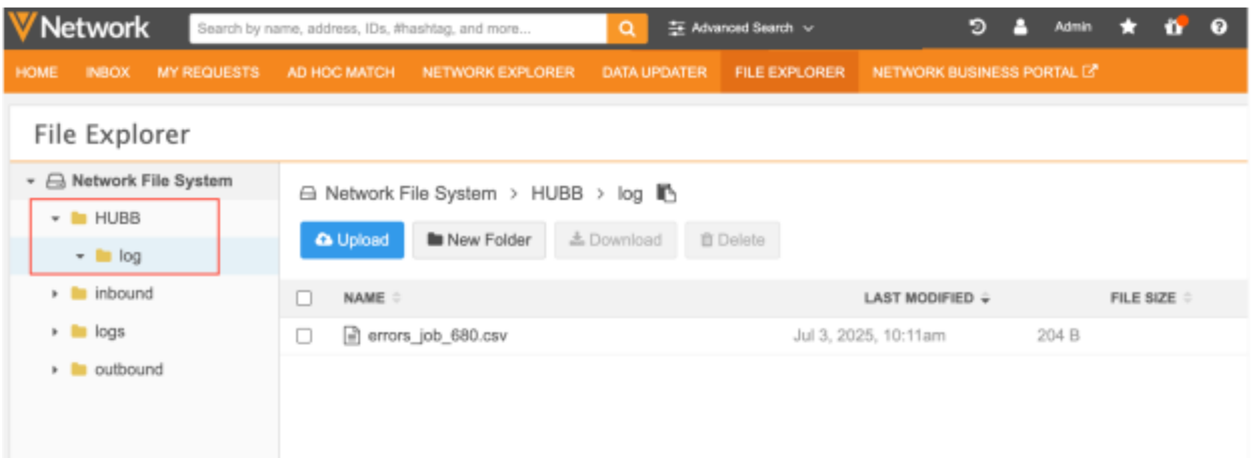
JOB ERROR LOGS

25R2

Administrators can now define the FTP path for subscription error logs. For example, in a source subscription configuration, you can define a custom path for the logs and Network will create the folders in FTP when the subscription runs.

Previously, errors logs were available on the root level only.

Defining a custom FTP path enables you to give users with limited FTP access the ability to retrieve logs.



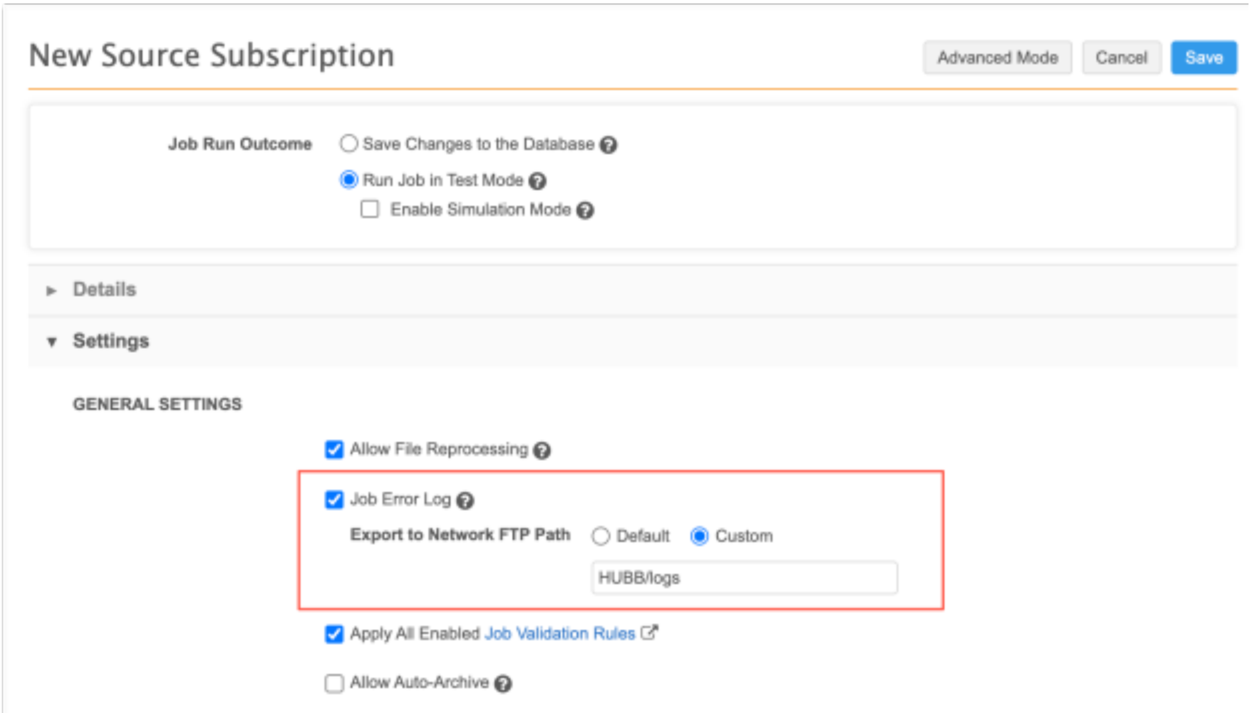
This enhancement is enabled by default in your Network instance.

Supported subscriptions

- Source subscriptions
- Data maintenance subscriptions

Define a custom log folder

1. Open an existing source subscription or data maintenance subscription.
2. In the Settings section, select **Job Error Log** option.

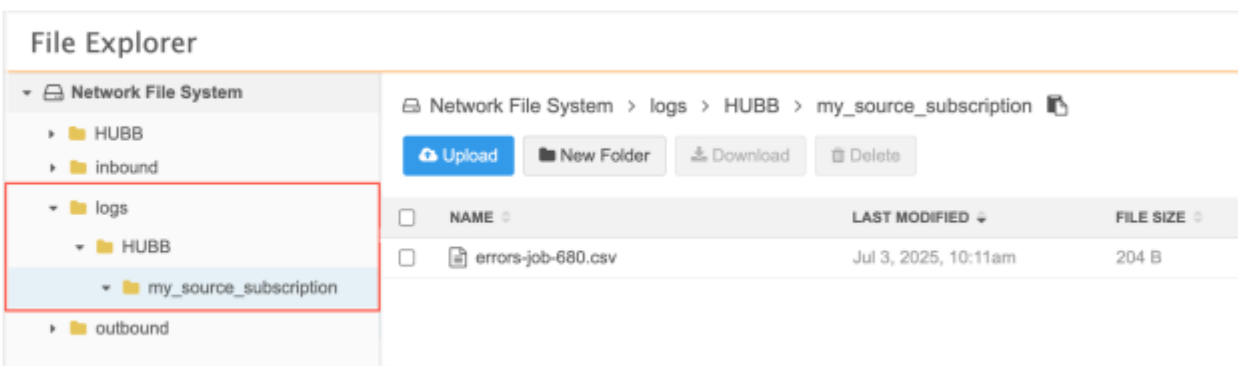


3. The **Export to Network FTP Path** label displays. Choose where the error log should be created.

- **Default** - The error log is created in the **logs** directory on the root level with the following folder structure: logs/<system name>/<subscription name>.

  Example

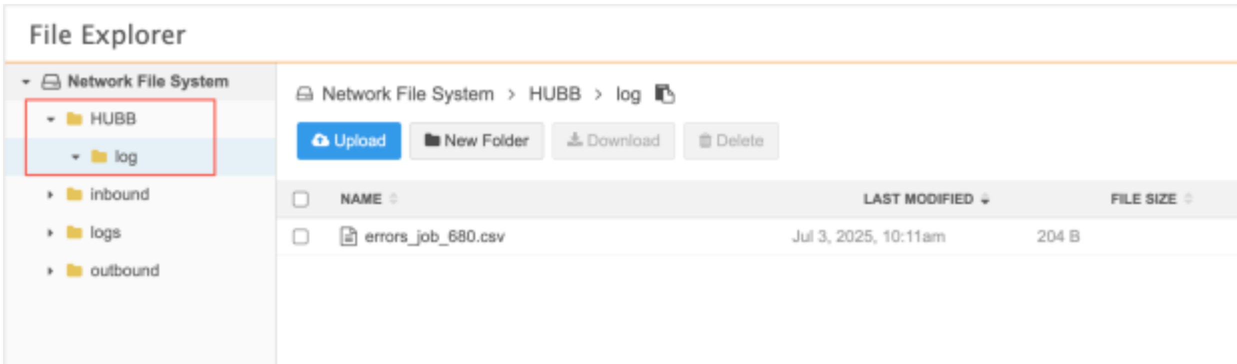
  The error log for *my_source_subscription* for the *HUBB* system is automatically created in logs/HUBB/my_source_subscription.



- **Custom** - Define the path for the error log.

  Example

  Define the custom job error log path as `HUBB/logs`. When the subscription runs, that directory is created in your Network FTP and the error log is placed in the folder.

  When you save the subscription, the folder will be validated.

  If the folder does not exist, it will be created in the top level of your Network FTP.

User access to custom log folders

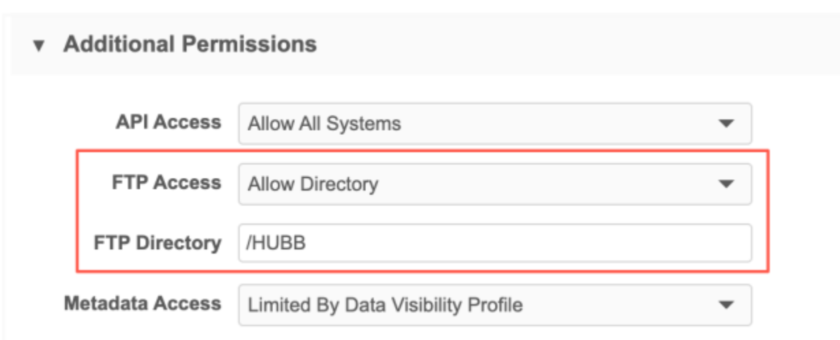
Defining a custom folder for job error logs enables you to give users who need limited FTP permissions access to the logs.

Example

An Integration User needs access to files only for a system called HUBB.

Administrators can provide access to the **HUBB** folder in the Network FTP.

- On the user account, set the **FTP Access** permission to **Allow Directory** and specify the HUBB folder.

However, any job error logs for the HUBB system are, by default, in the **log** folder on the FTP root level.

By defining the custom folder, HUBB/logs, for the subscription error logs, the Integration User will also have access to the error logs.

Source subscriptions

CONCURRENT JOBS

25R2

Source subscription jobs can now run at the same time to more efficiently support data updates for multiple data domains. For example, you can load Customer Master data (HCPs, HCOs) and Product Master data in parallel. Previously, all jobs (except jobs that ran in simulation mode) were queued while another job was running.

Enable this enhancement

This enhancement is enabled by default in your Network instance.

Supported objects

- Custom main objects

HCP and HCO considerations

Jobs that load HCPs or HCOs can run concurrently with jobs that load custom objects only.

Jobs that load only Veeva objects (HCPs, HCOs) cannot run at the same time. These jobs must always run sequentially because updates to HCPs often impact HCOs (and vice-versa) through the parent HCO relationship.

How it works

Subscription jobs can run at the same time if the top-level objects being loaded do not overlap.

To determine the objects, Network checks the model map of each subscription for the defined top-level objects.

- **No overlap of top-level objects** - Jobs can run concurrently.

  Exception - Jobs that load HCPs and HCOs are always mutually exclusive.
- **Overlap of top-level objects** - Jobs must run sequentially.

Examples

Job A: Top-Level Objects	Job B: Top-Level Objects	Job Run Type
HCO	HCO	Sequential
HCO, HCP	HCP	Sequential
HCO, HCP	BRAND__C, FORM_STRENGTH__C, PACKAGE__C	Concurrent
BRAND__C	PACKAGE__C	Concurrent
BRAND__C, FORM_STRENGTH__C	FORM_STRENGTH__C, PACKAGE__C	Sequential

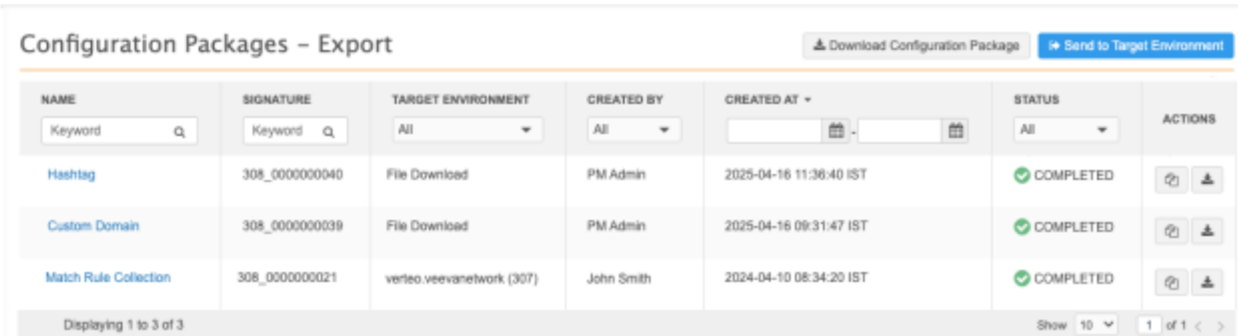
Configuration management

DEPLOYING CONFIGURATIONS TO ANY TARGET INSTANCE

25R2

Configurations can now be shared with any target environment. Administrators can create packages and download them locally so they can be uploaded and deployed to any Network sandbox.

This enhancement provides more flexibility for sharing configurations between environments. Previously, export packages could only be shared with target environments linked to the source environment.



The enhancement is available by default in your Network instance.

Export options

Administrations can now choose one of the following options on the Configuration Packages - Export page (**Settings > Configuration Export**):

- **Download Configuration Package** - Create a .zip file that you can download locally and deploy to any Network Sandbox instance.

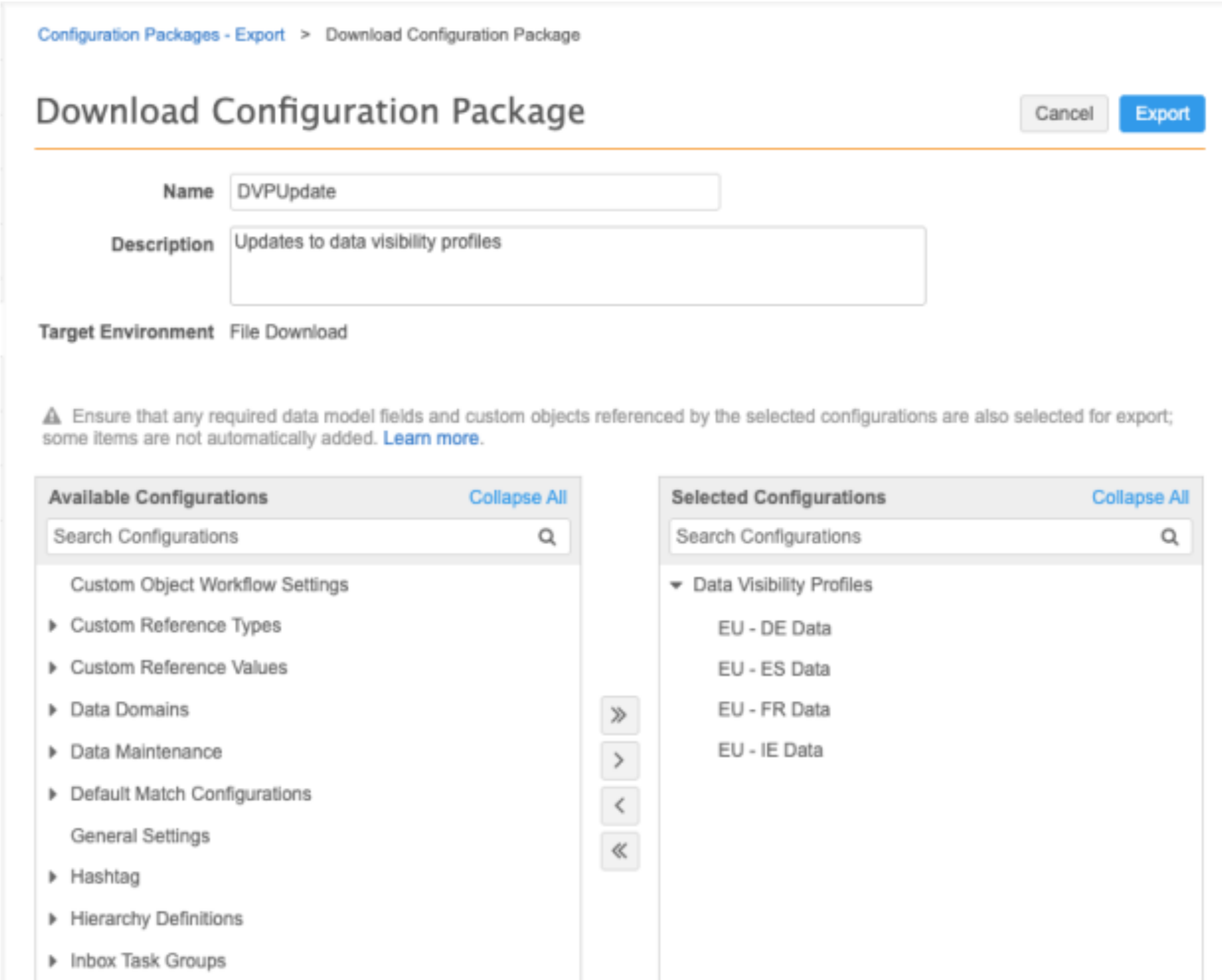
  Previously, this option was called **Ad Hoc Download**. The file could be used for review purposes only; it could not be transferred to a target environment.

- **Send to Target Environment** - Transfer the export package to a specific Network instance.

  This option was previously called **Create Export Package**.

Creating an export package

Administrators can now choose to create a file to download to a local computer instead of transferring it directly to a target environment.



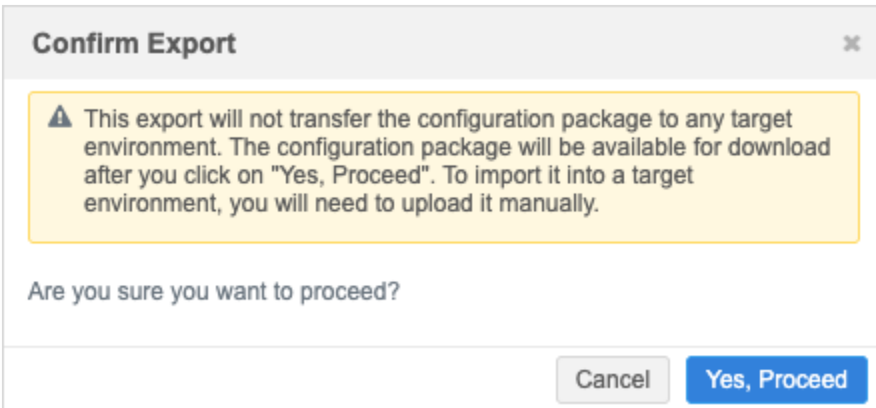
To create a file to download:

1. In the Admin console, click **Settings > Configuration Export**.
2. On the Export page, click **Download Configuration Package**.
3. On the Download Configuration Package page, type a meaningful **Name** and **Description**.
4. The **Target Environment** is set to **File Download**.
5. Select the configurations to export by expanding the nodes in the **Available Configurations** pane and moving your selections to the **Selected Configurations** pane.

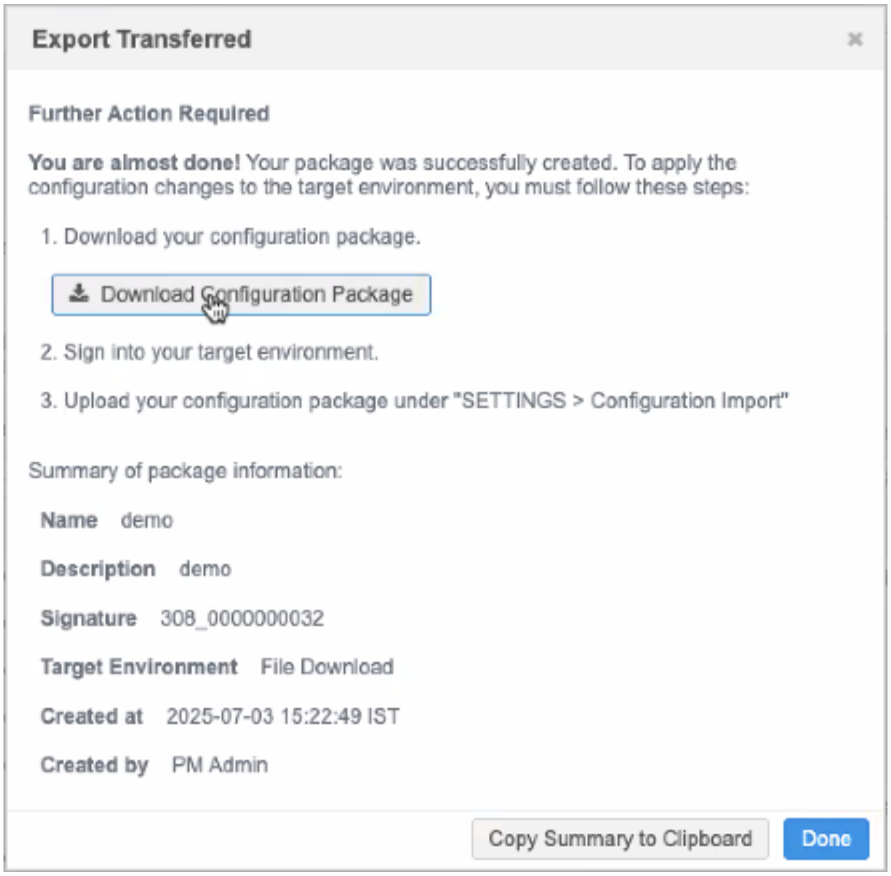
6. Add dependencies to the export package.

   When you move configurations into the **Selected Configurations** pane, the selections are validated to check for dependencies. For Veeva standard objects and custom objects, most dependencies are automatically added. Dependencies are not added for custom data model fields and some custom object dependencies. For more information, see Custom object dependencies in the *Veeva Network Online Help*.

7. If you remove configurations from the selection, the package must be validated again by clicking the **Validate** button.
8. Click **Export** to create the file.
9. A dialog displays to remind you that the file will be downloaded and not exported to a target environment. To confirm and create the file, click **Yes, Proceed**.



10. The Export Transferred dialog displays with the details of the package. Click **Download Configuration Package**.



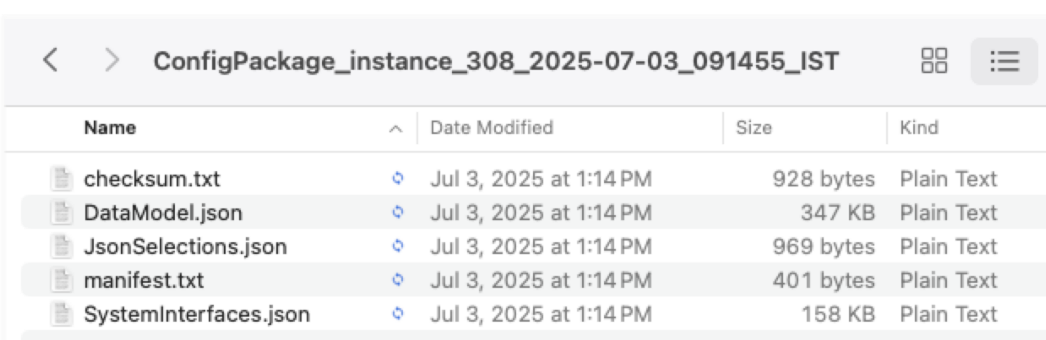
To close the dialog, click **Done**.

11. The Details page for the file package displays. You can **Download** or **Clone** the package from this page.

Review the exported package file

The file is downloaded to your local computer with the following naming convention: `ConfigPackage_instance_<instance_ID>_<date>_<time>_<timezone>.zip`.

Example: `ConfigPackage_instance_308_2025-07-03_091455_IST`.



The package contains the following files:

- **checksum.txt** - This is a new file that is used to validate that the package has not been changed after it was created.

  > **Important**: No changes can be made to the package. It must be imported to the target instance in its original form.

- **manifest.txt** - Metadata of the package.

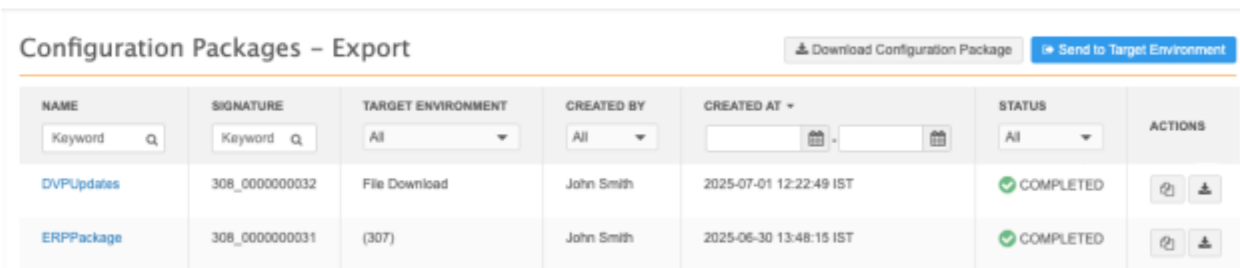
  The file includes the package version. Packages created before the **Download Configuration Package** option was available are version 1.2 and lower. The file must be version 1.3 or higher for files to be validated when they are uploaded to a Sandbox instance.

- **JsonSelections.json** - Stores the configurations selected for the package.
- **.json file** - A file for each configuration category.

Configuration Packages - Export page

Administrators can quickly identify packages that are created as file downloads on the Configuration Packages - Export page.

The **Target Environment** column displays **File Download**.



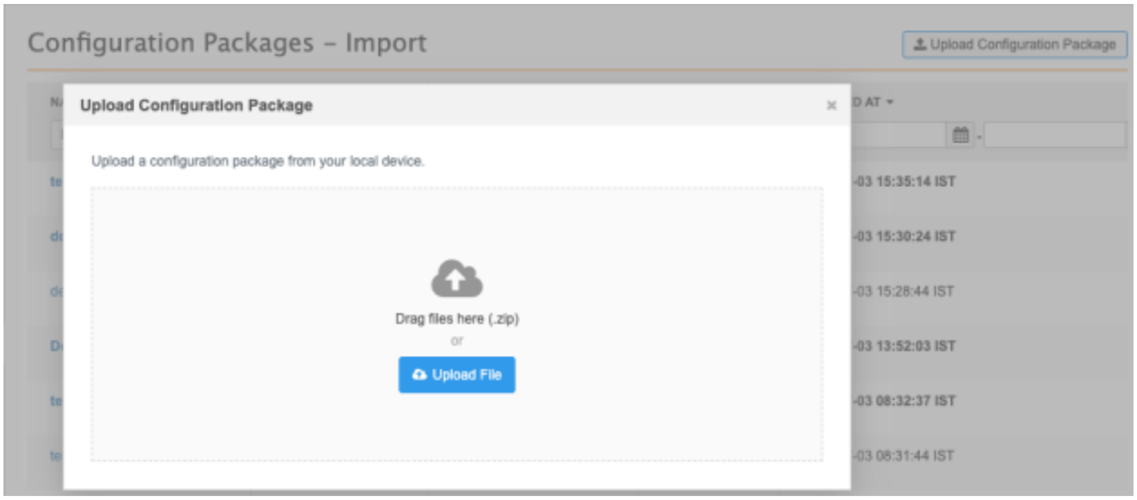
Importing file packages

> **Important**: Files can be imported to Sandbox instances only. Test and verify the imported configurations on the Sandbox first and then export them to a Production instance.

To import the file:

1. In the Admin console, click **Settings > Configuration Import > Upload Configuration Package**.

   The **Upload Configuration Package** button is not active in Production instances.

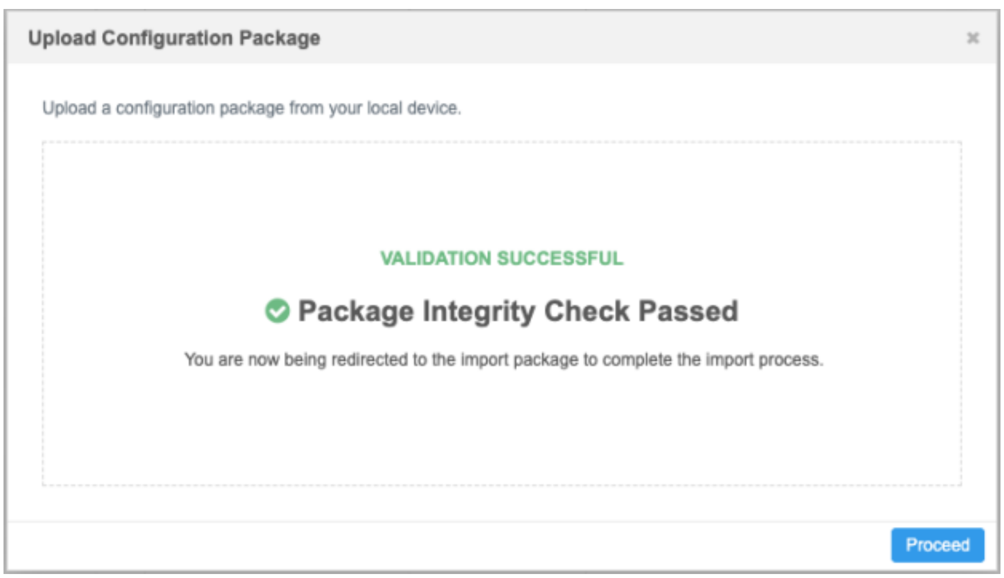


2. Choose the .zip file package from your local computer.

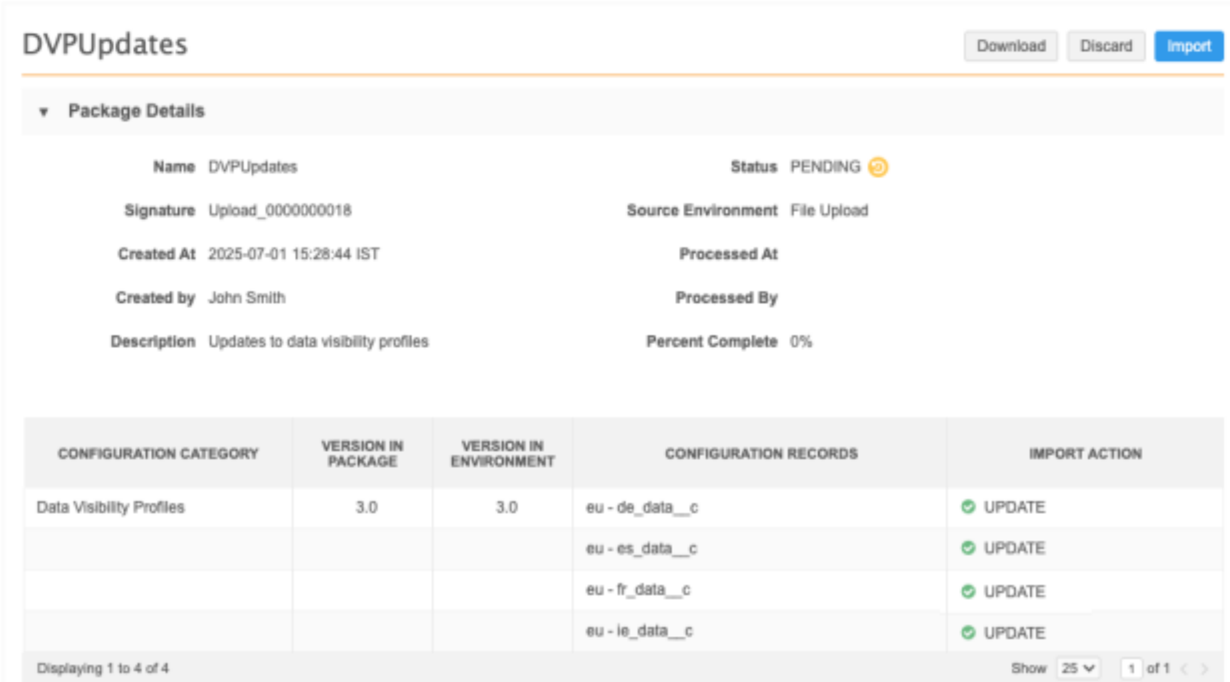
   File requirements

   - **Type** - Must be a .zip file.
   - **Size** - 50MB maximum.

3. The file is validated to ensure that it hasn't been modified since it was downloaded. If validation passes, click **Proceed**.



4. The package details display. Click **Import** to apply the configuration to the instance.



Configuration - Import page

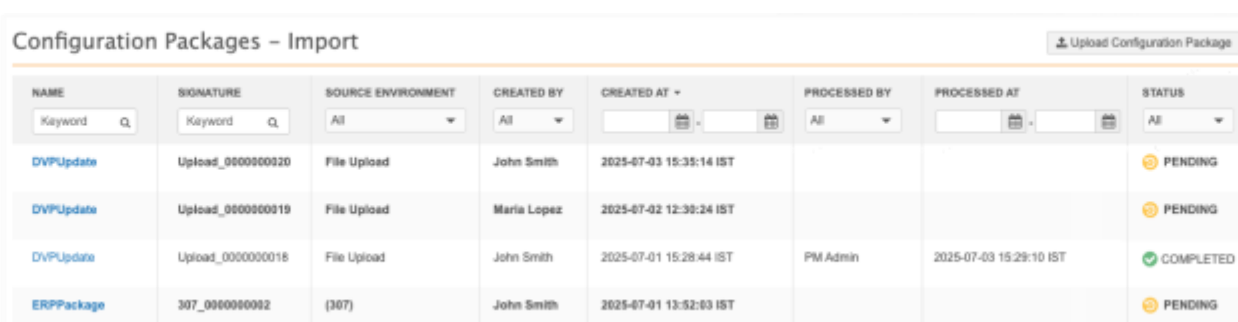
Administrators can easily identify the packages that were uploaded as a file.

Key details:

- **Source Environment**- Specifies **File Upload**.
- **Signature** - For file uploads, the naming convention is `Upload_`<*incremented number*>.

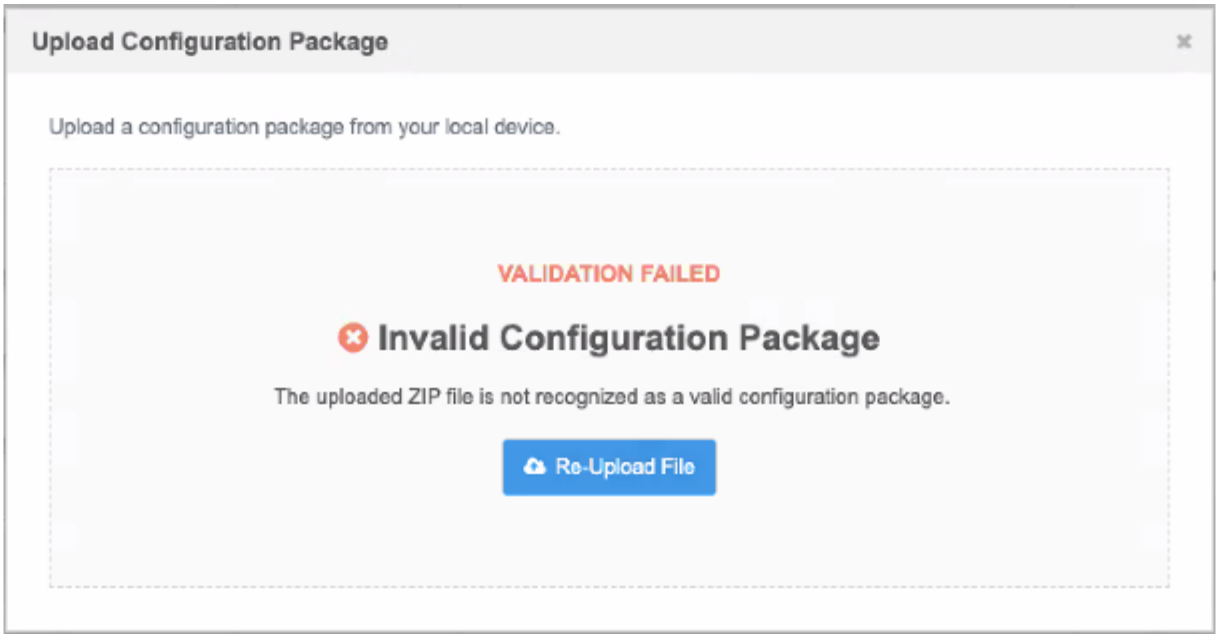
  A file can be uploaded multiple times, so the number is incremented for each upload.
- **Status** - Packages that have not been applied to an instance yet are **Pending**.

  Pending packages are highlighted.
- **Created by** - The user that uploaded the file to the instance.



Import file validation

When you import a file to a target instance, it is validated for several factors.



The following errors can occur.

- **Invalid Configuration Package** - The package is missing one or more of the following files:
    - manifest.txt
    - checksum.txt
    - at least one Network configuration (.json) file.

  This error can also display if you unzip a file and then zip it again (but didn't change the content) on a Mac because MacOS adds metadata (hidden files to the zip archive).

- **Unsupported Configuration Package Version -** The export format version is 1.2 or lower. The package was created before file uploads were supported.

  Package versions are in the manifest.txt file. Check the file to see the version.

- **Package Integrity Check Failed** - One or more files in the package have been changed since it was downloaded.
- **Invalid file format** - The file is not a .zip file.
- **File Size Limit Exceeded** - The .zip file is larger than 50 MB.

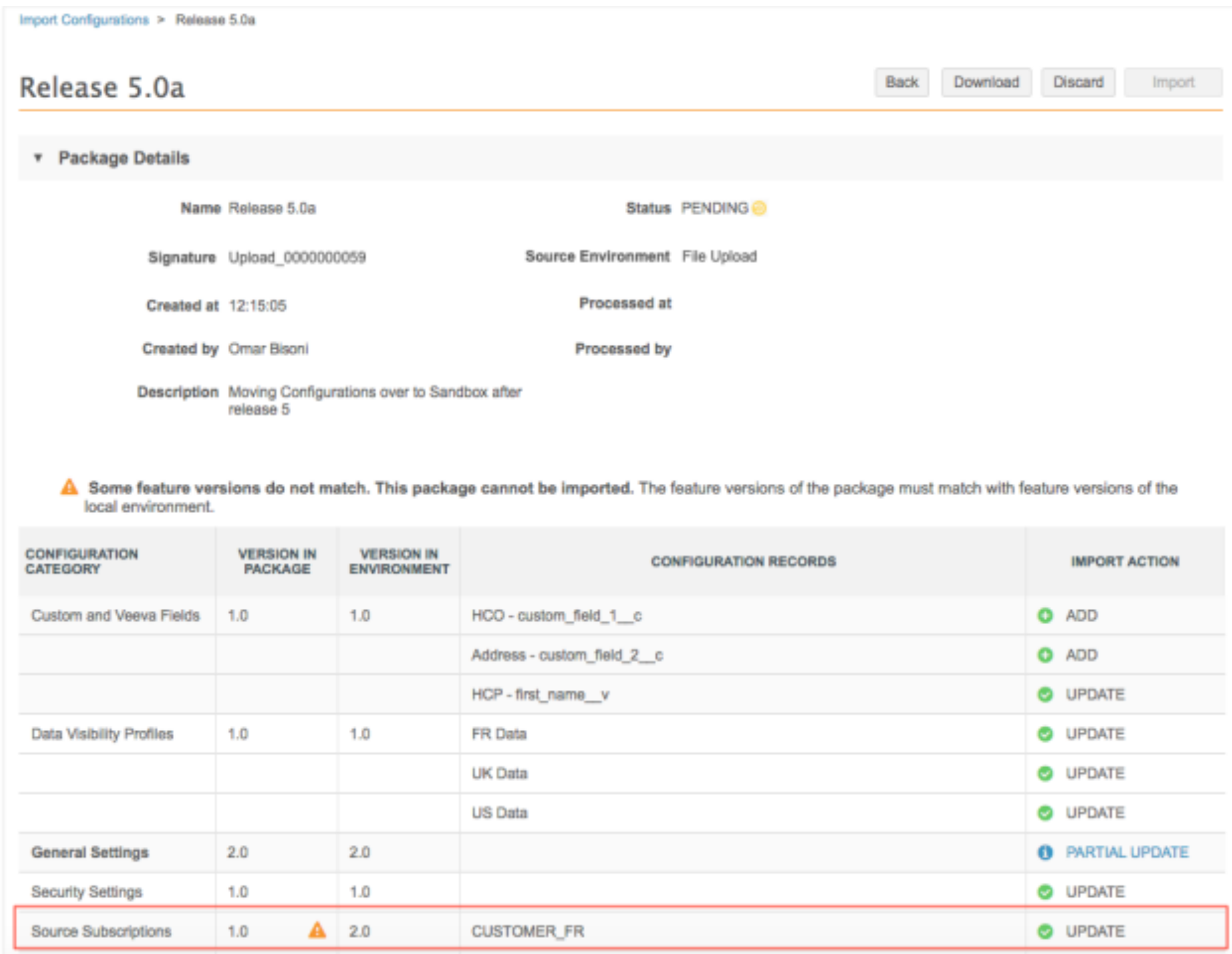
Incompatible configuration packages

Packages that contain feature versions that do not match can be uploaded to a target Network instance but it cannot be imported.

Open the Pending package to see the feature versions that do not match. A **Warning** icon displays in the **Version in Package** column.

Feature versions are increased when enhancements are added.

Recreate the package in the source environment and upload it again.



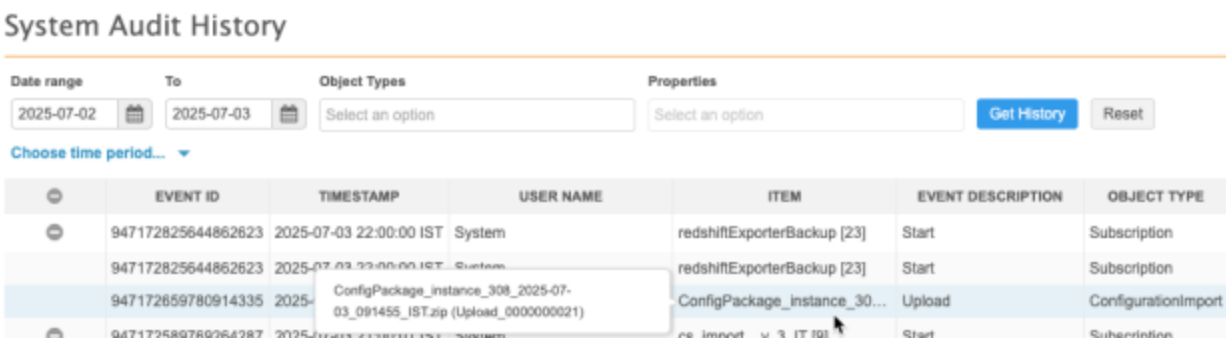
Logs

Administrator can track configurations that are uploaded from a local computer to the Network instance in the System Audit Log (**Logs**).

Event details

- **User Name** - The user that imported the file.
- **Item** - The configuration package name and the signature.

  Hover over the Item value to see a pop-up with the details.
- **Event Description** - Upload
- **Object Type** - ConfigurationImport



Workflow settings

AUTO-APPROVE CHANGE REQUESTS FOR SUB-OBJECTS

25R2

Administrators can configure the workflow settings to auto-approve change requests for locally owned sub-objects. Previously, sub-objects could be auto-approved for new locally owned sub-objects only.

This enhancement is enabled by default in your Network instance.

Supported records

Sub-object changes can be auto-approved on all records.

- Locally records
- Veeva OpenData records
- Third party records

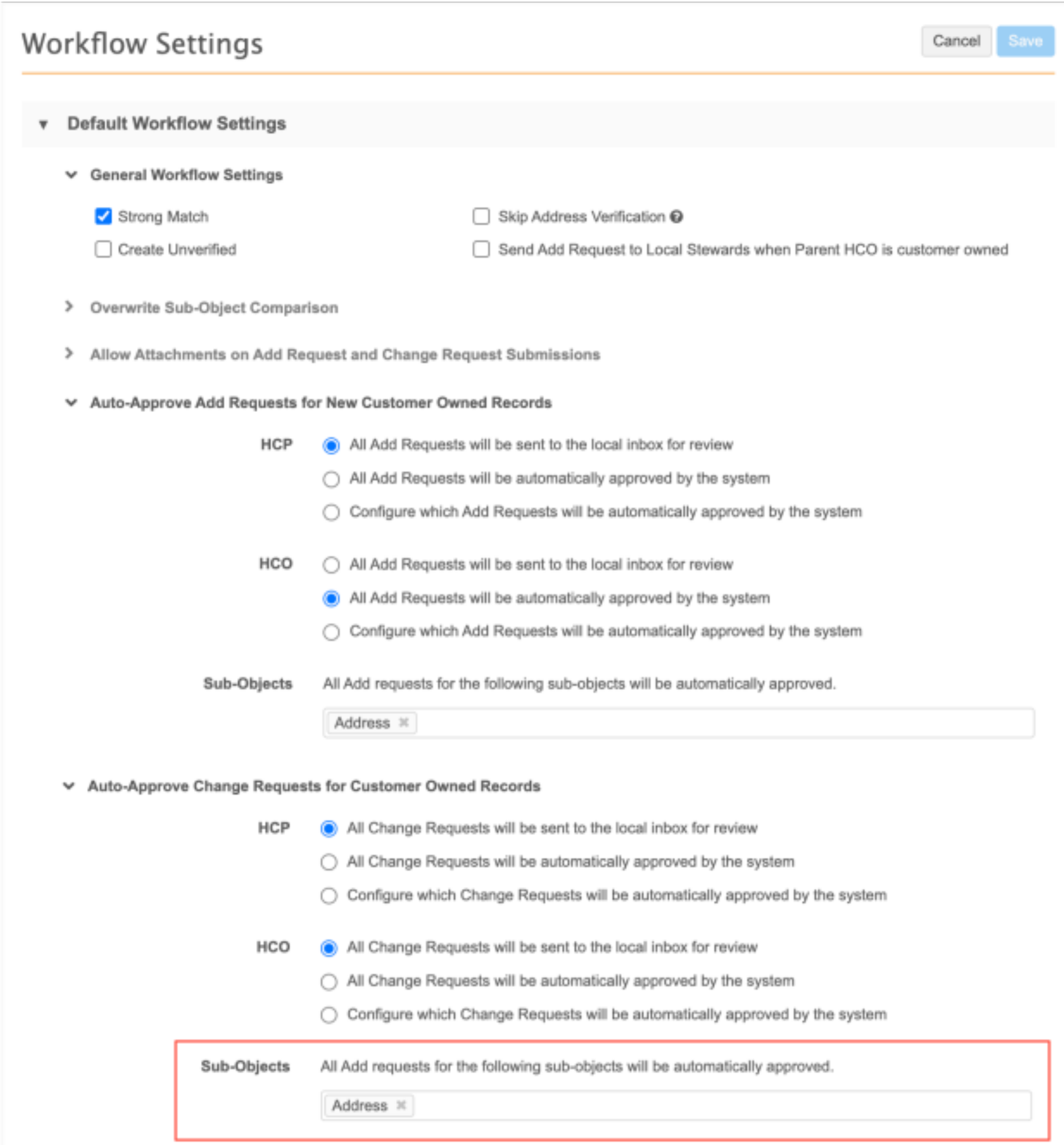
For example, a change to a locally managed address on an OpenData record can now be auto-approved.

Supported sub-objects

- Addresses
- Licenses
- Parent HCOs
- Custom sub-objects on HCPs and HCOs

Set auto-approval for sub-object changes

1. In the Admin console, click **Settings > Workflow Settings**.
2. Expand the **Auto-Approve Change Requests for Customer Owned Records** section.
3. In the **Sub-Objects** field, add the sub-objects that you want to be auto-approved.


Workflow Settings
Cancel
Save
Default Workflow Settings
General Workflow Settings
Strong Match
Skip Address Verification
Create Unverified
Send Add Request to Local Stewards when Parent HCO is customer owned
Overwrite Sub-Object Comparison
Allow Attachments on Add Request and Change Request Submissions
Auto-Approve Add Requests for New Customer Owned Records
HCP
All Add Requests will be sent to the local inbox for review
All Add Requests will be automatically approved by the system
Configure which Add Requests will be automatically approved by the system
HCO
All Add Requests will be sent to the local inbox for review
All Add Requests will be automatically approved by the system
Configure which Add Requests will be automatically approved by the system
Sub-Objects
All Add requests for the following sub-objects will be automatically approved.
Address
Auto-Approve Change Requests for Customer Owned Records
HCP
All Change Requests will be sent to the local inbox for review
All Change Requests will be automatically approved by the system
Configure which Change Requests will be automatically approved by the system
HCO
All Change Requests will be sent to the local inbox for review
All Change Requests will be automatically approved by the system
Configure which Change Requests will be automatically approved by the system
Sub-Objects
All Add requests for the following sub-objects will be automatically approved.
Address

Vault CRM integration

Vault CRM Bridge validation

25R2

Vault CRM Bridge configurations will be validated automatically each month to check for issues with existing mappings and find any possible missing mappings.

Mapping issues can cause errors when the bridge attempts to upsert data to CRM and when processing data change requests. Validating the bridge monthly can proactively find issues and help to reduce the risk of costly errors.

This enhancement is enabled by default in your Network instance for any enabled Vault CRM bridge configurations.

Validation job schedule

The **Validate Vault CRM Bridge** job will run on the first day of each month for all active Vault CRM Bridges, starting at midnight (12:00 AM) PST.

The schedule is automatically set; it is not visible in the Network UI.

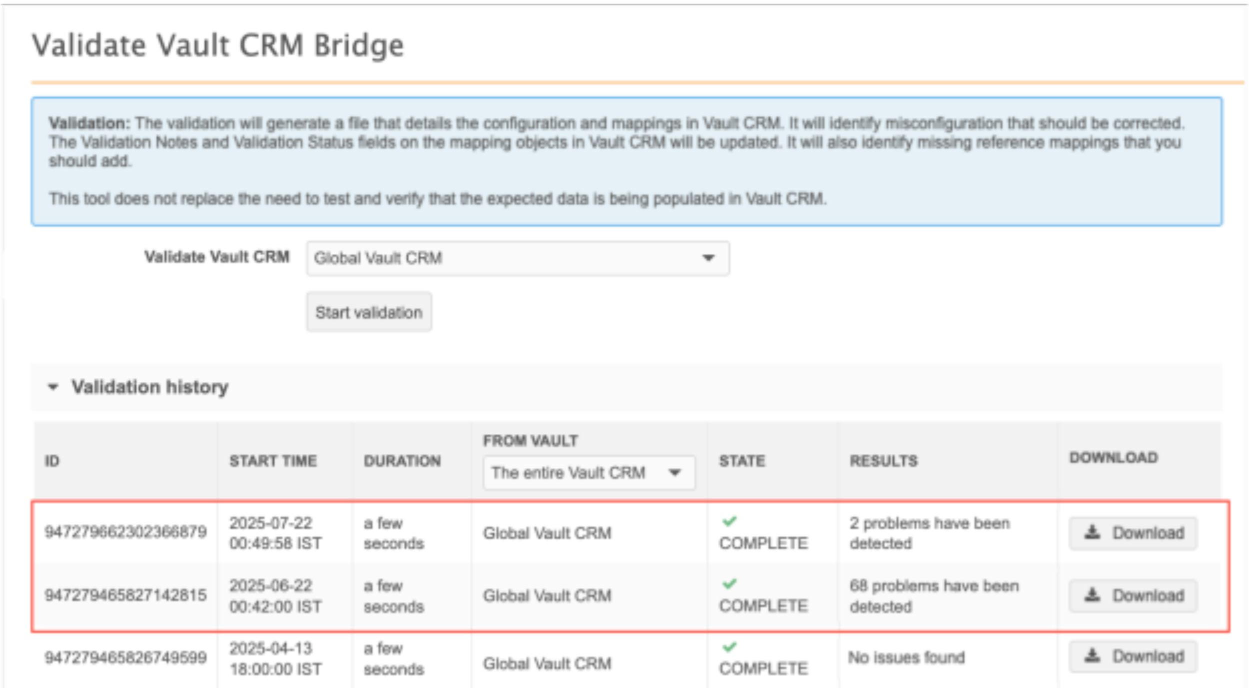
Note: You can continue to manually run the validation job at any time.

View job results

After the job runs at the beginning of each month, you can see if any issues were identified.

To view the job results:

1. In the Admin console, click **System Interfaces > Network Bridge**.
2. Click **Validate Vault CRM Bridge**.
3. The **Validation History** section displays all the jobs that have run and the results.



Addressing issues

If issues were found, click **Download** to save the report. Use the report to identify and create any missing mappings.

1. Fix the issues.
2. Load the mappings into Vault CRM.
3. Click **Start Validation** to manually run the validation job to ensure that the bridge has no issues.

For more details about mappings, example issues, and loading the mappings into Vault CRM, see Validate the Vault CRM Bridge in the *Veeva Network Online Help*.

Massachusetts Controlled Substances Registration (MCSR) license updates

25R1.1.2

Massachusetts has revised its medical sampling regulations. Now, a single Massachusetts Controlled Substance Registration (MCSR) license can cover all practice addresses for an HCP within the state. Previously, a separate license was required for each location.

To support the updated state guidance, the Network - CRM integration will add an HCP's MCSR license to their Massachusetts addresses that do not have a license.

This update makes it easier to sample more HCPs across Massachusetts while ensuring compliance with state guidelines.

For more details, see Veeva Connect: MCSR License Update and Network Enhancement.

Supported integrations

This change is applied to the Network bridge (data subscription) with Veeva CRM and Vault CRM.

Updates for Network Account Search and DCR Account Import will be supported in a future release.

Enable this enhancement

This enhancement is enabled by default in your Network instance.

Multiple MCSR licenses

If an HCP has multiple MCSR licenses, one of the licenses will be applied to their Massachusetts addresses without a license.

The MCSR license that is used will be determined using the following criteria (in order):

1. active license
2. license with the most Drug Schedules (to allow the most products to be covered)
3. license with the farthest expiration date

Example

In this example, an HCP practices at four Massachusetts addresses. Only two of the addresses have MSCR licenses.

Network Address

VID	Address Line 1
9000	100 Park Ave.
9001	200 2nd St.
9002	300 Third Dr.
9003	400 Frost St.

Network License

License Number	Drug Schedule	Expiration Date	Address VID
MCSR100	II, III, IV, V, VI	6/30/2025	9000
MCSR200	VI	12/31/2025	9001

Current behavior

When the Network bridge runs, the Network Address and License are mapped to the CRM Address. Only the two CRM Addresses are populated with their linked MCSR licenses.

CRM Address - Current

Veeva Network ID	Address Line 1	CDS License	CDS Drug Schedule	CDS Expiration Date
9000	100 Park Ave.	MCSR100	II, III, IV, V, VI	6/30/2025
9001	200 2nd St.	MCSR200	VI	12/31/2025
9002	300 Third Dr.			
9003	400 Frost St.			

New behavior

Now, when the Network Bridge runs, the MCSR license that best fits the criteria is populated on the HCP's active Massachusetts addresses that do not have an MCSR license.

In this example, the active MCSR license with the most drug schedules is populated on the addresses that did not have an MCSR license.

CRM Address - New

Veeva Network ID	Address Line 1	CDS License	CDS Drug Schedule	CDS Expiration Date
9000	100 Park Ave.	MCSR100	II, III, IV, V, VI	6/30/2025
9001	200 2nd St.	MCSR200	VI	12/31/2025
9002	300 Third Dr.	MCSR100	II, III, IV, V, VI	6/30/2025
9003	400 Frost St.	MCSR100	II, III, IV, V, VI	6/30/2025

Data Launch Accelerator

25R1.1

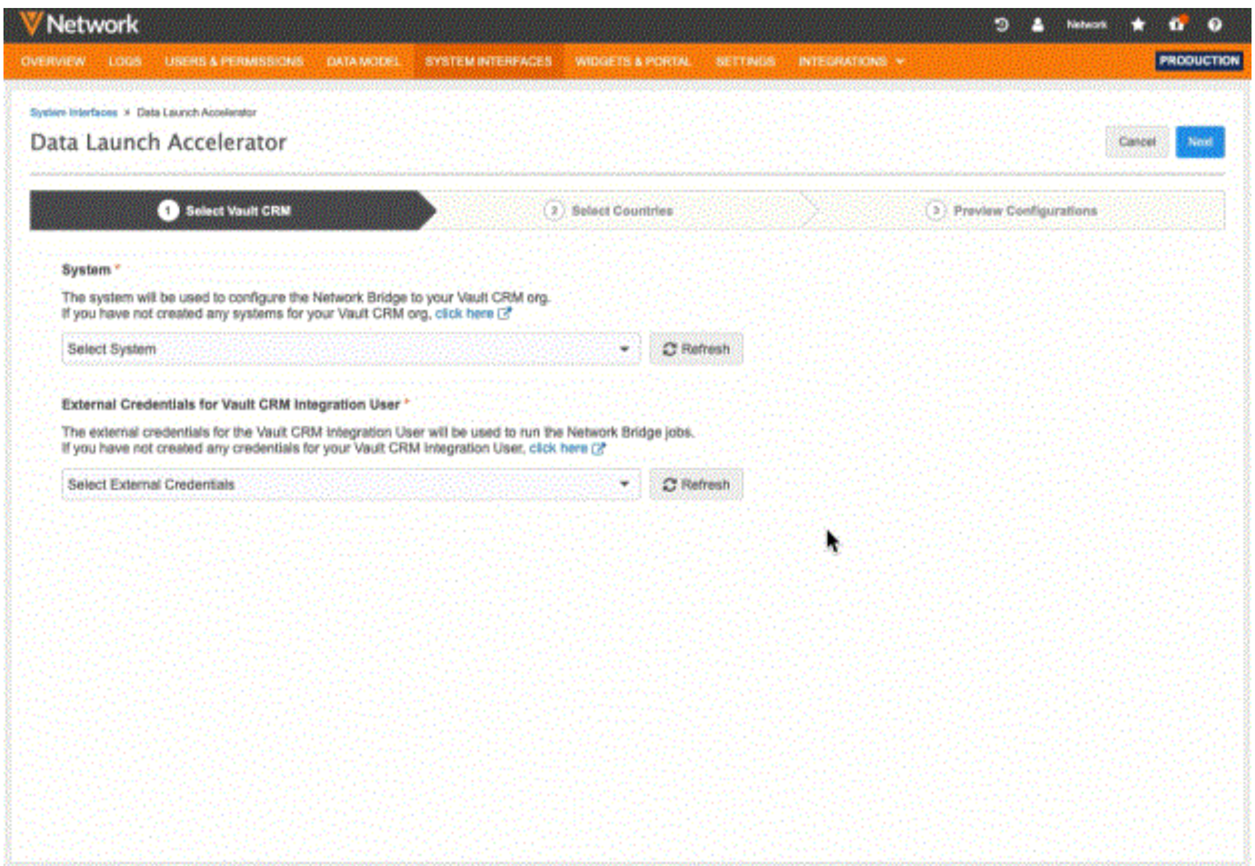
The Data Launch Accelerator helps you to quickly and easily set up the essential Network configurations for your Network - Vault CRM integration.

The wizard simplifies the initial implementation for new Network customers by creating these standard configurations:

- **OpenData country subscriptions** - Enables and configures the countries that you select.
- **OpenData country groups** - Creates a group for applicable OpenData regions so you can easily manage country schedules.
- **Network Bridges** - Creates the Vault CRM Multi-Country Bridge with a country-specific bridge configuration for the selected OpenData countries.
- **Target subscription** - Creates the subscription used by the Network Bridge.
- **Data Visibility Profiles** - Creates a DVP for each selected country.

After the initial implementation, the wizard can be used to add Bridge configurations for countries or to create the integration to another Vault CRM org.

This feature is enabled by default in your Network instance.

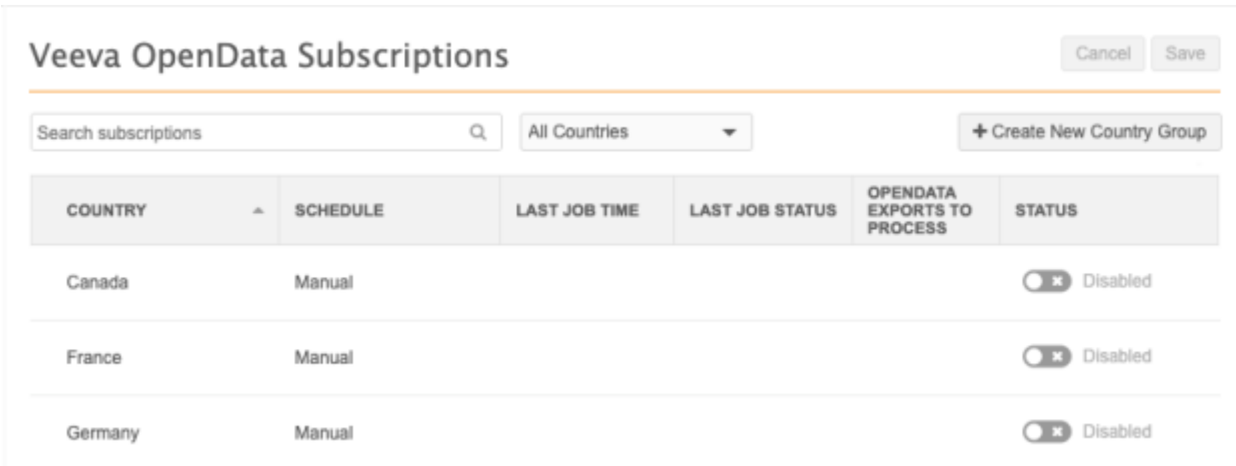


Prerequisites

Before using the Data Launch Accelerator, Administrators should complete the following tasks in your Network instance.

OpenData country subscriptions

- **Active countries** - Confirm that the required countries are listed on the Veeva OpenData Subscriptions page **System Interfaces**.



  If any required countries display in the **Other Veeva OpenData Country Subscriptions** section, contact Veeva Support.

- **Define records to download** - A working set must be created for each country. This is a .csv file that lists all the VIDs that you want to download when the country subscription runs.

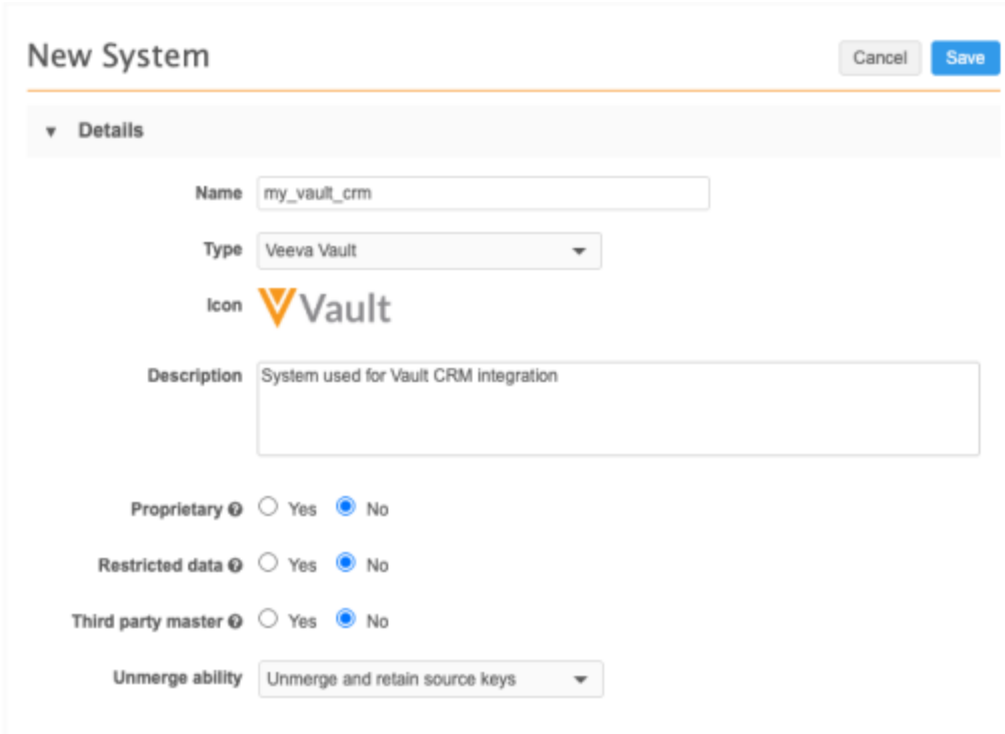
  Work with your Veeva Professional Services contact to create the working set.

System

- Create a system for Vault CRM (**System Interfaces > Systems**). The system is used to connect to your Vault CRM org.

  Note that the system **Type** must be set to **Veeva Vault**.

Example Vault system

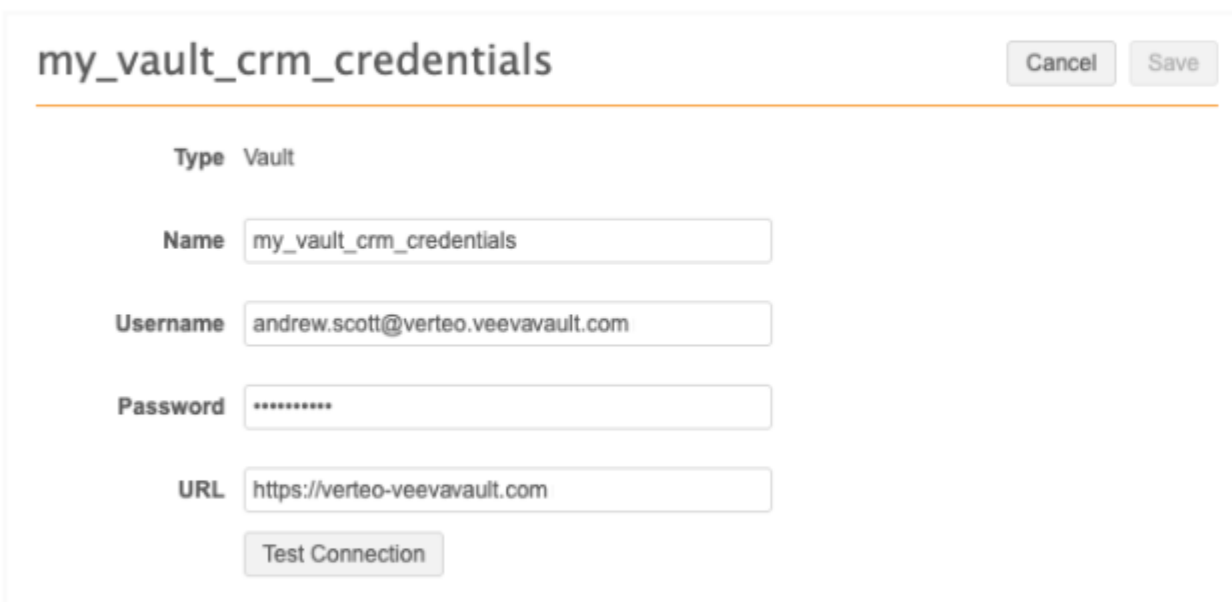


For details, see Adding Systems in the *Veeva Network Online Help*.

Credentials

- Create the Vault credentials. (**Settings > External Credentials**).

  The credential contains the Vault CRM org and integration user (created in Vault CRM). Note that the system **Type** must be set to **Vault**.



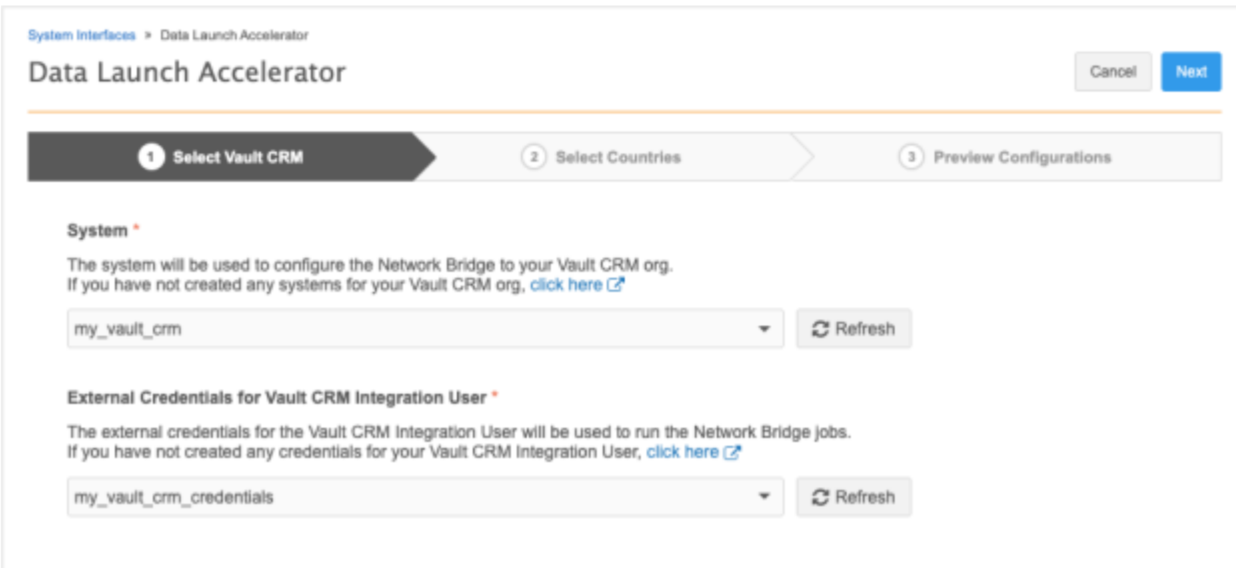
Run the Data Launch Accelerator

1. In the Admin console, click **System Interfaces > Data Launch Accelerator**.
2. On tab **1 - Select Vault CRM**, define the following settings:
    - **System** - Choose the source system for Vault CRM. This will be used by the target subscription and the Network Bridge.

      Systems defined as Veeva Vault systems display in the list.

    - **External Credentials** - Select the credentials for the Vault CRM Integration User that will run the Network Bridge jobs.

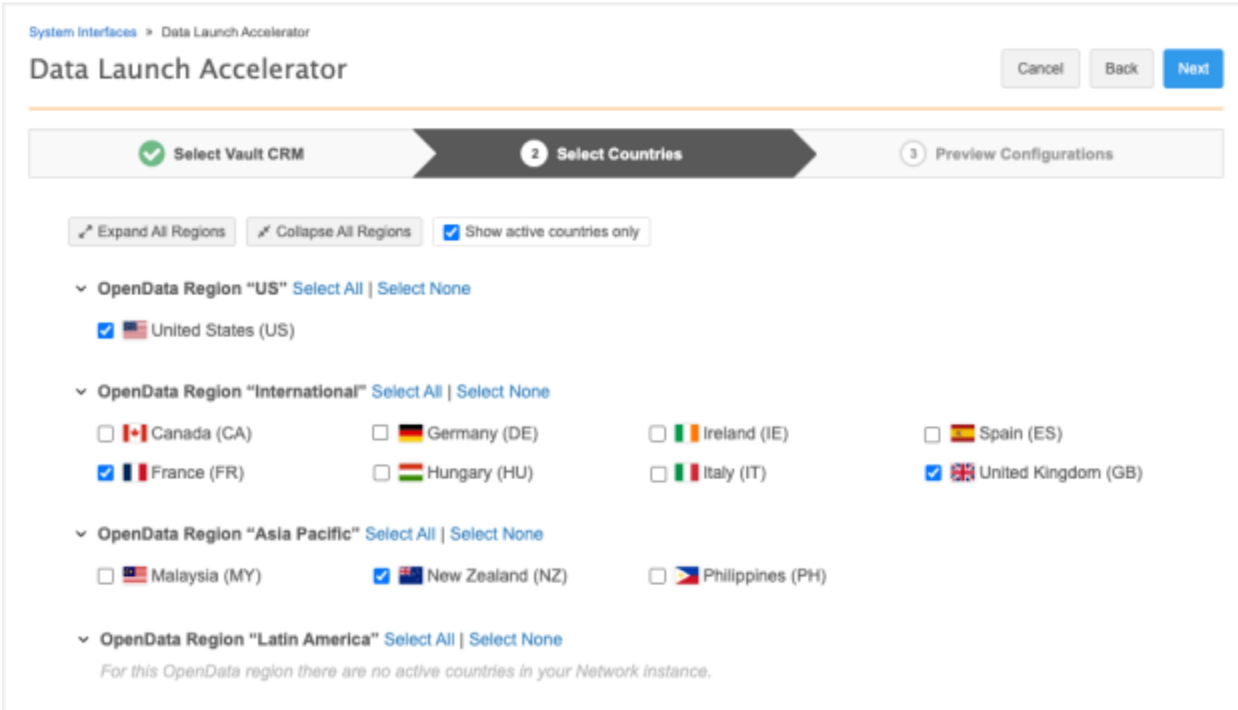
      The list displays all Vault credentials configured in your Network instance.



3. Click **Next**.
4. On tab **2 - Select Countries**, select each country to configure for Vault CRM.

   The countries are listed by OpenData region:

    - US
    - International - Canada, Europe, Middle East, Africa
    - Asia Pacific
    - Latin America

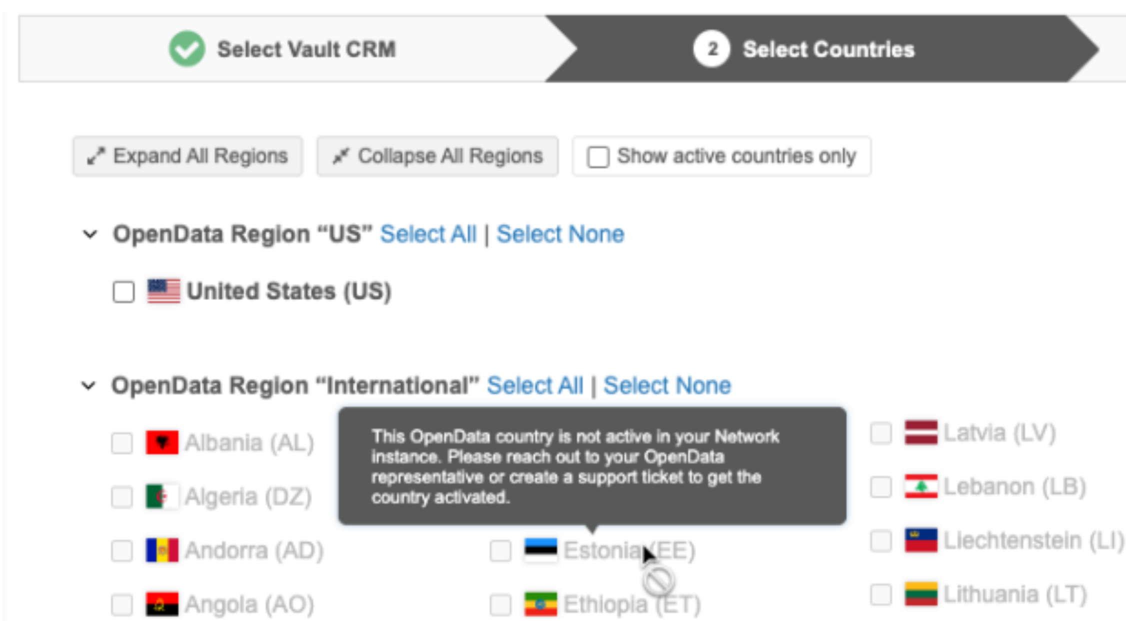


By default, only active countries display. These are countries that are ready to be enabled in your Network instance.

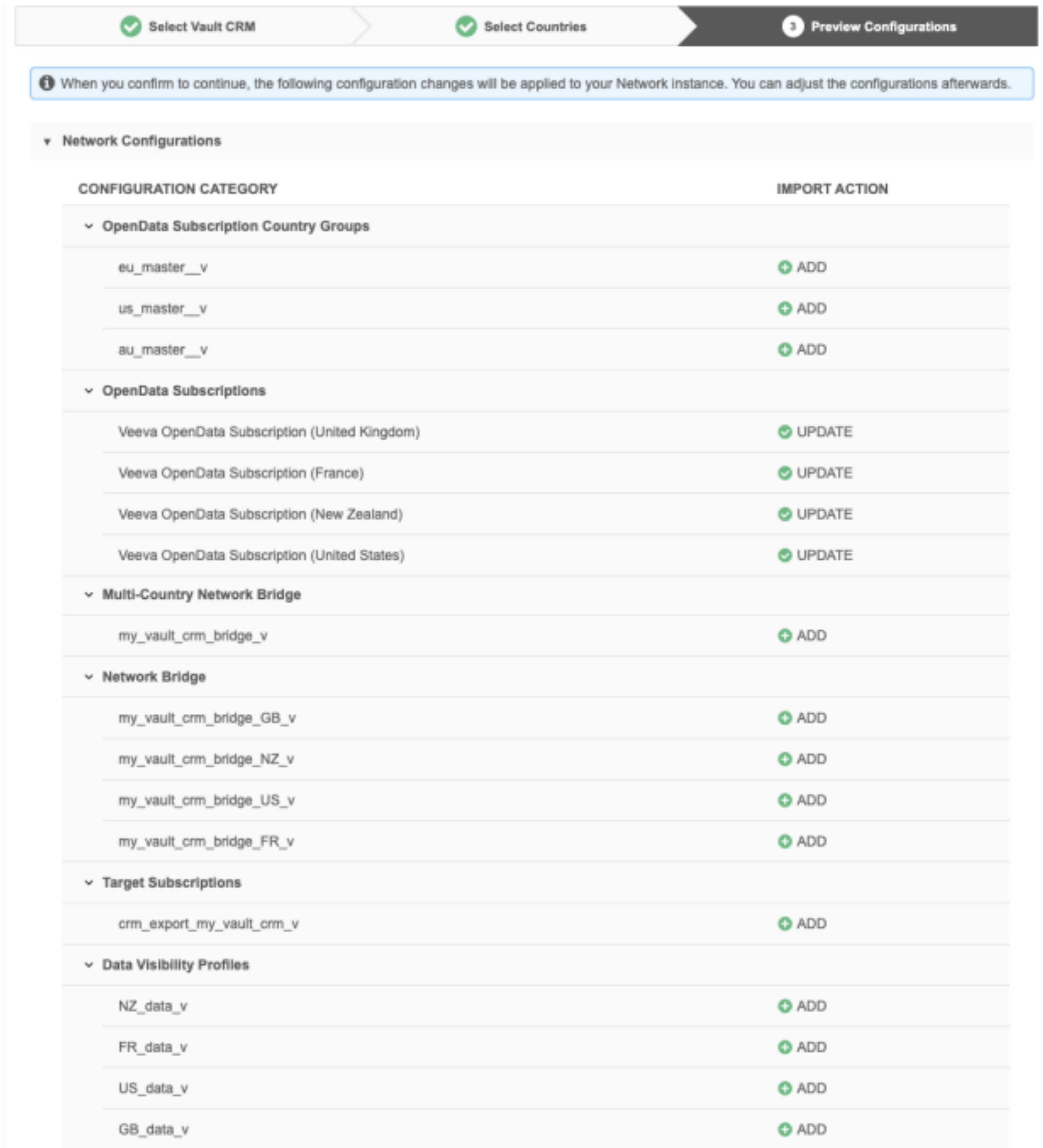
View all countries

To see all OpenData countries, clear the **Show active countries only** setting.

Hover over an inactive country to display a tooltip that explains why the country cannot be enabled.



5. Click **Next**.
6. On tab **3 - Preview Configurations**, review the configurations the Data Launch Accelerator will create in your Network instance.



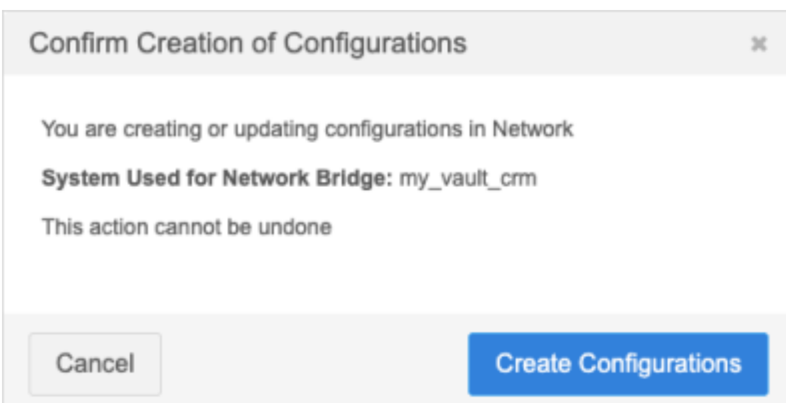
Configurations

For initial implementations, the **Import Action** will be either an **Add** or an **Update**.

When you run the wizard to add countries or connect to a different Vault CRM org, some actions will be **Update** or **Skip** because the configurations were previously created. For details, see the *Using the wizard after the initial implementation* section below.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created for each OpenData region for the selected countries.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and updated with default configurations.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org. By default, a Network Bridge for Vault CRM is a multi-country bridge.
Network Bridge	Add	A country-specific child bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.

7. Click **Create Configurations**.
8. The confirmation dialog displays the system to use for the Network Bridge.

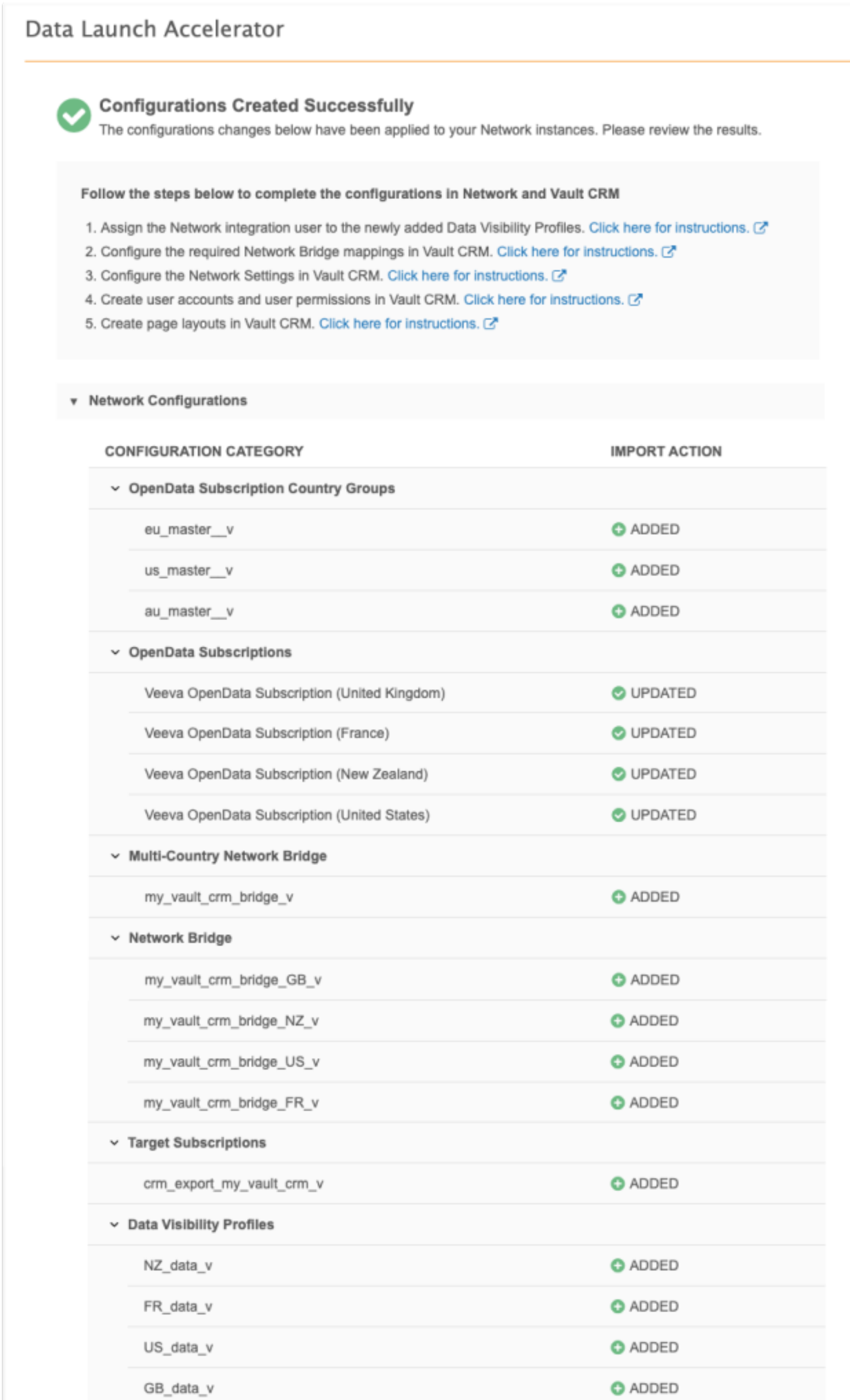


To confirm and proceed with the changes, click **Create Configurations**.

Tip: It can take a few minutes to generate the configurations. You can navigate away from the page during the process.

9. When the configurations are complete, the page refreshes to display all the actions taken for each configuration category.

Additional steps to complete the process in Network and Vault CRM displays.



Data Launch Accelerator

Configurations Created Successfully

The configurations changes below have been applied to your Network instances. Please review the results.

Follow the steps below to complete the configurations in Network and Vault CRM

1. Assign the Network integration user to the newly added Data Visibility Profiles. Click here for instructions.
2. Configure the required Network Bridge mappings in Vault CRM. Click here for instructions.
3. Configure the Network Settings in Vault CRM. Click here for instructions.
4. Create user accounts and user permissions in Vault CRM. Click here for instructions.
5. Create page layouts in Vault CRM. Click here for instructions.

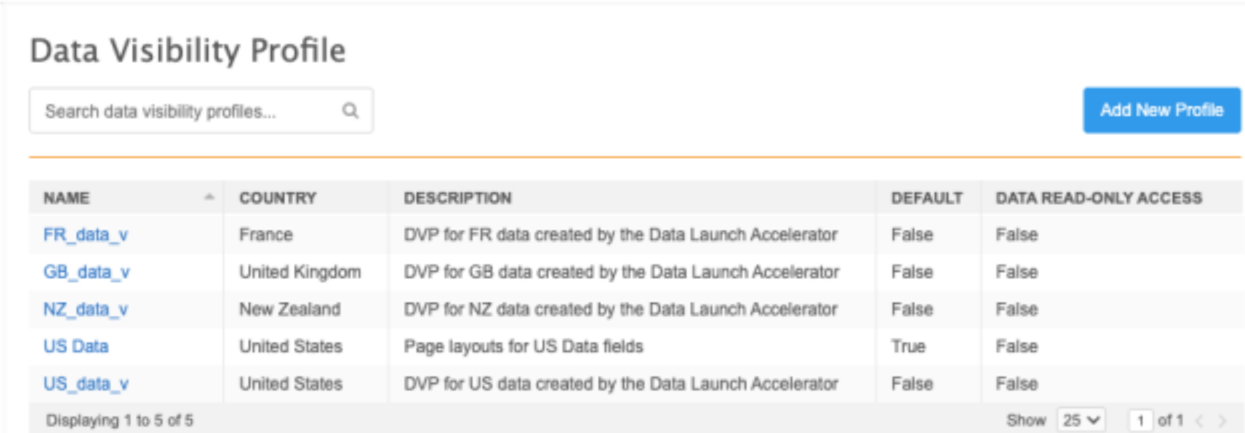
Network Configurations

CONFIGURATION CATEGORY	IMPORT ACTION
OpenData Subscription Country Groups	
eu_master__v	ADDED
us_master__v	ADDED
au_master__v	ADDED
OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	UPDATED
Veeva OpenData Subscription (France)	UPDATED
Veeva OpenData Subscription (New Zealand)	UPDATED
Veeva OpenData Subscription (United States)	UPDATED
Multi-Country Network Bridge	
my_vault_crm_bridge_v	ADDED
Network Bridge	
my_vault_crm_bridge_GB_v	ADDED
my_vault_crm_bridge_NZ_v	ADDED
my_vault_crm_bridge_US_v	ADDED
my_vault_crm_bridge_FR_v	ADDED
Target Subscriptions	
crm_export_my_vault_crm_v	ADDED
Data Visibility Profiles	
NZ_data_v	ADDED
FR_data_v	ADDED
US_data_v	ADDED
GB_data_v	ADDED

The configurations created by the wizard are now available in your Network instance.

Data visibility profile configurations

A DVP is created for each country selected in the Data Launch Accelerator.


Data Visibility Profile

Search data visibility profiles...

Add New Profile

NAME	COUNTRY	DESCRIPTION	DEFAULT	DATA READ-ONLY ACCESS
FR_data_v	France	DVP for FR data created by the Data Launch Accelerator	False	False
GB_data_v	United Kingdom	DVP for GB data created by the Data Launch Accelerator	False	False
NZ_data_v	New Zealand	DVP for NZ data created by the Data Launch Accelerator	False	False
US Data	United States	Page layouts for US Data fields	True	False
US_data_v	United States	DVP for US data created by the Data Launch Accelerator	False	False

Displaying 1 to 5 of 5

Show 25 1 of 1

Standard settings

When the DVP is created using the wizard, the following settings are defined. The settings can be changed after the DVP is created.

Setting	Value
Primary Information	
Profile Name	The naming convention is **<country_code>_data_v**. Example: **FR_data_v** (France).
Description	DVP for FR data created by the Data Launch Accelerator
Default (When Creating New User)	False
Permissions	
HCP Visibility	All
HCO Visibility	All
Data Read-only access	False
HCP Opt Out Visibility	False
Candidate Visibility	False
Can Download reports	True
Ad Hoc match	True
Ad Hoc Match Against OpenData	True
Hide Mail Only Addresses in Search API	False
Profile Layout	

Setting	Value
Health Care Professional Health Care Organization	Assigned to the default standard layout for that OpenData region. For example, France is assigned to the **EUStandard** layout.
Search	
Can search and query OpenData instance	True
Can download/sync records from OpenData instance	True
Can export from Search	True
Can Search Contract Organizations	False

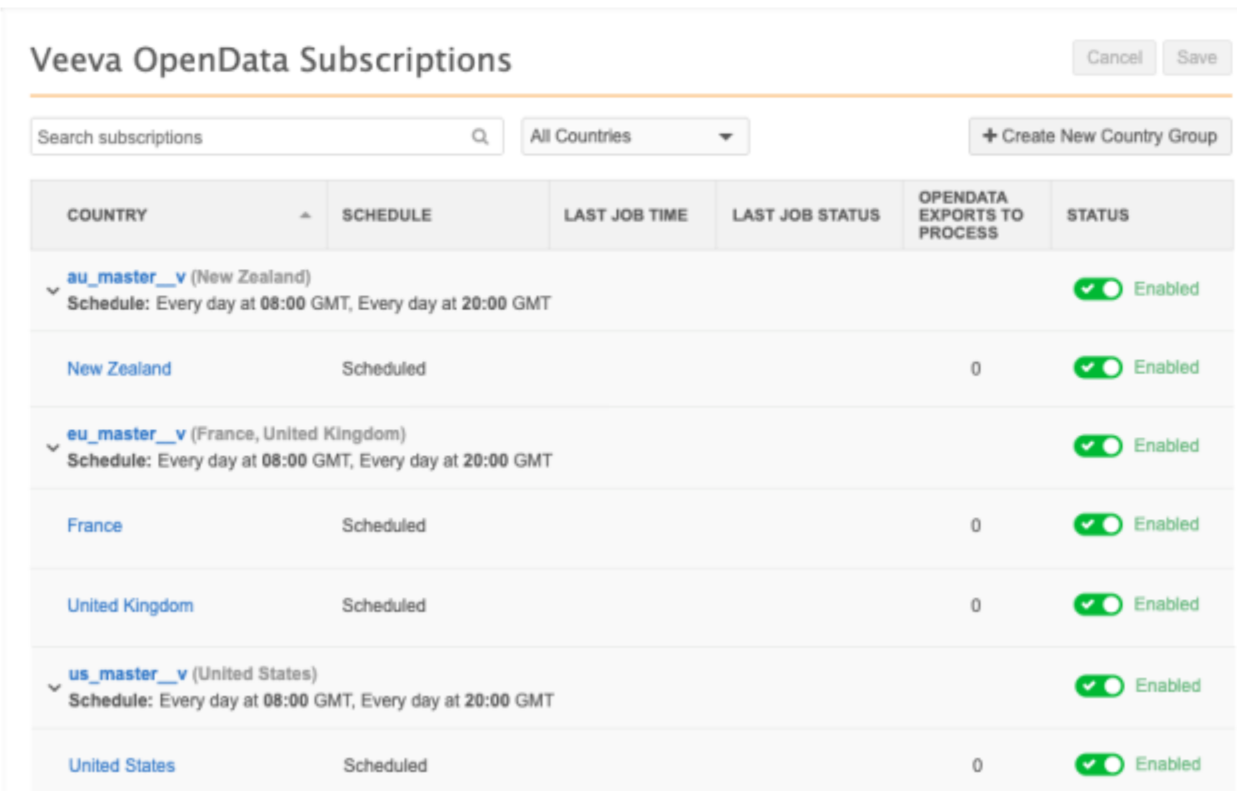
Next step

Assign the DVPs to the Network Integration user for the Vault CRM Bridge.

OpenData country groups

A country group is created for the OpenData region related to the selected countries.

Country groups help you to manage the schedule for multiple country configurations.



Standard settings

When the country group is created, the following settings are defined. These can be customized after the wizard completes.

Setting	Value
Name	The naming convention is **<OpenData_region_instance>__v**. Example: The country group created for EMEA countries is **eu_master__v**.
Countries	All countries selected in the wizard for that region are added to the group.
Schedule	The subscription is scheduled to run daily at the following times: • 08:00 (GMT) • 20:00 (GMT) The schedule applies to all countries in the group. **Tip:** Open a country subscription to view the export times for that OpenData region and adjust the country group schedule to run soon after.

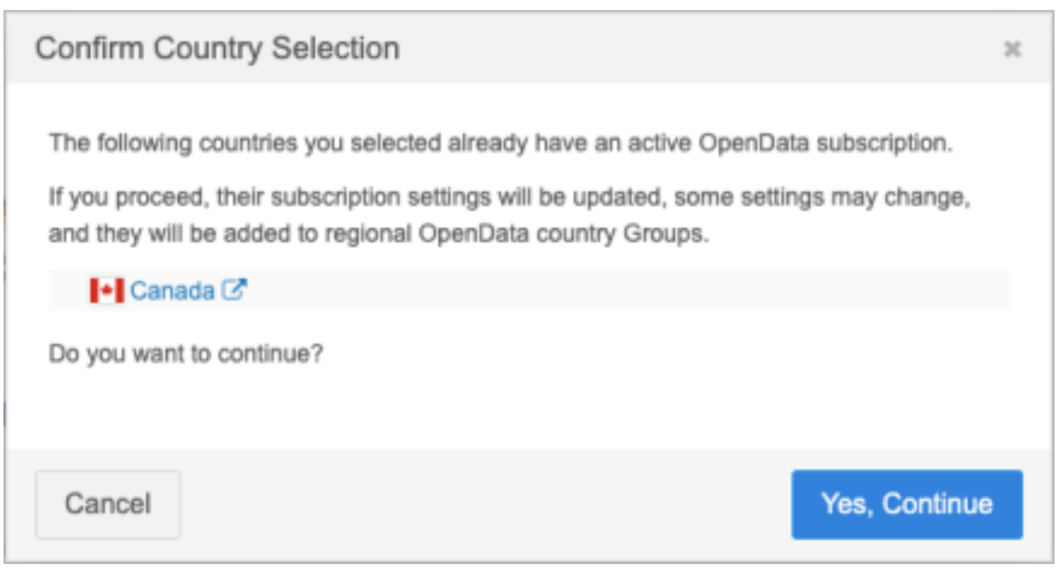
OpenData country subscriptions

For each country selected in the wizard, the following actions occur:

- **Enable** - Countries that are active, but not yet enabled, will be enabled.
- **Update** - All selected countries are configured with some standard settings.

  If an enabled country is selected, some settings in the current configuration might be changed.

  Confirm that the standard settings (see below) can be changed or click **Cancel** to go back and deselect the country before proceeding.



Standard settings

These settings are applied to the OpenData country subscriptions. They can be customized (overridden) after the wizard completes.

Setting	Value
Job Schedule & Triggers	
Job Schedule	None. The schedule is defined in the country group.
Job Triggers	When the country subscription job completes successfully, it will start the Network Bridge job for that country.
Parent HCO	
Level of parents to download	5
Download repointed Parent HCOs	True
Additional OpenData Parent HCO records	
Download Parent HCOs that are related to OpenData HCPs in my instance	True
Download Parent HCOs that are related to OpenData HCOs in my instance	True
Field Level Subscriptions	
Emails	True if the subscription setting is active in your Network instance. False if the subscription setting is not active.
All other subscriptions (HIN, Geo Subdivision, CIP, and so on)	False
Handling of OpenData Opt-Outs	
Convert OpenData opt-outs into customer-managed records	False

Target subscription

The wizard creates one target subscription that will be used by the Network Bridge.

Standard settings

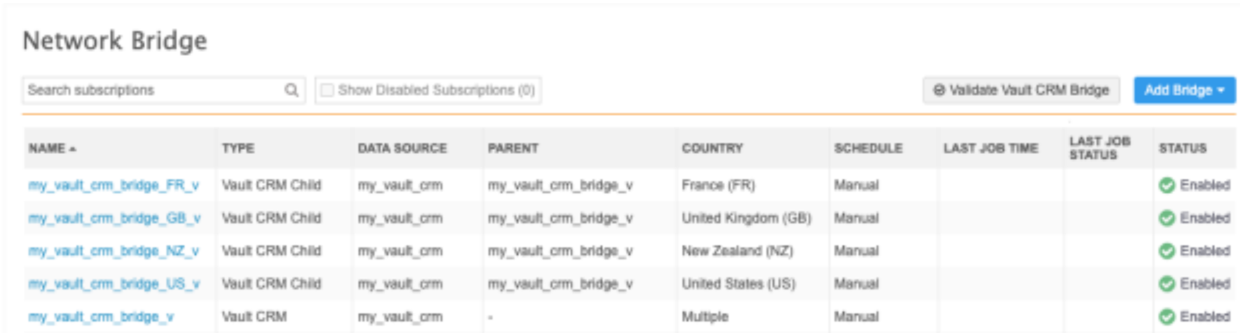
When the target subscription is created, the following settings are defined. These can be changed after the wizard completes.

Setting	Value
Details	
Name	The naming convention is **crm_export_<***Vault_CRM_system_name***>_v**. Example: If your Vault CRM system name is *my_vault_crm*, the target subscription name is **crm_export_my_vault_crm_v**.
Type	Data
General Export Options	
Full Data Extract	Delta
Record Type	Non-Candidate
Record State	All
Export only updated sub-objects	False
Reference data	False
File Format	
All settings	Uses default values
Export Locations	
Network FTP Path	Use default value
File & Field Selection	
Export Options	Select Which Objects and Fields to Export
Veeva standard objects (HCP, HCO, Address, License, Parent HCO, Custom Key)	Export All Fields
Export options	
Health Care Organization	All records
Health Care Professional	All records
Custom Key	Select Records A filter is defined to export records only for the Vault CRM source system are exported. **Filter Condition**: Source System IN <*Vault_CRM_system_name*>

Network Bridges

The Data Launch Accelerator creates the following Network Bridges:

- One Vault CRM Bridge (multi-country) for the Vault CRM org.
- A country-specific child bridge for each selected country.



Standard settings

Setting	Value
Details	
Name	The naming convention is **<***Vault_CRM_system_name***>_bridge_v**. Example: If the system name is *my_vault_crm*, the multi-country bridge name is **my_vault_crm_bridge_v**.
Type	Vault CRM Data Subscription
Countries	
Country bridges	All country-specific child bridges created for the selected countries are connected.
Network Data	
System	The Vault CRM source system you defined in the Data Launch Accelerator.
Target Subscription	The target subscription created by the Data Launch Accelerator.
Connection Settings	
External credential	The Network Integration User you defined in the Data Launch Accelerator.
Advanced Settings	
Enhanced Inactivate Record Sync	True
Job Schedule & Triggers	
Job Schedule	None. (Bridges are triggered to run by the OpenData country subscriptions.)
Job Triggers	None

Using the wizard after the initial implementation

The wizard can be used to add countries or to create integration to a different Vault CRM org.

Adding countries to the existing Network Bridge

To add countries, complete the following on the wizard tabs:

- **1- Select Vault CRM** - Choose the source system and credentials for the existing Vault CRM integration.
- **2- Select Countries** - Choose the countries to add.
- **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group.
	Update	A country has been added to the existing country group.
	Skip	If the country was already enabled, no changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured. If the country was already enabled, the configuration is updated with the standard settings.
Multi-Country Network Bridge	Update	A country-specific bridge has been added to the multi-country bridge configuration.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already added to the multi-country bridge by a previous run of the Data Launch Accelerator.
Network Bridge	Add	A country-specific bridge is created for each selected country.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already created by a previous run of the Data Launch Accelerator.
Target Subscription	Skip	No changes will be made to the target subscription because it was created by a previous run of the Data Launch Accelerator.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.

Adding a new Vault CRM integration

Your Network instance can connect to multiple Vault CRM orgs.

Use the Data Launch Accelerate to generate the configurations for each Vault CRM org.

Complete the following on the wizard tabs:

- **1- Select Vault CRM** - Choose the system and credentials for a different Vault CRM org.
- **2- Select Countries** - Choose the countries to add for the Vault CRM integration.
- **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration for subsequent Vault CRM integrations.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group in your Network instance.
	Update	A country has been added to the existing country group.
	Skip	No changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org.
Network Bridge	Add	A country-specific bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created if the country has not been enabled by the wizard for any Network Bridge.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.

Vault CRM Bridge record limit

25R1.1

Account records are upserted in batches when the Vault CRM Bridge runs. To optimize jobs, the number of account records upserted in each job has been increased.

	Previous Record Limit	New Record Limit
Default Record Limit	300,000	400,000
US Record Limit	150,000	200,000

This enhancement is enabled by default in your Network instance.

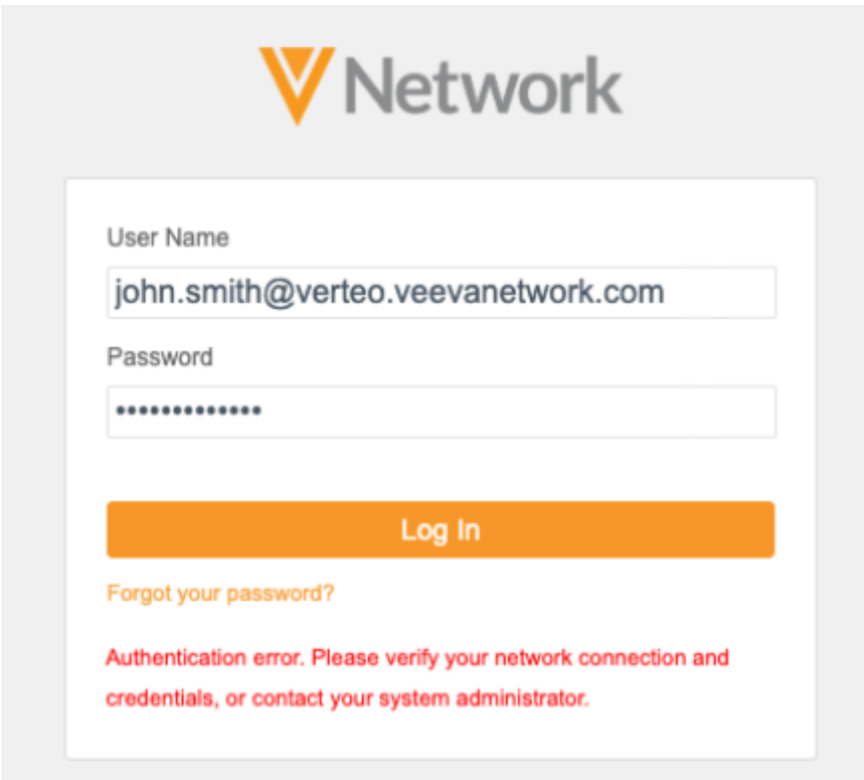
Security

IP ACCESS CONTROL

25R1.1

To help block unauthorized access, Administrators can create rules that define the IP ranges that can access Network based on user security policies.

Users that log in outside of the defined IP range receive an error. After five unsuccessful login attempts, the user is locked out of Network.



This feature is available by default. Administrators must configure the rules.

Note: This is an optional feature. If IP Access Control rules are not created, there is no impact for users logging into your Network instance.

Supported users

IP Access Control rules are assigned to a security policy. Users assigned to the security policy must log into Network within the IP range.

IP Access Control does not apply to users that authenticate to Network using single sign-on (SSO).

Supported authentication methods

IP Access Control rules apply when users log into Network in the following ways:

- UI authentication (Network log in page)
- API authentication
- FTP access authentication

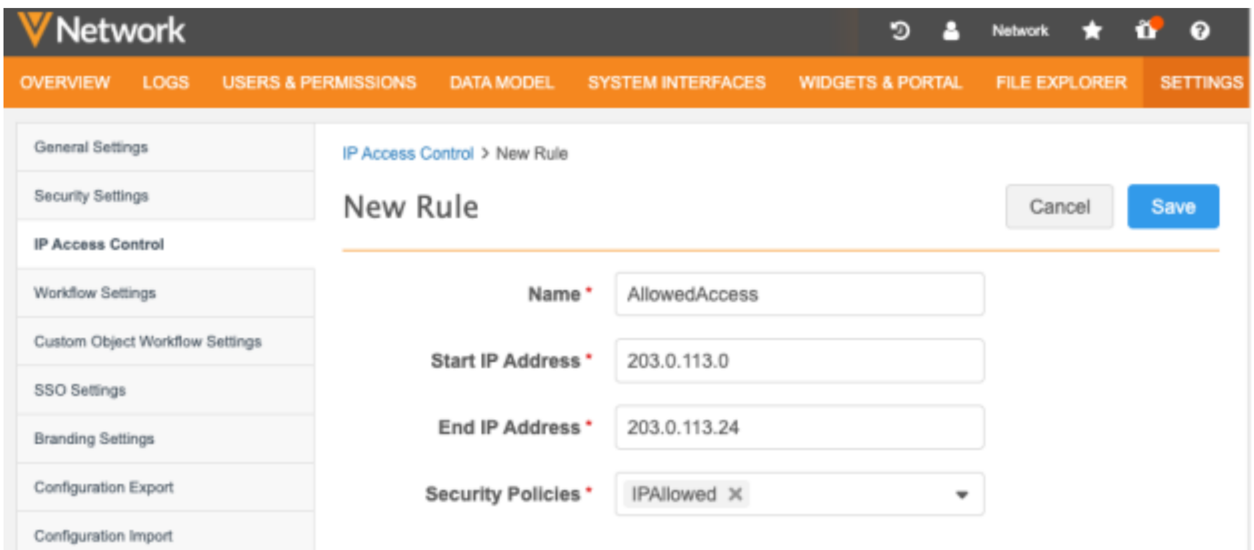
Prerequisites

- **Create a security policy** - IP access control rules are assigned to security policies. Create a policy to define the IP address ranges that are allowed to access your Network instance (**Settings > Security**).
- **Assign the security policy to users** - Assign the policy to users (**Users & Permissions > Users**).

Create an IP access control rule

Create a rules that allow or restricts access for specific IP address ranges.

Example rule



1. In the Admin console, click **Settings > IP Access Control**.
2. Click **Add Rule**.

   The New Rule page displays.

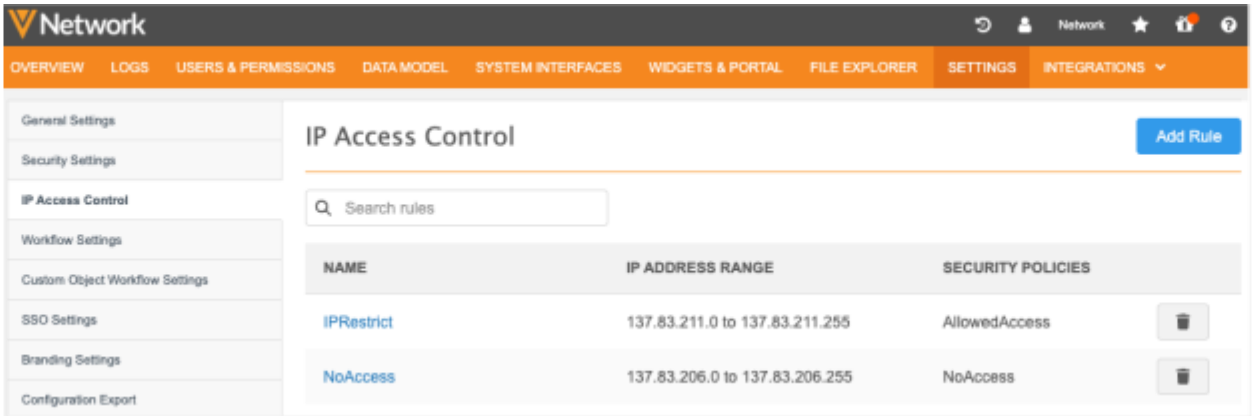
3. **Name** and **Description** - Type a meaning name and details about the rule.
4. **Start IP Address** - Type the start of the allowed IP address range.

   The IP addresses must be IPv4 address standard, for example: 137.43.211.1114.

5. **End IP Address** - Type the end IP address in the range.
6. **Security Policies** - Select the security policies to apply to the rule.

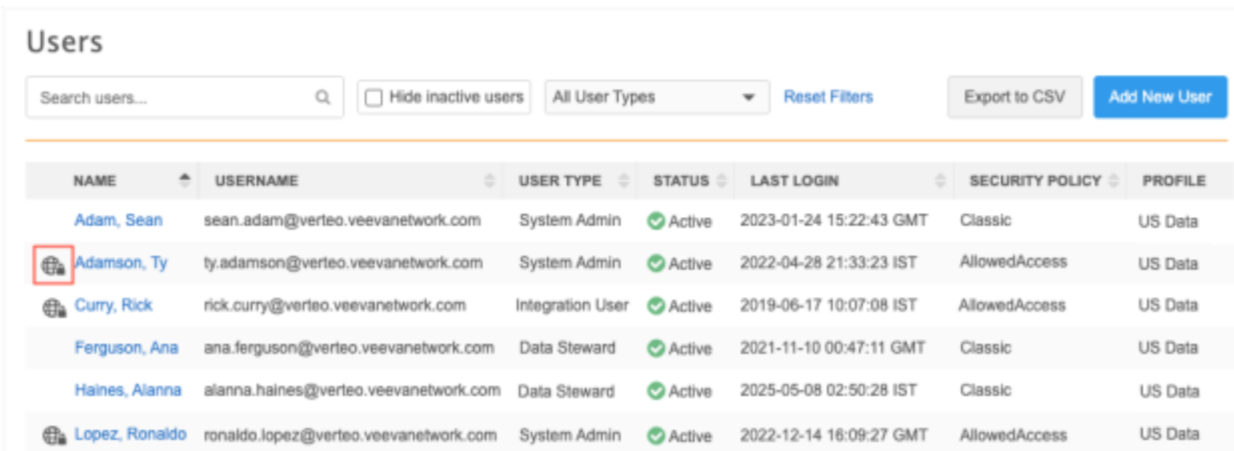
   Note: The rule is validated to ensure that the IPs are valid and that you are not creating a rule that locks you out of Network.

7. **Save** your changes.



User page updates

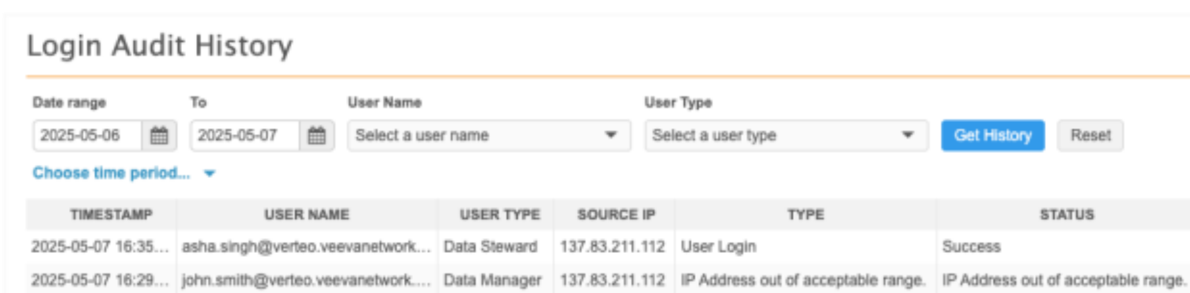
Administrators can quickly identify impacted users from the Users page (**Users & Permissions**). An icon displays beside the name of any user where IP access control rule is applied to their assigned security policy.



Logs

Administrators can monitor the Network logs to take appropriate actions.

- **System Audit log**- Track changes to IP Access Control range settings.
- **Login Audit Log** - Review authentication failures due to IP access control.



API

Version Update

25R2

The Network API is updated to v36.0.

The Network API version is updated for every major release. Any additional changes are documented in this section of the Release Notes.

As with all version updates, Integration Users should continue to use v35.0 until there is a change for v36.0 that they want to apply.

For more information about the Network API, see the *Veeva Network API Reference* at http://developer.veevanetwork.com.